

CIPRIANI & WERNER

A PROFESSIONAL CORPORATION

ATTORNEYS AT LAW

MEGHAN FARALLY
MFarally@c-wlaw.com

450 Sentry Parkway, Suite 200
Blue Bell, PA 19422

Phone: (610) 567-0700
Fax: (610) 567-0712

www.C-WLAW.com

A Mid-Atlantic Litigation Firm

Visit us online at
www.C-WLAW.com

June 24, 2022

Via Email (idtheft@oag.state.md.us)

Office of the Attorney General
Attn: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202

RE: Security Breach Notification

To Whom It May Concern:

We serve as counsel for Integrity Automotive Group, LLC (“IAG”), located at 1305 East Boston Post Road, Mamaroneck, NY 10543. We write to provide notification of a recent data security incident. By providing this notice, IAG does not waive any rights or defenses under Maryland law, including the data breach notification statute.

On or about September 22, 2021, IAG experienced a network disruption that impacted its ability to access certain files and systems. IAG subsequently conducted an investigation, which included working with third-party specialists to determine the full nature and scope of the incident. The investigation determined IAG was victimized by a ransomware attack and was unable to rule out unauthorized access to certain locations on the IAG network. Therefore, in an abundance of caution, IAG reviewed the contents of the potentially impacted network locations to determine the type of information contained therein and to whom the information related. The review was complete on March 9, 2022, at which time IAG began confirming address information for potentially impacted individuals.

At this time, IAG is aware of information related to five (5) residents of Maryland who may have been impacted by this incident. The information potentially impacted for these individuals includes first and last name in combination with driver’s license number, Social Security number, and/or taxpayer identification number.

IAG provided written notice to the potentially impacted individuals via First Class Mail on June 16, 2022. A copy of the notice is attached as ***Exhibit A***. While IAG has no reason to believe that any information was misused as a result of this incident, IAG is offering the potentially

impacted Maryland residents complimentary credit monitoring and identity protection services for 12 months.

In response to this incident, IAG changed account passwords, enhanced security protocols, and continues to review its policies and procedures related to data protection.

Thank you for your attention to this matter and please contact me should you have any questions.

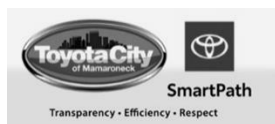
Very truly yours,

CIPRIANI & WERNER, P.C.

A handwritten signature in blue ink, appearing to read "Meghan Farally". The signature is fluid and cursive, with the first name "Meghan" and last name "Farally" clearly distinguishable.

Meghan Farally, Esq.
(484) 351-0389
MFarally@c-wlaw.com

Exhibit A



10300 SW Greenburg Rd. Suite 570
Portland, OR 97223

To Enroll, Please Call:
1-800-939-4170
Or Visit:
<https://app.idx.us/account-creation/protect>
Enrollment Code: <<XXXXXXXXXX>>

<<First Name>> <<Last Name>>
<<Address 1>><<Address 2>>
<<City>>, <<State>> <<Zip>>
<<Country>>

June 14, 2022

Dear <<First Name>> <<Last Name >>:

Integrity Automotive Group LLC (“IAG”) writes to notify you of a recent incident that may impact the privacy of certain information provided to us. We take this incident seriously and are providing you information about the incident, our response, and steps you can take to help protect your information, including enrolling in complimentary credit monitoring services that we are offering you.

On or about September 22, 2021, IAG experienced a network disruption that impacted our ability to access certain files and systems. We subsequently conducted an investigation, which included working with third-party specialists to determine the full nature and scope of the incident. Our investigation was unable to rule out unauthorized access to our network. Therefore, in an abundance of caution, we reviewed the contents of potentially impacted locations on our network to determine the type of information contained therein and to whom the information related.

Our review determined the information potentially impacted included your first and last name as well as the following: <<data elements>>.

In response to this incident, we changed account passwords and enhanced security protocols. We also worked with third party specialists to harden our network. While we have no evidence of actual or attempted misuse of your information as a result of this incident, in an abundance of caution, we are providing you access to <<12/24>> months of credit monitoring and identity protection services at no cost to you. Instructions about how to enroll in these services and additional resources available to you are included in the enclosed “*Steps You Can Take to Help Protect Your Information.*”

If you have additional questions about this incident, you may contact our dedicated assistance line at 1-800-939-4170, Monday through Friday from 9 am – 9 pm EST (excluding major U.S. holidays), or write to us at 1305 East Boston Post Road, Mamaroneck, NY 10543.

We sincerely regret any concern this incident may cause you. The privacy and security of information is important to us, and we will continue to take steps to protect information in our care.

