

[Letterhead of American Technologies, LLC d/b/a 888VoIP]

May [REDACTED], 2022

[REDACTED]

Electronic information relating to employees and other individuals is collected and held by American Technologies, LLC d/b/a 888VoIP ("**888VoIP**") in the ordinary course of its business. 888VoIP uses commercially reasonable measures to protect its electronic information from unauthorized access and acquisition. Despite these measures, on or about April 14, 2022, we believe some of 888VoIP's electronic information was accessed or acquired by an unauthorized third party. The affected electronic information may include your name, address, driver's license number, date of birth, and/or social security number.

To help us understand the full scope of what occurred, we are engaging a well-respected data security firm to conduct an investigation. We will send you an update once that investigation is complete.

In the meantime, as an employee of 888VoIP, we contacted you individually about this incident. As we discussed, we are providing you with one year of complimentary identify theft protection services through NortonLifeLock. Enclosed with this letter are instructions and an individualized member ID and enrollment URL for you to sign up for and receive such services prior to August 31, 2022. In addition to the complimentary identify theft protection services, you should continue to remain on the lookout for any signs of misuse of your personal information. For your convenience, we also enclose with this letter some helpful information about identity theft, fraud alerts, and credit freezes.

888 VoIP deeply appreciates its employees and others with whom it has a business relationship and wants them to be confident in its ability to securely hold electronic information. If you have any questions about this incident you should contact me directly by electronic mail at sclaybolt@888voip.com, or by telephone at 716-714-8011 or toll-free at 1-888-864-7786, or by mail at 305 Cayuga Road, Suite 190, Buffalo, NY 14225.

Very truly yours,

AMERICAN TECHNOLOGIES, LLC
D/B/A 888VOIP

By: _____
Title: _____

Helpful Information about Identity Theft

In addition to the identify theft protection services that 888VoIP is providing, you should regularly review statements from your accounts for suspicious activity. Moreover, you can also obtain your credit report and information about steps to avoid identity theft from one or more of the national credit reporting companies listed below. You may obtain a free copy of your credit report online at www.annualcreditreport.com, by calling toll-free 1-877-322-8228, or by mailing an Annual Credit Report Request Form (available at www.annualcreditreport.com) to: Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA, 30348-5281. You may also purchase a copy of your credit report by contacting one or more of the three national credit reporting agencies listed below.

Equifax: P.O. Box 740241, Atlanta, GA 30374-0241,
1-800-685-1111, or www.equifax.com

Experian: P.O. Box 9532, Allen, TX 75013,
1-888-397-3742, or www.experian.com

TransUnion: P.O. Box 1000, Chester, PA 19022,
1-800-888-4213, or www.transunion.com

When you receive your credit reports, review them carefully. Look for accounts or creditor inquiries that you did not initiate or do not recognize. Look for information, such as home address and Social Security number, that is not accurate. If you see anything you do not understand, call the credit reporting agency at the telephone number on the report. Also contact and follow up with NortonLifelock.

You should remain vigilant with respect to reviewing your account statements and credit reports, and promptly report any suspicious activity or suspected identity theft to the proper law enforcement authorities, including local law enforcement, your state's attorney general and/or the Federal Trade Commission ("FTC"). You may contact the FTC or your state's regulatory authority to obtain additional information about avoiding identity theft as follows:

Federal Trade Commission
Consumer Response Center
600 Pennsylvania Avenue, NW
Washington, DC 20580
1-877-IDTHEFT (438-4338)
<https://consumer.ftc.gov/features/identity-theft>

For residents of Florida:
Office of Attorney General
State of Florida
PL-01 The Capitol
Tallahassee, FL 32399-1050
1-866-966-7226
<http://myfloridalegal.com/pages.nsf/Main/C11CA1D1C64E41A485256DBA0048FB52>

For residents of Maryland:

