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January 20, 2022

VIA ELECTRONIC SUBMISSION

Attorney General Brian E. Frosh
Office of the Attorney General
Attn: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202
Fax: (410) 576-6566
Email: ldtheft@oag.state.md.us

Re: Notification of Data Security Incident

Dear Attorney General Frosh:

We represent Chantelle Group ("Chantelle") in connection with a recent data security incident which is described in greater detail below. Chantelle takes the privacy and security of the information within its control very seriously.

Nature of the data security incident.

On or around November 22, 2021 Chantelle experienced a system disruption and shut down access to our system to limit any malicious impact. They initiated an investigation and engaged digital forensics experts to assist us with the process. On December 14, 2021 the investigation determined that employee data, including social security numbers, was impacted as a result of the incident.

Chantelle retained breach counsel in the United States (Lewis Brisbois Bisgaard & Smith) to ensure that all notification obligations to the impacted individuals were met.

Number of Maryland residents affected.

The incident may have affected one Maryland resident. Notification letters were mailed to all affected individuals on January 19, 2022. A sample copy of the letter provided to potentially impacted individuals is included with this letter.

Steps taken relating to the incident.

Chantelle has taken significant affirmative steps to protect the privacy and security of all sensitive information in its possession. Chantelle has provided twelve months of credit monitoring to the Maryland individual impacted.

Contact information.

Chantelle is committed to protecting the sensitive information in its control. If you have any questions or need additional information, please do not hesitate to contact me at (971) 712-2795, or by e-mail at Sean.Hoar@lewisbrisbois.com.

Sincerely,



Sean Hoar of
LEWIS BRISBOIS BISGAARD & SMITH LLP

Enc. Consumer Notification Letter

CHANTELLE

60 E. 42nd Street, Suite 1740
New York, New York 10165-6223

January 19, 2022

[Name]
[Address]
[City, State Zip]

Re: Notice of Data Security Incident

To Enroll, Please Call:
1-800-939-4170
Or Visit:
<https://app.idx.us/account-creation/protect>
Enrollment Code: [CODE]

Dear [Name],

I am writing to inform you of a data security incident that may have involved your personal information. Chantelle Group takes the privacy and security of its employee information very seriously. That is why I am notifying you of the incident, offering you credit and identity monitoring services, and informing you about steps you can take to help protect your personal information.

What Happened. On or around November 22, 2021, we experienced a system disruption and shut down access to our system to limit any malicious impact. We initiated an investigation and engaged digital forensics experts to assist us with the process. On December 13, 2021, the investigation determined that personal information may have been acquired without authorization during the incident and that your information may have been involved.

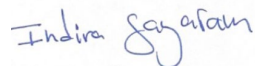
What Information Was Involved. The incident may have involved first and last names, Social Security numbers, and dates of birth.

What We Are Doing. As soon as we detected the incident, we took the steps described above. We also notified law enforcement and will continue to provide whatever cooperation is necessary to hold the perpetrators accountable. We have no evidence that your information has been used beyond the incident, but out of an abundance of caution, and to mitigate any concerns you might have, we are offering you credit and identify monitoring services, a \$1,000,000 identity theft insurance reimbursement policy, and fully managed identity theft recovery services for 12 months.

What You Can Do. You can follow the recommendations included with this letter to protect your personal information. We also strongly encourage you to enroll in the credit and identify monitoring services we are offering through IDX to protect your personal information. To enroll, please visit <https://app.idx.us/account-creation/protect> or call 1-800-939-4170 and provide the following enrollment code: [insert enrollment code]. Please note you must enroll by May 1, 2022.

For More Information: If you have any questions about this letter, please contact Carla Kestenbaum at carla.kestbaum@groupechantelle.com. Privacy and the protection of information in our care are extremely important to us. We will continue to invest in talent and technology to prevent such incidents.

Sincerely,



Indira Gayaram, Vice President of Finance and Human Resources
Chantelle Group

Steps You Can Take to Protect Your Personal Information

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (FTC).

Copy of Credit Report: You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <http://www.annualcreditreport.com/>, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You also can contact one of the following three national credit reporting agencies:

Equifax

P.O. Box 105851
Atlanta, GA 30348
1-800-525-6285
www.equifax.com

Experian

P.O. Box 9532
Allen, TX 75013
1-888-397-3742
www.experian.com

TransUnion

P.O. Box 1000
Chester, PA 19016
1-800-916-8800
www.transunion.com

Fraud Alert: You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at <http://www.annualcreditreport.com>.

Security Freeze: You have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state, including the following:

Federal Trade Commission

600 Pennsylvania Ave, NW
Washington, DC 20580
consumer.ftc.gov, and
www.ftc.gov/idtheft
1-877-438-4338

Maryland Attorney General

200 St. Paul Place
Baltimore, MD 21202
oag.state.md.us
1-888-743-0023

New York Attorney General

Bureau of Internet and Technology
Resources
28 Liberty Street
New York, NY 10005
1-212-416-8433

North Carolina Attorney General

9001 Mail Service Center
Raleigh, NC 27699
ncdoj.gov
1-877-566-7226

Rhode Island Attorney General

150 South Main Street
Providence, RI 02903
<http://www.riag.ri.gov>
1-401-274-4400

**Washington D.C. Attorney
General**

441 4th Street, NW
Washington, DC 20001
oag.dc.gov
1-202-727-3400

You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA, and your rights pursuant to the FCRA, please visit <https://www.consumer.ftc.gov/articles/pdf-0096-fair-credit-reporting-act.pdf>.