



Driving progress
through partnership

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February 23, 2022

Via Email: Idtheft@oag.state.md.us

Office of the Attorney General
Attn: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202

Re: Notice of Data Security Incident

Dear Representative of the Office of the Attorney General,

I am writing on behalf of my client Vestas Blades America, Inc. ("Vestas") to notify your office of an incident that involves the personal information of one (1) Maryland resident.

On November 19, 2021, Vestas was the target of a cyber security incident which involved hackers compromising and gaining unauthorized access to data stored on Vestas' internal file share systems. Immediately upon Vestas becoming aware of the cyber security incident, an incident response was initiated to stop the attack and prevent further unauthorized access. This involved a thorough forensics investigation, shutting down the affected IT systems, and cleaning, restoring, and hardening the systems before taking them back into operation. In addition, Vestas immediately involved relevant authorities and IT security experts to assist and perform a thorough forensics investigation.

The records that Vestas believes were potentially affected include historical human resources files from Vestas' Windsor and Brighton, Colorado operations. Vestas has undertaken a careful, thorough review of the potentially affected records in order to make an appropriate notification to affected individuals. The potentially affected records contain the following information for the affected individuals: name, contact information, employee ID, date of birth, and for some, Social Security number, driver's license number, and information relating to a reported illness or injury.

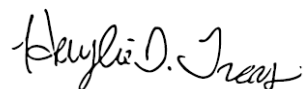
For those individuals whose Social Security number was involved, Vestas has arranged for IDX to provide identity protection services including credit monitoring at no charge to the affected individuals for twenty-four (24) months.

Vestas has continued to work to enhance security and prevent similar occurrences in the future, including implementing additional internal cybersecurity awareness campaigns, updating administrative safeguards, and updating technical alert processes, among other things. Vestas also continues to search for any misuse of information taken from the Windsor and Brighton files after the incident and, to date, Vestas has not discovered any evidence of misuse or public disclosure of such information in the wake of the incident.

Notification letters are being sent today to affected individuals by U.S. mail. A sample notification letter is enclosed.

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Respectfully submitted,

A handwritten signature in black ink, reading "Haylie D. Treas". The signature is written in a cursive style with a large initial 'H' and a trailing flourish.

Haylie D. Treas
Reed Smith LLP

Enclosure

Cc: Bart Huffman (firm), David Ivan, Vestas Americas

Vestas Vestas Blades America, Inc.
Return to: IDX
10300 SW Greenburg Rd. Suite 570
Portland, OR 97223

To Enroll, Please Call:
1-800-939-4170
Or Visit:
<https://app.idx.us/account-creation/protect>
Enrollment Code: <<XXXXXXXXXX>>

<<First Name>> <<Last Name>>
<<Address1>> <<Address2>>
<<City>>, <<State>> <<Zip>>

February 23, 2022

Re: Notice of Data Security Incident

Dear <<First Name>> <<Last Name>>,

Vestas Blades America, Inc. ("Vestas") respects your privacy, and we are writing to let you know about an incident that involves your personal information.

What Happened

Vestas was the target of a cyber security incident which involved hackers compromising and gaining unauthorized access to data stored on Vestas internal file share systems. The incident occurred on or about November 19, 2021. Immediately upon Vestas becoming aware of the cyber security incident, an incident response was initiated to stop the attack and prevent further unauthorized access to Vestas' data. This involved a thorough forensics investigation, shutting down the affected IT systems, and cleaning, restoring, and hardening the systems before taking them back into operation. In addition, Vestas immediately involved relevant authorities and IT security experts to assist and perform a thorough forensics investigation in an effort to identify the data that had potentially been compromised and any individuals whose personal data had potentially been affected.

What Information Was Involved

The records that we believe were potentially affected include historical human resources files from our Windsor and Brighton, Colorado operations. Based on our review, we believe that the potentially compromised records include your name, Vestas ID, Social Security number, <<Variable 1>> contact information, date of birth, and wage information.

What We Are Doing

Vestas has undertaken a careful, extensive review of the potentially affected records in order to make an appropriate notification to affected individuals. In addition, we continue to search for any misuse of information taken from the Windsor and Brighton files after the incident (and, to date, we have not discovered any indication of public disclosure or other misuse of such information). We have also reported the matter to law enforcement, and we are cooperating with their review.¹

As an added precaution, we have arranged for IDX to protect your identity and help you recover from potential identity theft. IDX will provide this service for 24 months at no cost to you.

Part of this benefit is automatic and there is no need for you to enroll. This automatic benefit consists of fully managed identity resolution services. If you have an identity theft issue, simply call IDX at 1-800-939-4170 for assistance.

¹ Law enforcement has not requested that we delay sending this notification.

Other services require that you actively enroll with IDX (again, at no cost to you). These optional services are described in more detail below. You must enroll by May 23, 2022 to obtain these optional services.

What You Can Do

You should read the enclosed "Information About Identity Theft Protection."

We also encourage you to take advantage of the following identity recovery and protection services for 24 months from IDX that we have obtained for you: credit monitoring and CyberScan monitoring assistance, fully managed identity theft recovery services, and a \$1,000,000 insurance reimbursement policy. These services, which are further described in the enclosed "Additional Product Information from IDX," are available through IDX and are provided as a complimentary 24-month membership. To enroll and start monitoring your personal information and obtain insurance coverage please follow the steps below:

- Visit the IDX website to enroll: <https://app.idx.us/account-creation/protect>.
- Call IDX to enroll: 1-800-939-4170. IDX representatives are available Monday through Friday from 7 am - 7 pm Mountain Time.
- Your enrollment deadline is May 23, 2022.

