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April 21, 2022

Attorney General Brian Frosh
Office of the Attorney General
Attn: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202
idtheft@oag.state.md.us

Via Email

Dear Attorney General Frosh:

I am writing on behalf of my client, NBCUniversal, a multimedia corporation located at 30 Rockefeller Plaza, New York, NY 10112. FleetMaster BVBA (“FleetMaster”), a software company that assists NBCUniversal in managing its vehicle fleet, drivers, and related services, experienced a cybersecurity incident resulting in the disclosure of personal information belonging to NBCUniversal employees. NBCUniversal’s systems were not impacted or compromised by FleetMaster’s incident.

On February 23, 2022, FleetMaster notified NBCUniversal that certain files provided by NBCUniversal to FleetMaster had been uploaded to a third party’s platform and made publicly available. The third party is VirusTotal, an online service aimed at analyzing data for evidence of malware. This disclosure was the result of a configuration issue that affected the data belonging to all of FleetMaster’s customers – not just NBCUniversal. FleetMaster’s misconfiguration issue occurred on January 4, 2022 and was corrected on January 11, 2022. The files were removed from the third party platform on February 15, 2022. FleetMaster is unaware of whether any unauthorized persons viewed or accessed the disclosed files.

On March 8, 2022, FleetMaster provided NBCUniversal with a list of all impacted NBC Universal drivers, which included one (1) Maryland resident. The data elements disclosed include some combination of the drivers’ name, Social Security number, and driver’s license number.

NBCUniversal completed its investigation into the incident and is working with FleetMaster to obtain assurances that a similar incident will not happen again. NBCUniversal is mailing a notification letter to the impacted Maryland resident on April 22, 2022. A copy of the form notice letter is enclosed. NBCUniversal is providing all impacted individuals with two

years of complementary credit monitoring and identity theft protection services through Kroll. Details of these services and instructions on how to enroll are included in the notice letter.

NBCUniversal takes the protection of personal information in its care very seriously. Please contact me at 202-296-3585 or lynette@zwillgen.com if you have any questions regarding this notification.

Sincerely,



Lynette Arce

enclosures

NBCUniversal

<<Date>> (Format: Month Day, Year)

<<first_name>> <<middle_name>> <<last_name>> <<suffix>>
<<address_1>>
<<address_2>>
<<city>>, <<state_province>> <<postal_code>>
<<country>>

Dear <<first_name>> <<middle_name>> <<last_name>> <<suffix>>:

We are writing to notify you of an incident that affected the confidentiality of your personal information. Please read this letter carefully for more information and to learn how you can take steps to help protect your personal information.

What Happened?

NBCUniversal contracts with FleetMaster BVBA ("FleetMaster"), a software company that assists us in managing our vehicle fleet, drivers, and other related services. On February 23, 2022, FleetMaster notified us that it experienced a cybersecurity incident resulting in the unauthorized disclosure of certain files belonging to NBCUniversal to a third-party platform. Due to a configuration issue on FleetMaster's systems, FleetMaster shared the files with the third-party platform from January 4, 2022 through January 11, 2022, and the files were made available on the third-party platform until the third-party removed the files on February 15, 2022.

What Information Was Involved?

The data uploaded to the third-party platform may have included your <<b2b_text_1(name, data elements)>>.

What We Are Doing

Upon learning of this incident, NBCUniversal promptly initiated an investigation to understand what had occurred and to determine the impact on our employees' personal information. We worked with FleetMaster to confirm the configuration issue was resolved and the files were no longer available on the third-party platform.

As an added precaution and a courtesy to you, we are providing you with two years of complimentary access to Kroll's Identity Monitoring. Your identity monitoring services include Credit Monitoring, Fraud Consultation, and Identity Theft Restoration. Additional Information on Kroll's services and instructions on how to activate are provided below.

What You Can Do

In addition to activating the identity monitoring services through Kroll, we encourage you to remain vigilant for incidents of fraud or identity theft by reviewing your account statements and credit reports for any unauthorized activity. There are additional actions you can consider taking to reduce the chances of identity theft or fraud on your account(s). Please see the "General Information about Identity Theft Protection" sheet enclosed with this letter.

For More Information

We apologize for any concern or inconvenience this may cause you. If you have questions, please contact us at 1-???-???-????, Monday through Friday 8:00 a.m. to 5:30 p.m. Central Time, excluding major U.S. holidays.

Sincerely,

NBCUniversal

GENERAL INFORMATION ABOUT IDENTITY THEFT PROTECTION

You should remain vigilant for incidents of fraud and identity theft by reviewing credit card account statements and monitoring your credit report for unauthorized activity.

Credit Reports. Under federal law, you are entitled to one free copy of your credit report every 12 months from each of the three nationwide credit reporting agencies. You may obtain a free copy of your credit report by going to www.AnnualCreditReport.com or by calling (877) 322-8228. You also may complete the Annual Credit Report Request Form available from the FTC at www.consumer.ftc.gov/articles/pdf-0093-annual-report-request-form.pdf, and mail it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348-5281.

