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May 31, 2022

VIA E-MAIL Idtheft@oag.state.md.us

Office of the Attorney General
Attn: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202

Re: Data Security Incident

Dear Sir or Madam:

We represent Global Wireless Solutions (“GWS”), located at 23475 Rock Haven Way, #165, Dulles, VA 20166. Pursuant to the Md. Code Com. Law §10-1301 *et seq.*¹, we are writing to notify you of a data incident.

On February 14, 2022, GWS learned that it was the victim of an external cyber security attack which may have resulted in the unauthorized access and acquisition of customer personal information in electronic form. Based on an investigation, the attack appears to have commenced on or about February 14, 2022.

The incident affected 128 Maryland residents. Upon discovering the attack, GWS engaged a third-party cybersecurity expert to assist with remediation efforts and perform a forensic investigation into the nature and scope of the incident.

GWS will be providing the affected individuals with written notice on or about May 22, 2022. In addition to advising the individuals on measures they can take to protect themselves, it has arranged for them to enroll in complimentary identity theft protection services through TransUnion. These identity theft protection services include among other things 24 months of fully managed identity theft recovery services and credit monitoring.

¹ Please note that by providing this letter the Company is not agreeing to the jurisdiction of State of Maryland or waiving its right to challenge jurisdiction in any subsequent actions.

GWS continues to assess its security practices and will take step, as necessary, to minimize the risk of a similar incident occurring in the future. Should the company become aware of any significant developments concerning this situation, we will inform you.

Please let us know if you have any questions.

Sincerely,

JACKSON LEWIS PC

s/Mary T. Costigan

Mary T. Costigan

MTC/deh
Encls.



Global Wireless Solutions, Inc.
23475 Rock Haven Way, Suite 165, Dulles, Virginia 20166
703.661.7000 | fax: 703.661.7001 | www.gwsolutions.com

May 20, 2022

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Re: Notice of Data Incident

Dear

At Global Wireless Solutions (GWS) we value and respect the privacy of your information, which is why we are writing to inform you we recently learned that some of your personal information may have been subject to unauthorized access or acquisition as the result of a cyberattack (the "Incident"). While we are not aware of any misuse of your information, we are providing this notice to inform you of the Incident and to call your attention to steps you may take to better protect against the possibility of identity theft and fraud, should you feel it is necessary to do so.

What Happened?

On February 14, 2022, we discovered your personal information may have been accessible to an unauthorized actor(s) as a result of the Incident. Based on the investigation, it appears the Incident occurred on or around February 14, 2022.

What Information Was Involved?

The following types of data that may have been involved in the Incident included personal information such as your name, address, date of birth, Social Security number, Driver's License number, direct deposit information.

What We Are Doing.

GWS takes this Incident and the security of your personal information very seriously. Upon learning of this incident, we launched an in-depth investigation to determine the scope of the Incident and identify those potentially affected. This included working with our information technology team and engaging third-party forensic experts in an effort to ensure the Incident did not result in any additional exposure to personal information and taking steps to confirm the integrity of GWS's systems. We also worked with third-party experts to determine what information may have been at risk and the Incident was reported to the Federal Bureau of Investigation ("FBI") to assist in our investigations and best protect from any incidents like this in the future. As an added precaution, we are also offering complimentary

access to identity monitoring, fraud consultation, and identity theft restoration services. If you wish to receive these services, activation instructions are below.

What You Can Do.

The attached sheet describes steps you can take to protect your identity and personal information. In addition and in the abundance of caution, however, we would like to make available to you identity theft protection services through TransUnion at no cost to you. These identity theft protection services include among other things 24 months of fully managed identity theft recovery services and credit monitoring. With this protection, TransUnion will help you resolve issues if your identity is compromised. We encourage you to contact First Watch Corporation with any questions and to enroll in these services by calling 866-329-9387 any time between Monday - Friday 9:00 AM to 5:30 PM Eastern, or going to www.firstwatchid.com and using the Enrollment Code Please note
the deadline to enroll is August 20, 2022.

For More Information.

We apologize for the inconvenience this may cause. We are committed to maintaining the security and privacy of personal information. We want you to be assured that we are taking steps to minimize the chances of a similar occurrence happening again. We understand that you may have questions about this incident that are not addressed in this letter. If you have additional questions, please call our dedicated assistance line at 866-329-9387, Monday through Friday from 9:00 a.m. to 5:30 p.m. You also may reach me at 703-625-0347.

Sincerely,

Jill Obando
Head of HR/Payroll

ADDITIONAL RECOMMENDED STEPS

We recommend you remain vigilant and consider taking the following steps to avoid identity theft, obtain additional information, and protect your personal information:

- Order Your Free Credit Report at www.annualcreditreport.com, call toll-free at 877-322-8228, or complete the Annual Credit Report Request Form on the U.S. Federal Trade Commission's website at www.ftc.gov. When you receive your credit report, review the entire report carefully. Look for any inaccuracies and/or accounts you don't recognize and notify the credit bureaus as soon as possible in the event there are any. You have rights under the federal Fair Credit Reporting Act ("FCRA"). These include, among others, the right to know what is in your file; to dispute incomplete or inaccurate information; and to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information.
- Place a Fraud Alert on Your Credit File. A fraud alert helps protect you against an identity thief opening new credit in your name. With this alert, when a merchant checks your credit history when you apply for credit, the merchant will receive a notice that you may be a victim of identity theft and to take steps to verify your identity. You also have the right to place a "security freeze" on your credit file. A security freeze generally will prevent creditors from accessing your credit file at the three nationwide credit bureaus without your consent. You can place a fraud alert or request a security freeze by contacting the credit bureaus. The credit bureaus may require that you provide proper identification prior to honoring your request.

