

Good afternoon,

Please see the below information regarding a recent breach.

Company: Integrity Life Insurance Company

Brief description of the nature of the security breach:

- On December 7, 2021, Integrity Life Insurance Company (Integrity) discovered an unauthorized individual had gained access to the account of an independent producer appointed with Integrity who is associated with a broker-dealer that is not affiliated with Integrity. The access was obtained on June 30, 2021 through the use of sophisticated social engineering tactics. The access was terminated immediately upon discovery. Internal alerts have been placed on all affected contracts and notification will be sent to affected individuals.

The number of Maryland residents being notified (also attach a sample copy of the notice being sent to consumers):

- One (1) Maryland resident will be notified. Sample of the notice is attached.

What information has been compromised:

- Name, address, contract number, contract value and last four digits of the Social Security Number

Any steps the business is taking to restore the integrity of the system:

- The access was terminated immediately upon discovery.

Thank you,

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[DATE]

[CONTRACT OWNER]
[ADDRESS]
[CITY, STATE ZIP]

Contract #: [CONTRACT NUMBER]

Dear [CONTRACT OWNER],

We writing to inform you of an incident relating to your personal information. It was recently discovered that your personal information associated with your annuity contract with Integrity Life Insurance Company, including your name, address, contract number, contract value and last four digits of your Social Security Number was acquired by an unauthorized individual.

We have no indication that any of your information has been misused. Nevertheless, Integrity Life Insurance Company takes information security very seriously and advising you of the following precautionary measures to reduce any potential risk to you:

You may place a security alert on your credit bureau file. This alert will flag your file for additional scrutiny at all credit-reporting agencies. This service, which is free of charge, provides another significant layer of protection, but you must contact the credit bureaus directly to request this alert. By law, Integrity Life Insurance Company cannot make this request on your behalf. If you choose to put a security alert on your account with one agency, that agency will notify the other agencies. You may place or remove the security alert at any time by calling one of the following agencies:

Experian Credit Bureau
P.O. Box 4500
Allen, TX 75013
1.888.397.3742

Equifax Information Services, LLC.
P.O. Box 740256
Atlanta, GA 30374-0256
1.866.349.5191

TransUnion Credit Bureau
P.O. Box 2000
Chester, PA 19016
1.800.680.7289

We recommend that you also take these additional precautions:

- Review your account statements often, and report any suspicious activity immediately to your toll-free number of 1-800-325-8583.
- Protect yourself from identity theft by reviewing and acting upon Federal Trade Commission information that can be found at www.ftc.gov/idtheft. You can reach the Federal Trade Commission via phone at 1.877.FTC.HELP or via address at 600 Pennsylvania Avenue, NW, Washington, DC 20580.
- You can contact the Maryland Office of the Attorney General via phone at 1-888-743-0023, via address at 200 St. Paul Place, Baltimore, MD 21202, or by website at <https://www.marylandattorneygeneral.gov/>.

Integrity Life Insurance Company has retained **NortonLifeLock** to provide one (1) year of complimentary **LifeLock Defender™** identity theft protection.

To activate your membership online and get protection at no cost to you:

1. In your web browser, go directly to **www.LifeLock.com**. Click on the yellow **"START**

MEMBERSHIP” button (*do not attempt registration from a link presented by a search engine*).

2. You will be taken to another page where, below the FOUR protection plan boxes, you may enter the **Promo Code: [PROMOCODE]** and click the **“APPLY”** button.
3. On the next screen, enter your **Member ID: [MEMBERID]** and click the **“APPLY”** button.
4. Your complimentary offer is presented. Click the red **“START YOUR MEMBERSHIP”** button.
5. Once enrollment is completed, you will receive a confirmation email (*be sure to follow ALL directions in this email*).

Alternatively, to activate your membership over the phone, please call: 1-800-899-0180

You will have until 01-31-2022 to enroll in this service.

Once you have completed the LifeLock enrollment process, the service will be in effect. Your **LifeLock Defender™** membership includes:

- ✓ Primary Identity Alert System[†]
- ✓ 24/7 Live Member Support
- ✓ Dark Web Monitoring**
- ✓ Norton™ Security Deluxe¹ (90 Day Free Subscription)
- ✓ Stolen Funds Reimbursement up to \$25,000^{††}
- ✓ Personal Expense Compensation up to \$25,000^{††}
- ✓ Coverage for Lawyers and Experts up to \$1 million^{†††}
- ✓ U.S.-based Identity Restoration Team

We apologize for an inconvenience you may have experienced. We believe these steps protect your personal information to the extent possible and will inhibit fraudulent activity in the future. If you have any questions or concerns, please call us at 1-800-325-8583.

Please do not hesitate to call if you have any questions or if we can be of further assistance.

Sincerely,

Annuity Operations Department
Integrity Life Insurance Company

No one can prevent all identity theft or cybercrime. [†] LifeLock does not monitor all transactions at all businesses.

¹Norton Security Online provides protection against viruses, spyware, malware, and other online threats for up to 5 PCs, Macs, Android devices. Norton account features not supported in this edition of Norton Security Online. As a result, some mobile features for Android are not available such as anti-theft and mobile contacts backup. iOS is not supported.

^{**}These features are not enabled upon enrollment. Member must take action to get their protection.

^{†††}Reimbursement and Expense Compensation, each with limits of up to \$25,000 for Defender. And up to \$1 million for coverage for lawyers and experts if needed. Benefits under the Master Policy are issued and covered by United Specialty Insurance Company (State National Insurance Company, Inc. for NY State members). Policy terms, conditions and exclusions at: LifeLock.com/legal.