You may contact the nationwide credit reporting agencies at:

Equifax	Experian	TransUnion
P.O. Box 105788 Atlanta, GA 30348 www.equifax.com (800) 525-6285	P.O. Box 9554 Allen, TX 75013 www.experian.com (888) 397-3742	P.O. Box 2000 Chester, PA 19016 www.transunion.com (800) 680-7289

Fraud Alert. You may place a fraud alert in your file by calling one of the three nationwide credit reporting agencies above. A fraud alert tells creditors to follow certain procedures, including contacting you before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you, but also may delay you when you seek to obtain credit.

Place a Security Freeze on your Credit Report. You also have the right to place a security freeze on your credit report by contacting any of the credit bureaus listed at above. A security freeze is intended to prevent credit, loans and services from being approved in your name without your consent. To place a security freeze on your credit report, you may be able to use an online process, an automated telephone line or a written request. The following information must be included when requesting a security freeze (note that if you are requesting a credit report for your spouse, this information must be provided for him/her as well): (1) full name, with middle initial and any suffixes; (2) Social Security number; (3) date of birth; (4) current address and any previous addresses for the past five years; and (5) any applicable incident report or complaint with a law enforcement agency or the Registry of Motor Vehicles. The request must also include a copy of a government-issued identification card and a copy of a recent utility bill or bank or insurance statement. You can place a freeze and lift a security freeze on your credit report free of charge.

You may contact the Federal Trade Commission (FTC) and State Attorneys General Offices. If you believe you are the victim of identity theft or have reason to believe your personal information has been misused, you should contact the FTC and/or your state's attorney general office about for information on how to prevent or avoid identity theft. You can contact the FTC at: **Federal Trade Commission**, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20508, www.ftc.gov, 1-877-IDTHEFT (438-4338).

If you are an Iowa resident, state law advises you to report any suspected identity theft to law enforcement or to the Iowa Attorney General, Consumer Protection Division, 1305 E. Walnut St., Des Moines, IA 50319, 1-888-777-4590.

If you are a Maryland resident, you can contact the Maryland Office of the Attorney General, Consumer Protection Division at: 200 St. Paul Place, Baltimore, MD 21202, www.oag.state.md.us, 1-888-743-0023

If you are a New Mexico resident, you have certain rights pursuant to the federal Fair Credit Reporting Act (FCRA). For more information about the FCRA, please visit www.consumer.ftc.gov/articles/pdf-0096-fair-credit-reporting-act.pdf or www.ftc.gov.

If you are a New York resident, you can contact the New York Office of the Attorney General at www.ag.ny.gov, 1-800-771-7755; the New York Department of State, www.dos.ny.gov, 1-800-697-1220; and the New York Division of State Police, www.ny.gov/agencies/division-state-police, (914) 834-9111.

If you are a North Carolina resident, you can contact the North Carolina Office of the Attorney General, Consumer Protection Division at: 9001 Mail Service Center, Raleigh, NC 27699-9001, www.ncdoj.com, 1-877-566-7226.

If you are an Oregon resident, state law advises you to report any suspected identity theft to law enforcement or to the FTC.

If you are a Rhode Island resident, you can contact the Office of the Attorney General at: Rhode Island Office of the Attorney General, 150 South Main Street, Providence, RI 02903, <http://www.riag.ri.gov/>, (401) 274-4400 or file a police report by contacting (401) 444-1000.



To help relieve concerns and restore confidence following this incident, we have secured the services of Kroll to provide identity monitoring at no cost to you for two years. Kroll is a global leader in risk mitigation and response, and their team has extensive experience helping people who have sustained an unintentional exposure of confidential data. Your identity monitoring services include Credit Monitoring, Fraud Consultation, and Identity Theft Restoration.

Visit <https://enroll.krollmonitoring.com> to activate and take advantage of your identity monitoring services.

You have until **<<b2b_text_6(activation deadline)>>** to activate your identity monitoring services.

Membership Number: **<<Membership Number s_n>>**

For more information about Kroll and your Identity Monitoring services, you can visit info.krollmonitoring.com.

TAKE ADVANTAGE OF YOUR IDENTITY MONITORING SERVICES

You have been provided with access to the following services from Kroll:

Single Bureau Credit Monitoring

You will receive alerts when there are changes to your credit data—for instance, when a new line of credit is applied for in your name. If you do not recognize the activity, you'll have the option to call a Kroll fraud specialist, who will be able to help you determine if it is an indicator of identity theft.

Fraud Consultation

You have unlimited access to consultation with a Kroll fraud specialist. Support includes showing you the most effective ways to protect your identity, explaining your rights and protections under the law, assistance with fraud alerts, and interpreting how personal information is accessed and used, including investigating suspicious activity that could be tied to an identity theft event.

Identity Theft Restoration

If you become a victim of identity theft, an experienced Kroll licensed investigator will work on your behalf to resolve related issues. You will have access to a dedicated investigator who understands your issues and can do most of the work for you. Your investigator will be able to dig deep to uncover the scope of the identity theft, and then work to resolve it.

Kroll's activation website is only compatible with the current version or one version earlier of Chrome, Firefox, Safari and Edge.

To receive credit services, you must be over the age of 18 and have established credit in the U.S., have a Social Security number in your name, and have a U.S. residential address associated with your credit file.