Equifax	P.O. Box 740241 Atlanta, GA 30374	1-800-525-6285	www.equifax.com
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Experian	P.O. Box 9532 Allen, TX 75013	1-888-397-3742	www.experian.com
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TransUnion	P.O. Box 2000 Chester, PA 19016	1-800-680-7289	www.transunion.com
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- Remove your name from mailing lists of pre-approved offers of credit for approximately six months.
- If you aren't already doing so, please pay close attention to all bills and credit-card charges you receive for items you did not contract for or purchase. Review all of your bank account statements frequently for checks, purchases or deductions not made by you. Note that even if you do not find suspicious activity initially, you should continue to check this information periodically since identity thieves sometimes hold on to stolen personal information before using it.
- The Federal Trade Commission ("FTC") offers consumer assistance and educational materials relating to identity theft, privacy issues, and how to avoid identity theft. You may also obtain information about fraud alerts and security freezes from the consumer reporting agencies, your

state Attorney General, and the FTC. If you detect any incident of identity theft or fraud, promptly report the incident to your local law enforcement authorities, your state Attorney General, and/or the Federal Trade Commission ("FTC"). You can learn more about how to protect yourself from becoming an identity theft victim (including how to place a fraud alert or security freeze) by contacting the FTC at 1-877-IDTHEFT (1-877-438-4338), or www.ftc.gov/idtheft. The mailing address for the FTC is: Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW Washington, DC 20580.

- *For District of Columbia Residents:* You can obtain additional information about steps to take to avoid identity theft from the Office of the Attorney General for the District of Columbia, 441 4th Street, NW, Washington, DC 20001, 202-727-3400, www.oag.dc.gov.
- *For Maryland Residents:* You can obtain information about steps you can take to help prevent identity theft from the Maryland Attorney General at: 200 St. Paul Place, Baltimore, MD 21202, 888-743-0023, www.oag.state.md.us.
- *For New Mexico Residents:* You have rights under the federal Fair Credit Reporting Act (FCRA). These include, among others, the right to know what is in your file; to dispute incomplete or inaccurate information; and to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information. For more information about the FCRA, please visit <https://www.consumer.ftc.gov/articles/pdf-0096-fair-credit-reporting-act.pdf> or www.ftc.gov. In addition, New Mexico consumers may obtain a security freeze on your credit report to protect your privacy and ensure that credit is not granted in your name without your knowledge. You may submit a declaration of removal to remove information placed in your credit report as a result of being a victim of identity theft. You have a right to place a security freeze on your credit report or submit a declaration of removal pursuant to the Fair Credit Reporting and Identity Security Act. For more information about New Mexico consumers obtaining a security freeze, go to <http://consumersunion.org/pdf/security/securityNM.pdf>
- *For New York Residents:* You may also contact the following state agencies for information regarding security breach response and identity theft prevention and protection information: 1) New York Attorney General, (212) 416-8433 or <https://ag.ny.gov/internet/resource-center>; or 2) NYS Department of State's Division of Consumer Protection, (800) 697-1220 or <https://dos.ny.gov/consumer-protection>.
- *For North Carolina Residents:* You can obtain information about steps you can take to help prevent identity theft from the North Carolina Attorney General at: 9001 Mail Service Center, Raleigh, NC 27699, 1-877-566-7226, www.ncdoj.gov.

First Watch Identity Protection Services

Your Verification Code is:

To help safeguard you from misuse of your personal information, we have arranged to have First Watch ID monitor your identity for suspicious activity within the United States for 12 months at no cost to you.

First Watch Identity Restoration is automatically available to you with no enrollment required. If a problem arises, simply call 877-817-0173 and provide your Verification Code (listed above). Our recovery specialists will help bring your identity back to a “pre-theft” status.

To receive **Credit Monitoring and Identity Protection**, enrollment is required. You can sign up for this free service between now and August 20, 2022 using the Verification Code (listed above). To enroll, simply call 877-817-0173 Monday through Friday between the hours of 9:00 a.m. and 5:30 p.m. EST or go to www.firstwatchid.com, click on the Verification Code button and follow the instructions.

Credit Monitoring through TransUnion offers you credit monitoring services with email alerts and a once annual credit report and score. Following enrollment, additional steps are required by you to activate your credit alerts and review your credit score and report.

Identity Protection through First Watch ID offers you proactive monthly identity monitoring, \$1 million identity theft insurance with \$0 deductible, dark web monitoring, three bureau credit report access and reminder service, and proactive phone alerts if suspicious activity is found.

Please save this letter in a safe place. Your Verification Code is required when calling First Watch ID Customer Service.