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January 12, 2022

VIA EMAIL

Attorney General Brian E. Frosh
Office of the Attorney General
Attn: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202
Fax: (410) 576-6566
Email: ldtheft@oag.state.md.us

Re: Notification of Data Security Incident

Dear Attorney General Frosh:

We represent Gates Hudson ("GH") with respect to a recent data security incident described in greater detail below. GH is taking steps to prevent similar incidents from occurring in the future.

1. Nature of the security incident.

On October 19, 2021, GH learned of unusual activity occurring on its network. Upon discovering this activity, GH immediately took steps to secure its technological environment and began an internal investigation with the help of cybersecurity experts. This investigation identified that an unauthorized individual gained access to and acquired documents from GH's environment containing personal information. On November 15, 2021, the investigation determined that personal information of some Maryland residents may have been affected. The personal information may have included Social Security numbers.

2. Number of Maryland residents affected.

GH mailed notification letters to 546 residents of Maryland via first class U.S. mail on January 7, 2022. A sample copy of the notification letter sent to the affected individuals is included with this correspondence. The personal information may have included Social Security numbers.

3. Steps taken relating to the incident.

GH has implemented additional security features within its environment in an effort to prevent similar incidents from occurring in the future. In addition, although GH is not aware of any misuse of personal information, GH has offered the affected individuals 12 months of credit monitoring and identity remediation services through IDX.

4. Contact information.

GH remains dedicated to protecting the personal information in its control. If you have any questions or need additional information, please do not hesitate to contact me at (972) 942-5696 or by e-mail at Laura.Funk@lewisbrisbois.com. Please let me know if you have any questions.

Respectfully,

A handwritten signature in cursive script that reads "Laura K Funk".

Laura K. Funk of
LEWIS BRISBOIS BISGAARD & SMITH LLP

Attachment: Consumer Notification Letter Template

Gates Hudson

10300 SW Greenburg Rd. Suite 570
Portland, OR 97223



<<First Name>> <<Last Name>>
<<Address1>> <<Address2>>
<<City>>, <<State>> <<Zip>>

To Enroll, Please Call:
1-833-903-3648
Or Visit:
<https://app.idx.us/account-creation/protect>
Enrollment Code: <<XXXXXXXXXX>>

January 7, 2022

Re: Notice of Data Security Incident

Dear <<First Name>> <<Last Name>>,

We are writing to inform you of a data security incident experienced by Gates Hudson. At Gates Hudson, we take the privacy and security of your information very seriously. This is why we are notifying you of the incident and informing you about steps you can take to help protect your personal information.

What Happened. On October 19, 2021, Gates Hudson detected potential unauthorized access to our network. We immediately launched an internal investigation and engaged with a leading cybersecurity and digital forensics firm to assist us in our response to the incident, which included the completion of a forensics investigation. As a result of the investigation, we learned on November 15, 2021, that there may have been unauthorized access to your personal information.

What Information Was Involved. Your name and Social Security number may have been accessed by the unauthorized party.

What We Are Doing. As soon as we detected the incident, we launched an investigation and took steps to stop any continued exposure of personal information. We have also adopted enhanced security measures to prevent similar incidents in the future. Additionally, we reported the incident to the Federal Bureau of Investigation and will continue to assist with any law enforcement investigation. We are also providing you with steps you can take to help protect your personal information.

As an added protection, we are offering you 12 months of complimentary identity protection services through IDX, which includes: 12 months of credit and CyberScan monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed identity theft recovery services.

What You Can Do. You can enroll in the complimentary identity protection services we are offering by visiting <https://app.idx.us/account-creation/protect> or calling (833) 903-3648 and using the Enrollment Code provided above. The deadline to enroll in the identity protection services is April 7, 2022. We also recommend you review the information on the following page for additional steps to protect your personal information.

For More Information. If you have questions or need assistance, please call (833) 903-3648, Monday through Friday, from 9 a.m. to 9 p.m. Eastern Time.

We take your trust in us and this matter very seriously. Please accept our sincere apologies for any worry or inconvenience that this may cause you.

Sincerely,

A handwritten signature in cursive script, appearing to read "Patricia Blackburn".

Patricia Blackburn
President

Steps You Can Take to Protect Your Personal Information

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (FTC).

Copy of Credit Report: You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <http://www.annualcreditreport.com/>, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You also can contact one of the following three national credit reporting agencies:

Equifax

P.O. Box 105851
Atlanta, GA 30348
1-800-525-6285
www.equifax.com

Experian

P.O. Box 9532
Allen, TX 75013
1-888-397-3742
www.experian.com

TransUnion

P.O. Box 1000
Chester, PA 19016
1-800-916-8800
www.transunion.com

Fraud Alert: You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at <http://www.annualcreditreport.com>.

Security Freeze: You have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

Federal Trade Commission

600 Pennsylvania Ave, NW
Washington, DC 20580
consumer.ftc.gov, and
www.ftc.gov/idtheft
1-877-438-4338

Maryland Attorney General

200 St. Paul Place
Baltimore, MD 21202
oag.state.md.us
1-888-743-0023

Virginia Attorney General

202 North Ninth Street
Richmond, VA 23219
mail@oag.state.va.us
1-804-786-2071

You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA, and your rights pursuant to the FCRA, please visit <https://www.consumer.ftc.gov/articles/pdf-0096-fair-credit-reporting-act.pdf>.