Sincerely,

Integrity Automotive Group

STEPS YOU CAN TAKE TO HELP PROTECT YOUR INFORMATION

Enroll in Credit Monitoring / Identity Protection

1. **Website and Enrollment.** Go to <https://app.idx.us/account-creation/protect> and follow the instructions for enrollment using your Enrollment Code provided at the top of the letter. The deadline to enroll is September 14, 2022.
2. **Activate the credit monitoring** provided as part of your IDX identity protection membership. The monitoring included in the membership must be activated to be effective. Note: You must have established credit and access to a computer and the internet to use this service. If you need assistance, IDX will be able to assist you.
3. **Telephone.** Contact IDX at 1-800-939-4170 to gain additional information about this event and speak with knowledgeable representatives about the appropriate steps to take to protect your credit identity.

Monitor Your Accounts

We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your credit reports/account statements for suspicious activity and to detect errors. Under U.S. law, you are entitled to one free credit report annually from each of the three major credit reporting bureaus, TransUnion, Experian, and Equifax. To order your free credit report, visit www.annualcreditreport.com or call 1-877-322-8228. Once you receive your credit report, review it for discrepancies and identify any accounts you did not open or inquiries from creditors that you did not authorize. If you have questions or notice incorrect information, contact the credit reporting bureau.

You have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a one-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert, a business is required to take steps to verify the consumer’s identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any of the three credit reporting bureaus listed below.

As an alternative to a fraud alert, you have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without your express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a credit freeze, you will need to provide the following information:

1. Full name (including middle initial as well as Jr., Sr., III, etc.);
2. Social Security number;
3. Date of birth;
4. Address for the prior two to five years;
5. Proof of current address, such as a current utility or telephone bill;
6. A legible photocopy of a government-issued identification card (e.g., state driver’s license or identification card); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft, if you are a victim of identity theft.

Should you wish to place a fraud alert or credit freeze, please contact the three major credit reporting bureaus listed below:

TransUnion 1-800-680-7289 www.transunion.com TransUnion Fraud Alert P.O. Box 2000 Chester, PA 19016-2000 TransUnion Credit Freeze P.O. Box 160 Woodlyn, PA 19094	Experian 1-888-397-3742 www.experian.com Experian Fraud Alert P.O. Box 9554 Allen, TX 75013 Experian Credit Freeze P.O. Box 9554 Allen, TX 75013	Equifax 1-888-298-0045 www.equifax.com Equifax Fraud Alert P.O. Box 105069 Atlanta, GA 30348-5069 Equifax Credit Freeze P.O. Box 105788 Atlanta, GA 30348-5788
---	---	--

Additional Information

You can further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the credit reporting bureaus, the Federal Trade Commission (FTC), or your state Attorney General. The FTC also encourages those who discover that their information has been misused to file a complaint with them. The FTC may be reached at 600 Pennsylvania Ave. NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement, your state Attorney General, and the FTC. This notice has not been delayed by law enforcement.

For Maryland residents, the Maryland Attorney General may be contacted at 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-410-528-8662 or 1-888-743-0023; and www.oag.state.md.us. Integrity Automotive Group may be contacted at 1305 East Boston Post Road, Mamaroneck, NY 10543.

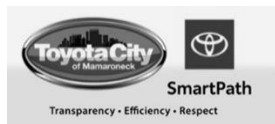
For New Mexico residents, you have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in your credit file has been used against you, the right to know what is in your credit file, the right to ask for your credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act: (i) the consumer reporting agencies must correct or delete inaccurate, incomplete, or unverifiable information; (ii) the consumer reporting agencies may not report outdated negative information; (iii) access to your file is limited; (iv) you must give consent for credit reports to be provided to employers; (v) you may limit “prescreened” offers of credit and insurance you get based on information in your credit report; (vi) and you may seek damages from violators. You may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. We encourage you to review your rights pursuant to the Fair Credit Reporting Act by visiting https://files.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf, or by writing Consumer Response Center, Room 130-A, FTC, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

For New York residents, the New York Attorney General may be contacted at Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or <https://ag.ny.gov>.

For North Carolina residents, the North Carolina Attorney General may be contacted at 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and www.ncdoj.gov.

For Rhode Island residents, the Rhode Island Attorney General may be contacted at 150 South Main Street, Providence, RI 02903; 1-401-274-4400; and www.riag.ri.gov. Under Rhode Island law, you have the right to obtain any police report filed in regard to this incident. There are [X] Rhode Island residents impacted by this incident.

For Washington, D.C. residents, the District of Columbia Attorney General may be contacted at 441 4th Street NW #1100, Washington, D.C. 20001; 202-727-3400, and <https://oag.dc.gov/consumer-protection>. Integrity Automotive Group may be contacted at 1305 East Boston Post Road, Mamaroneck, NY 10543.