Attorney General's Office
200 St. Paul Place
Baltimore, MD 21202
1-888-743-0023
(410)576-6491 (Identity Theft Unit)
<https://www.marylandattorneygeneral.gov/>

For residents of Nevada:

Office of the Attorney General
100 North Carson Street
Carson City, NV 89701
(775)684-1100
https://ag.nv.gov/Hot_Topics/Victims/IDTheft/

For residents of New Jersey:

Office of the Attorney General
RJ Hughes Justice Complex
25 Market Street, Box 080
Trenton, NJ 08625-0080
(609)292-4925
<https://www.njoag.gov/>

For residents of New York:

Office of Attorney General
The Capitol
Albany, NY 12224-0341
1-800-771-7755
<https://ag.ny.gov/consumer-frauds-bureau/identity-theft>

For residents of Texas:

Office of Attorney General
PO Box 12548
Austin, TX 78711-2548
1-800-621-0508
<https://www.texasattorneygeneral.gov/>

Helpful Information about Fraud Alerts

There are also two types of fraud alerts that you can place on your credit report to put your creditors on notice that you may be a victim of fraud: an initial alert and an extended alert. You may ask that an initial fraud alert be placed on your credit report if you suspect you have been, or are about to be, a victim of identity theft. An initial fraud alert stays on your credit report for at least 90 days. You may have an extended alert placed on your credit report if you have already been a victim of identity theft with the appropriate documentary proof. An extended fraud alert stays on your credit report for seven years. You can place a fraud alert on your credit report by calling the toll-free fraud number of any of the three national credit reporting agencies listed below.

Equifax: 1-888-766-0008 (or see www.equifax.com)

Experian: 1-888-397-3742 (or see www.experian.com)

TransUnion: 1-800-680-7289 (or see www.fraud.transunion.com)

Helpful Information about Credit Freezes

You may have the right to put a credit freeze, also known as a security freeze, on your credit file, so that no new credit can be opened in your name without the use of a personal identification number (PIN) that is issued to you when you initiate a freeze. A credit freeze is designed to prevent potential credit grantors from accessing your credit report without your consent. If you place a credit freeze, potential creditors and other third parties will not be able to get access to your credit report unless you temporarily lift the freeze. Therefore, using a credit freeze may delay your ability to obtain credit. In addition, you may incur fees to place, lift and/or remove a credit freeze. Credit freeze laws and the fees that can be charged for placing, temporarily lifting, and removing a credit freeze vary from state to state. Since the instructions for how to establish a credit freeze differ from state to state, please contact the three major credit reporting companies as specified below to find out more information:

Equifax: P.O. Box 105788, Atlanta, GA 30348 (or www.equifax.com)

Experian: P.O. Box 9554, Allen, TX 75013 (or www.experian.com)

TransUnion: P.O. Box 2000, Chester, PA, 19022-2000 (or www.freeze.transunion.com)

You can obtain more information regarding fraud alerts and credit freezes by contacting the FTC or one of the national credit reporting agencies listed above.

Unlike a fraud alert, you must separately place a credit freeze on your credit file at each credit reporting company. The following information should be included when requesting a security freeze (documentation for you and your spouse must be submitted when freezing a spouse's credit report): full name, with middle initial and any suffixes; Social Security number; date of birth

(month, day and year); current address and previous addresses for the past five years; and applicable fee (if any) or incident report or complaint with a law enforcement agency or the Department of Motor Vehicles. The request should also include a copy of a government-issued identification card, such as a driver's license, state or military ID card, and a copy of a utility bill, bank or insurance statement. Each copy should be legible, display your name and current mailing address, and the date of issue (statement dates must be recent). Depending on your state of residence, the credit reporting company may charge a reasonable fee to place a freeze or lift or remove a freeze.