Again, you are automatically covered for the fully managed identity resolution services, so there is no need to enroll for this benefit. If you have an identity theft issue, simply call IDX at 1-800-939-4170 for immediate assistance.

In addition, please be on the lookout for any scams that attempt to lure you into providing personal information in connection with this incident. We will not call you or send you any email messages asking for your personal information or credit card information, or send you any email messages asking you to "click" on any links to activate credit monitoring. You should not provide information in response to any such calls or email messages, and you should not click on any links within any such email messages. The only way for you to contact IDX and/or to set up the credit monitoring we have obtained for you is as set forth in this letter.

For More Information

For additional information and assistance, please call 1-800-939-4170.

* * *

Vestas apologizes for any inconvenience that this incident may have caused. We are committed to protecting your personal information, and we will continue to look for ways to improve our efforts.

Sincerely,



David Ivan
Regional Chief Operating Officer of Vestas Americas

Enclosure

Information About Identity Theft Protection

Remain Vigilant. We recommend that you regularly review statements from your accounts and periodically obtain your credit report from one or more of the national credit reporting companies. You may obtain a free copy of your credit report online at www.annualcreditreport.com, by calling toll-free 1-877-322-8228, or by mailing an Annual Credit Report Request Form (available at www.annualcreditreport.com) to: Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA, 30348-5281. Purchase a copy of your credit report from the national credit reporting agencies listed below.

Equifax: P.O. Box 740241, Atlanta, GA 30374, 1-866-349-5191, www.equifax.com

Experian: P.O. Box 2002, Allen, TX 75013, 1-866-200-6020, www.experian.com

TransUnion: P.O. Box 1000, Chester, PA 19016, 1-800-888-4213, www.transunion.com

When you receive your credit reports, review them carefully. Look for accounts or creditor inquiries that you do not recognize. Look for inaccurate information, such as home address or Social Security number. If you see anything you do not understand or that looks incorrect, call the credit reporting agency at the telephone number on the report.

We recommend you vigilantly review your account statements and credit reports and promptly report any suspicious activity or suspected identity theft to law enforcement authorities, including local law enforcement, your state's attorney general and/or the Federal Trade Commission (FTC). You may contact the FTC or your state's regulatory authority to obtain information about avoiding identity theft. Contact the FTC at Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20580, 1-877-IDTHEFT (438-4338), www.ftc.gov/idtheft.

For New York residents: You may obtain information regarding security breach response and identity theft prevention and protection from the New York Department of State, Division of Consumer Protection, 1-800-697-1220, <https://dos.ny.gov/identity-theft-prevention-and-mitigation-program>.

Fraud Alerts: You can place two types of fraud alerts on your credit report to notify creditors: an initial alert and an extended alert. You may place an initial fraud alert on your credit report if you suspect you have been, or are about to be, a victim of identity theft. An initial fraud alert lasts for one year. You may place an extended alert on your credit report by mail if you have been a victim of identity theft with the appropriate documentary proof. An extended fraud alert lasts for seven years. You can place a fraud alert on your credit report by calling the toll-free fraud number or visiting the website of any of the three national credit reporting agencies listed below. You only need to notify one agency, because it must notify the other two agencies.

Equifax: 1-866-349-5191, www.equifax.com/personal/education/identity-theft/fraud-alert-security-freeze-credit-lock/

Experian: 1-888-397-3742, <https://www.experian.com/fraud/center.html>

TransUnion: 1-800-680-7289, <https://www.transunion.com/fraud-alerts>

Credit Freezes: You may put a credit freeze, also known as a security freeze, on your credit file so that no new credit can be opened in your name without the use of a PIN number and/or password that may be issued to you when you initiate a freeze. A credit freeze is designed to prevent potential credit grantors from accessing your credit report without your consent. If you place a credit freeze, potential creditors and other third parties will not be able to access your credit report unless you lift the freeze. Therefore, using a credit freeze may delay your ability to obtain credit. There is no fee to place, lift and/or remove a credit freeze. *Unlike a fraud alert, you must separately place a credit freeze on your credit file at each credit reporting agency.* Contact the three major credit reporting agencies to place a credit freeze and learn more information:

Equifax Security Freeze

P.O. Box 105788

Atlanta, GA 30348

1-800-349-9960

<https://www.equifax.com/personal/credit-report-services/credit-freeze/>

Experian Security Freeze

P.O. Box 9554

Allen, TX 75013

1-888-397-3742

<https://www.experian.com/freeze/center.html>

TransUnion Security Freeze

P.O. Box 160

Woodlyn, PA 19094

1-888-909-8872

<https://www.transunion.com/credit-freeze>

You can obtain more information about fraud alerts and credit freezes by contacting the FTC or one of the national credit reporting agencies listed above.



Additional Product Information from IDX

1. Website and Enrollment. Go to <https://app.idx.us/account-creation/protect> and follow the instructions for enrollment using your Enrollment Code provided at the top of the letter.

2. Activate the credit monitoring provided as part of your IDX identity protection membership. The monitoring included in the membership must be activated to be effective. Note: You must have established credit and access to a computer and the internet to use this service. If you need assistance, IDX will be able to assist you.

3. Telephone. Contact IDX at 1-800-939-4170 to gain additional information about this event and speak with knowledgeable representatives about the appropriate steps to take to protect your credit identity.