10300 SW Greenburg Rd. Suite 570
Portland, OR 97223

To Enroll, Please Call:
1-800-939-4170
Or Visit:
<https://app.idx.us/account-creation/protect>
Enrollment Code: <<XXXXXXXXXX>>

<<First Name>> <<Last Name>>
<<Address 1>><<Address 2>>
<<City>>, <<State>> <<Zip>>
<<Country>>

June 14, 2022

Dear Parent/Guardian of <<First Name>> <<Last Name >>:

Integrity Automotive Group LLC (“IAG”) writes to notify you of a recent incident that may impact the privacy of certain information related to your minor child. We take this incident seriously and are providing you information about the incident, our response, and steps you can take to help protect your minor child’s information, including enrolling in identity protection services that we are offering you.

On or about September 22, 2021, IAG experienced a network disruption that impacted our ability to access certain files and systems. We subsequently conducted an investigation, which included working with third-party specialists to determine the full nature and scope of the incident. Our investigation was unable to rule out unauthorized access to our network. Therefore, in an abundance of caution, we reviewed the contents of potentially impacted locations on our network to determine the type of information contained therein and to whom the information related.

Our review determined the information potentially impacted included your minor child’s first and last name in combination with one or more of the following: <<data elements>>.

In response to this incident, we changed account passwords and enhanced security protocols. We also worked with third party specialists to harden our network. While we have no evidence of actual or attempted misuse of your minor child’s information as a result of this incident, in an abundance of caution, we are providing you access to <<12/24>> months of identity protection services at no cost to you. Instructions about how to enroll in these services and additional resources available to you are included in the enclosed “*Steps You Can Take to Help Protect Your Minor Child’s Information.*”

If you have additional questions about this incident, you may contact our dedicated assistance line at 1-800-939-4170, Monday through Friday from 9 am – 9 pm EST (excluding major U.S. holidays), or write to us at 1305 East Boston Post Road, Mamaroneck, NY 10543.

We sincerely regret any concern this incident may cause you. The privacy and security of information is important to us, and we will continue to take steps to protect information in our care.

Sincerely,

Integrity Automotive Group

STEPS YOU CAN TAKE TO HELP PROTECT YOUR MINOR CHILD'S INFORMATION

We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your minor child's account statements for suspicious activity and to detect errors. Under U.S. law, individuals are entitled to one free credit report annually from each of the three major credit reporting bureaus, TransUnion, Experian, and Equifax. To order a free credit report, visit www.annualcreditreport.com or call 1-877-322-8228. Once you receive your credit report, review it for discrepancies and identify any accounts you did not open or inquiries from creditors that you did not authorize. If you have questions or notice incorrect information, contact the credit reporting bureau.

Enroll in Identity Protection

1. Website and Enrollment. Go to <https://app.idx.us/account-creation/protect> and follow the instructions for enrollment using your Enrollment Code provided at the top of the letter. The deadline to enroll is September 14, 2022.

2. Activate the monitoring provided as part of your IDX identity protection membership. The monitoring included in the membership must be activated to be effective. Note: You must have established credit and access to a computer and the internet to use this service. If you need assistance, IDX will be able to assist you.

3. Telephone. Contact IDX at 1-800-939-4170 to gain additional information about this event and speak with knowledgeable representatives about the appropriate steps to take to protect your identity.

4. Security Freeze. You may place a free credit freeze for children under age 16. By placing a security freeze, someone who fraudulently acquires your child's personal identifying information will not be able to use that information to open new accounts or borrow money in their name. You will need to contact the three national credit reporting bureaus listed below to place the freeze. Keep in mind that when you place the freeze, you will not be able to borrow money, obtain instant credit, or get a new credit card until you temporarily lift or permanently remove the freeze. There is no cost to freeze or unfreeze your child's credit files.

Credit Bureaus

Equifax Fraud Reporting
1-866-349-5191
P.O. Box 105069
Atlanta, GA 30348-5069
www.equifax.com

Experian Fraud Reporting
1-888-397-3742
P.O. Box 9554
Allen, TX 75013
www.experian.com

TransUnion Fraud Reporting
1-800-680-7289
P.O. Box 2000
Chester, PA 19022-2000
www.transunion.com

Additional Information

You can further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the credit reporting bureaus, the Federal Trade Commission (FTC), or your state Attorney General. The FTC also encourages those who discover that their information has been misused to file a complaint with them. The FTC may be reached at 600 Pennsylvania Ave. NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement, the New Jersey state Attorney General, and the FTC. This notice has not been delayed by law enforcement.

For New York residents, the New York Attorney General may be contacted at Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or <https://ag.ny.gov>.