

July 8, 2022

Madeleine Findley
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Via Email (idtheft@oag.state.md.us)

Office of the Attorney General
Attn: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202

Re: Notification of Cybersecurity Incident

Dear Attorney General Frosh:

Pursuant to Md. Code Ann. Comm. Law 14-3504(h), I am writing on behalf of Lawson Products, Inc. ("Lawson") to notify you of a cybersecurity incident at Lawson impacting forty-six Maryland residents. Lawson is a distribution company serving the industrial, commercial, institutional and government Maintenance, Repair and Operations market, and has a principal place of business at 8770 West Bryn Mawr Avenue, Suite 900, Chicago, IL 60631.

Nature of the Cybersecurity Incident

On February 8, 2022, Lawson became aware of a cyber incident on its computer network potentially involving unauthorized access by a third party. Lawson responded by securing its network and began an investigation, including engaging a cybersecurity forensics firm. On February 16, 2022, Lawson determined that certain confidential information, including potentially certain personal information, may have been compromised. Lawson continued its investigation to fully understand the nature and scope of the incident, and to determine what personal information may have been impacted.

Lawson has now completed that process, and has determined that files containing certain Maryland residents' social security number, government-issued identification number, financial or payment card account information, and/or health-related information, have been impacted.

Affected Maryland Residents

The forty-six Maryland residents affected by this breach are being notified by U.S. Mail on July 11, 2022. A sample copy of the notice to Maryland residents is enclosed with this letter.

Steps Lawson Has Taken

Lawson values the privacy and security of information entrusted to it, and takes this incident very seriously. Lawson has reported this incident to law enforcement. As part of its ongoing commitment to ensuring the privacy and security of information in its care, Lawson has conducted

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a thorough investigation into this incident and continues to monitor its systems' security. Lawson is offering all impacted Maryland residents two years of free Equifax Credit Watch™ Gold credit monitoring and identity theft protection service.

Contact Information

If you have any questions about this incident, please do not hesitate to contact me by email at mfindley@jenner.com or by telephone at (202) 639-6095.

Sincerely,

/s/ Madeleine V. Findley
Madeleine V. Findley

Enclosure: Sample Consumer Notification



LAWSON Products

Return Mail Processing Center
P.O. Box 6336
Portland, OR 97228-6336

<<Mail ID>>
<<Name 1>>
<<Name 2>>
<<Address 1>>
<<Address 2>>
<<Address 3>>
<<Address 4>>
<<Address 5>>
<<City>><<State>><<Zip>>
<<Country>>

<<Date>>

Re: Notice of Data Breach

Dear <<Name 1>>:

Lawson Products, Inc. ("Lawson") takes the privacy and security of information entrusted to us very seriously. We are writing to notify you of a cybersecurity incident that may impact the security of your personal information. We apologize for any concern this may cause and assure you that we are giving this matter our urgent attention. This letter provides information about the incident and about steps we are taking to help you protect your personal information.

What Happened: On February 8, 2022, Lawson became aware of a cyber incident on its computer network potentially involving unauthorized access by a third party. Lawson responded by securing its network and began an investigation, including engaging a cybersecurity forensics firm. On February 16, 2022, Lawson determined that certain confidential information, including potentially certain personal information, may have been compromised.

Lawson continued its investigation to fully understand the nature and scope of the incident, and to determine what personal information may have been impacted. We have now completed that process and are notifying impacted individuals.

What Information Was Involved: The personal information impacted may include your <<Breached Elements>>.

What We Are Doing: The privacy and security of information entrusted to us is of the utmost importance to Lawson, and we take this incident very seriously. We have reported this incident to law enforcement. As part of our ongoing commitment to ensuring the privacy and security of information in our care, we have conducted a thorough investigation into this incident and continue to monitor our systems' security.

What You Can Do: It is always important to remain vigilant and monitor your financial account statements and credit reports for errors and signs of fraud or identity theft. In addition, Lawson is offering you **two years of free** Equifax Credit Watch™ Gold credit monitoring and identity theft protection service. You will not be billed for this service. Instructions for enrolling in this service are enclosed with this letter.

