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Ascension Saint Agnes

Office of the Attorney General
Atten: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202

February 23, 2022

To Whom it May Concern:

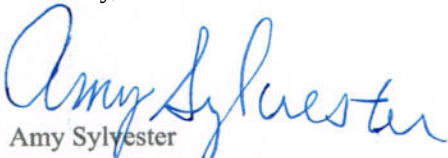
We are writing to inform you that on 12/29/21 five laptops, one ipad and one camera were stolen from one of the physician offices of St. Agnes Hospital. The five laptops were password protected so no one would have been able to access the information contained on the laptops. The ipad and camera could have been accessed and did contain patient health information. We were notified of the incident on 12/29/21 and immediately began an investigation. The police were contacted and a report was filed. Ascension Technologies was notified and in less than 24 hours all the devices were frozen. We were unable to determine if the information contained on the devices was ever inappropriately accessed before they were frozen. Approximately 99 patients were affected by this incident. We will be sending notification letters to all affected patients in the next couple of days. A copy of the notification letter is attached.

The information that could have been accessed may have included the following patient information: name, photograph, email address, phone number, date of birth, and address.

We take the protection and safeguarding of our patient information seriously and have taken additional steps to ensure a similar incident does not happen again. All electronic devices for this physician office are being locked in a secure closet each night and newly issued devices will all be password protected.

Please do not hesitate to contact me if you have any questions or concerns. You can reach me at 205-960-4535 and/or at Amy.Sylvester@ascension.org.

Sincerely,


Amy Sylvester
Compliance Director

Ascension Saint Agnes
MD Institute of Plastic Surgery Baltimore
300 Frederick Road #200
Cantonsville, MD 21228



Ascension Saint Agnes

Name
Location
Address
City, State and ZIP

Date

Dear Mr./Ms. [**Last Name**],

We are writing to inform you that on 12/29/21 several electronic devices containing patient information were stolen from the Ascension St. Agnes MD Institute of Plastic Surgery Baltimore in Cantonsville, MD. We were notified of the incident on **12/29/21** and immediately began an investigation. The police were contacted and a report was filed. Ascension Technologies was notified and in less than 24 hours all devices were frozen. We were unable to determine if the information contained on the devices was inappropriately accessed before they were frozen.

The information that could have been accessed may have included your **name, photograph, email address, phone number, date of birth, and address.**

We take the protection and safeguarding of our patient information seriously and have taken additional steps to ensure a similar incident does not happen again. All electronic devices for this physician office are being locked in a secure closet each night and newly issued devices will be password protected. We will also report this incident to the Office for Civil Rights in accordance with our obligations under the HIPAA Rules and to the Maryland Office of the Attorney General as required by state law.

We sincerely apologize for any stress or inconvenience this incident may have caused. Please do not hesitate to contact me if you have any questions or concerns. You can reach me at 205-960-4535 and/or at Amy.Sylvester@ascension.org.

Sincerely,

Amy Sylvester
Compliance Director

Ascension Saint Agnes
MD Institute of Plastic Surgery Baltimore
300 Frederick Rd #200
Cantonsville, MD 21228

Additional Information

It is always important to protect your information. You should remember to only carry essential cards and documents with you when traveling, remain aware of whom you are sharing your personal information with, and properly dispose of, such as shredding, documents that contain your sensitive information. You can also review your credit reports, bank and account statements, and file a report with your local police or bank if you notice any suspicious activity on your accounts.

We are also providing the below information as ways you can monitor your information from fraud, including how to place fraud alerts and security freezes on your accounts/information.

Consumer Reporting Agencies

You may obtain a free copy of your credit report online at www.annualcreditreport.com, by calling toll-free 1-877-322-8228, or by mailing an Annual Credit Report Request Form (available at www.annualcreditreport.com) to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA, 30348-5281. Once you receive your credit reports, verify the information is correct and review them for differences. Identify any accounts you did not open or inquiries from creditors that you did not authorize. If you have questions or notice incorrect information, contact the credit reporting company.

You may also purchase additional copies of your credit report or place a 90-day fraud alert on your credit file if you suspect you are a victim of fraud. When you or someone else attempts to open a credit account in your name, increase the credit limit on an existing account, or obtain a new card on an existing account, the lender should take steps to verify that you have authorized the request. If the creditor cannot verify this, the request should not be satisfied. A fraud alert placed with one agency will be shared by that credit reporting agency with the other two agencies (i.e., you only need to request a fraud alert with one of the below agencies).

You can also place a security freeze on your credit report which will prevent lenders and others from accessing your credit report entirely, which also prevents them from extending credit. With a security freeze in place, you will be required to take special steps when you wish to apply for any type of credit. This process is completed by contacting each of the credit reporting companies separately (i.e., you must request a security freeze from each of the below agencies).

Equifax: P.O. Box 740241, Atlanta, GA 30374, 1-800-685-1111, www.equifax.com

Experian: P.O. Box 9532, Allen, TX 75013, 1-888-397-3742, www.experian.com

TransUnion: P.O. Box 2000, Chester, PA 19016, 1-800-680-7289 (fraud alerts), 1-888-909-8872 (credit freeze), www.transunion.com

Federal Trade Commission

You can contact the FTC regarding fraud alerts or security concerns at:

- Address: Bureau of Consumer Protection, Federal Trade Commission, 600 Pennsylvania Ave., NW, Washington, DC 20580
- Phone: (202) 326-2222 or the Consumer Response Center toll free at 1-877-FTC-HELP (1-877-382-4357)
- Website: <https://www.ftc.gov/contact>

Maryland Office of the Attorney General (OAG)

You can contact the Maryland OAG regarding fraud alerts or security concerns at:

- Address: 200 St. Paul Place, Baltimore, MD 21202
- Phone: 410-576-6300 / En español 410-230-1712 / 1-888-743-0023 toll-free / TTY: Dial 7-1-1 or 800-735-2258
- Website: <https://www.marylandattorneygeneral.gov/>