****Please copy and paste the *Enrollment Instructions*, below, into your notification letter exactly as written: the verbiage **MAY NOT BE CHANGED**. Use the information found in the *Enrollment Codes* attachment to populate the yellow mergefields with data specific to your ITPSA/SOW****

Dear <<FIRST NAME>> <<LAST NAME>>:

<<YOUR COMPANY NAME>> has retained NortonLifeLock to provide <<number>> << (#)>> year<<(s)>> of complimentary LifeLock Ultimate Plus™ identity theft protection.

To activate your membership online and get protection at no cost to you:

1. You will need the following **Promo Code:** <<PROMO CODE>> and **Member ID:** <<MEMBER ID>>, which have been assigned specifically to you, for one-time use.
2. To begin, please click on the following **URL:** <<ENROLLMENT URL>>
3. Your complimentary offer is presented. Click the red **“START YOUR MEMBERSHIP”** button.
4. Once enrollment is completed, you will receive a confirmation email (*be sure to follow ALL directions in this email*).

Alternatively, to activate your membership over the phone, please call: <<ENROLLMENT PHONE #>>
You will have until <<ENROLLMENT DEADLINE>> to enroll in this service.

Once you have completed the LifeLock enrollment process, the service will be in effect. Your **LifeLock Ultimate Plus™** membership includes:

- ✓ LifeLock Identity Alert™ System†
- ✓ Dark Web Monitoring**
- ✓ LifeLock Privacy Monitor™
- ✓ USPS Address Change Verification
- ✓ Lost Wallet Protection
- ✓ Reduced Pre-Approved Credit Card Offers
- ✓ Fictitious Identity Monitoring
- ✓ Court Records Scanning
- ✓ Data Breach Notifications
- ✓ Credit, Checking and Savings Account Activity Alerts†**
- ✓ Checking and Savings Account Application Alerts†**
- ✓ Bank Account Takeover Alerts†**
- ✓ Investment Account Activity Alerts†**
- ✓ Three-Bureau Credit Monitoring^{1**}
- ✓ Three-Bureau Annual Credit Reports and Credit Scores^{1**}

The credit scores provided are VantageScore 3.0 credit scores based on Equifax, Experian and TransUnion respectively. Third parties use many different types of credit scores and are likely to use a different type of credit score to assess your creditworthiness.

- ✓ File-Sharing Network Searches
- ✓ Sex Offender Registry Reports
- ✓ Priority 24/7 Live Member Support
- ✓ U.S.-Based Identity Restoration Specialists
- ✓ Stolen Funds Reimbursement up to \$1 million⁺⁺⁺
- ✓ Personal Expense Compensation up to \$1 million⁺⁺⁺
- ✓ Coverage for Lawyers and Experts up to \$1 million⁺⁺⁺

¹If your plan includes credit reports, scores, and/or credit monitoring features (“Credit Features”), two requirements must be met to receive said features: (i) your identity must be successfully verified with Equifax; and (ii) Equifax must be able to locate your credit file and it must contain sufficient credit history information. IF EITHER OF THE FOREGOING REQUIREMENTS ARE NOT MET YOU WILL NOT RECEIVE CREDIT FEATURES FROM ANY BUREAU. If your plan also includes Credit Features from Experian and/or TransUnion, the above verification process must also be successfully completed with Experian and/or TransUnion, as applicable. If verification is successfully completed with Equifax, but not with Experian and/or TransUnion, as applicable, you will not receive Credit Features from such bureau(s) until the verification process is successfully completed and until then you will only receive Credit Features from Equifax. Any credit monitoring from Experian and TransUnion will take several days to begin after your successful plan enrollment.

No one can prevent all identity theft or cybercrime. † LifeLock does not monitor all transactions at all businesses.

**These features are not enabled upon enrollment. Member must take action to get their protection.

+++ Reimbursement and Expense Compensation, each with limits of up to \$1 million for Ultimate Plus. And up to \$1 million for coverage for lawyers and experts if needed. Benefits under the Master Policy are issued and covered by United Specialty Insurance Company (State National Insurance Company, Inc. for NY State members). Policy terms, conditions and exclusions at: LifeLock.com/legal.

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