Security Freeze Information: You also have the right under the federal Fair Credit Reporting Act to ask nationwide consumer agencies to place fraud alerts and security freezes on your credit files. For more information regarding your rights under the Fair Credit Reporting Act, please visit www.consumerfinance.gov/learnmore. You may contact the following agencies to obtain more information about protecting your identity and credit, including setting up fraud alerts and security freezes:

Equifax
PO Box 740256
Atlanta, GA 30374
www.equifax.com
888-766-0008

Experian
PO Box 9554
Allen, TX 75013
www.experian.com
888-397-3742

TransUnion
PO Box 2000
Chester, PA 19016
www.transunion.com
800-680-7289

You can request a security freeze on your credit report generated by a nationwide credit reporting agency by contacting the agency directly. A security freeze helps prevent others from opening credit accounts in your name without your permission. When a security freeze is added to your credit report by a reporting agency, third parties, such as credit lenders or other companies, will not be able to access your credit report from that reporting agency without you first lifting the freeze.

To place a security freeze on your credit files at the three nationwide credit reporting companies, follow the instructions below. You will be required to provide certain information to verify your identity, and may be asked to select a security PIN.

You can place a security freeze on your **Equifax** credit reports:

- **online**, through your myEquifax account (which you may create at www.equifax.com/personal/credit-report-services/);
- **by phone**, by calling 888-298-0045; or
- **by mail**, by completing the Equifax Security Freeze Request Form (available at https://assets.equifax.com/assets/personal/Security_Freeze_Request_Form.pdf) and mailing it along with the required proof of identity and proof of address documents to Equifax Information Services LLC, P.O. Box 105788, Atlanta, GA 30348-5788.

You can place a security freeze on your **Experian** credit reports:

- **online**, at www.experian.com/freeze/center.html;
- **by phone**, by calling 888-397-3742; or
- **by mail**, to Experian Security Freeze, P.O. Box 9554, Allen, TX 75013 (include your full name, address, date of birth, and Social Security number).

You can place a security freeze on your **TransUnion** credit reports:

- **online**, through your TransUnion account (which you may create at www.service.transunion.com/dss/);
- **by phone**, by calling 888-909-8872; or
- **by mail**, to TransUnion, P.O. Box 160, Woodlyn, PA 19094 (include your full name, address, Social Security number, and a 6-digit PIN number you'd like to associate with your security freeze).

Other Important Information: If you believe you are the victim of identity theft, you should contact your local law enforcement or your state's Attorney General, as well as the Federal Trade Commission (FTC). Additional information is available from the FTC at consumer.ftc.gov/features/identity-theft.

For More Information: Please know that the security of your information is of paramount importance to us, and we deeply regret any worry or inconvenience this incident may have caused. We have set up a call center staffed by external experts to answer questions you may have about this incident. If you have additional questions, please call 1-877-621-0530, Monday through Friday, 9:00 a.m. to 9:00 p.m. Eastern Time, except holidays.

Sincerely,

Kevin Hoople
Chief Information Officer

Enclosures:
Additional Information
Equifax Credit Watch™ Gold Enrollment Information

Additional Information

You may contact your Attorney General to obtain more information about steps you can take to protect your personal information and prevent identity theft. If you are a resident of the District of Columbia, Maryland, New York, North Carolina, Oregon, or Rhode Island, the contact information for your state Attorney General's office is provided below. You also have the right to file a police report if you ever experience identity theft or fraud.

For District of Columbia residents:

Office of the Attorney General
400 6th Street NW, Washington, D.C. 20001
Website: <https://oag.dc.gov/>
Telephone: 202-727-3400

For Maryland residents:

Office of the Attorney General
200 St. Paul Place, Baltimore, MD 21202
Website: www.oag.state.md.us
Telephone: 888-743-0023 or 410-528-8662

For New York residents:

Office of the Attorney General
The Capitol, Albany, NY 12224-0341
Website: <https://ag.ny.gov/>
Telephone: 800-771-7755 or 800-788-9898

For North Carolina residents:

North Carolina Attorney General
9001 Mail Service Center, Raleigh, NC 27699-9001
Website: www.ncdoj.gov
Telephone: 877-566-7226 or 919-716-6000

For Oregon residents:

Oregon Department of Justice
1162 Court Street NE, Salem, OR 97301-4096
Website: www.doj.state.or.us/
Telephone: 877-877-9392

For Rhode Island residents: Under Rhode Island law, you have the right to obtain any police report filed regarding this incident. Credit reporting agencies may charge a fee for placing a security freeze on your credit report. You may reach your Attorney General's office at:

Office of the Attorney General
150 South Main Street, Providence, RI 02903
Website: www.riag.ri.gov
Telephone: 401-274-4400



Enter your Activation Code: <<ACTIVATION CODE>>
Enrollment Deadline: <<Enrollment Deadline>>

Equifax Credit Watch™ Gold

*Note: You must be over age 18 with a credit file to take advantage of the product

Key Features

- Credit monitoring with email notifications of key changes to your Equifax credit report
- Daily access to your Equifax credit report
- WebScan notifications¹ when your personal information, such as Social Security Number, credit/debit card or bank account numbers are found on fraudulent Internet trading sites
- Automatic fraud alerts², which encourages potential lenders to take extra steps to verify your identity before extending credit, plus blocked inquiry alerts and Equifax credit report lock³
- Identity Restoration to help restore your identity should you become a victim of identity theft, and a dedicated Identity Restoration Specialist to work on your behalf
- Up to \$1,000,000 of identity theft insurance coverage for certain out of pocket expenses resulting from identity theft⁴

Enrollment Instructions

Go to www.equifax.com/activate

Enter your unique Activation Code of <<ACTIVATION CODE>> then click “Submit” and follow these 4 steps:

1. Register:

Complete the form with your contact information and click “Continue”.

If you already have a myEquifax account, click the ‘Sign in here’ link under the “Let’s get started” header.

Once you have successfully signed in, you will skip to the Checkout Page in Step 4

2. Create Account:

Enter your email address, create a password, and accept the terms of use.

3. Verify Identity:

To enroll in your product, we will ask you to complete our identity verification process.

4. Checkout:

Upon successful verification of your identity, you will see the Checkout Page.

Click ‘Sign Me Up’ to finish enrolling.

You’re done!

The confirmation page shows your completed enrollment.

Click “View My Product” to access the product features.

¹ WebScan searches for your Social Security Number, up to 5 passport numbers, up to 6 bank account numbers, up to 6 credit/debit card numbers, up to 6 email addresses, and up to 10 medical ID numbers. WebScan searches thousands of Internet sites where consumers’ personal information is suspected of being bought and sold, and regularly adds new sites to the list of those it searches. However, the Internet addresses of these suspected Internet trading sites are not published and frequently change, so there is no guarantee that we are able to locate and search every possible Internet site where consumers’ personal information is at risk of being traded.

² The Automatic Fraud Alert feature is made available to consumers by Equifax Information Services LLC and fulfilled on its behalf by Equifax Consumer Services LLC.

³ Locking your Equifax credit report will prevent access to it by certain third parties. Locking your Equifax credit report will not prevent access to your credit report at any other credit reporting agency. Entities that may still have access to your Equifax credit report include: companies like Equifax Global Consumer Solutions, which provide you with access to your credit report or credit score, or monitor your credit report as part of a subscription or similar service; companies that provide you with a copy of your credit report or credit score, upon your request; federal, state and local government agencies and courts in certain circumstances; companies using the information in connection with the underwriting of insurance, or for employment, tenant or background screening purposes; companies that have a current account or relationship with you, and collection agencies acting on behalf of those whom you owe; companies that authenticate a consumer’s identity for purposes other than granting credit, or for investigating or preventing actual or potential fraud; and companies that wish to make pre-approved offers of credit or insurance to you. To opt out of such pre-approved offers, visit www.optoutprescreen.com.

⁴ The Identity Theft Insurance benefit is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company, under group or blanket policies issued to Equifax, Inc., or its respective affiliates for the benefit of its Members. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.