



Larry Hogan, Governor · Boyd K. Rutherford, Lt. Governor · Dennis R. Schrader, Secretary

August 2, 2022

Mr. Jeff Karberg
Maryland Office of the Attorney General
200 Saint Paul Place
Baltimore, Maryland 21202

via email: jkarberg@oag.state.md.us

Re: Maryland Department of Health Notice pursuant to Maryland State Government Article §10-1305(h).

Mr. Karberg:

On June 17, 2022, an Anne Arundel County Health Department (AACHD) employee was using the department's e-fax software to send a fax to a patient's health insurance provider. The fax contained the patient's name, date of birth, address, Social Security Number and clinical information. The employee accidentally selected an option to send the fax to the entire directory. The employee immediately noticed the error and attempted to abort the delivery of the fax. They also contacted the department's Information Technology staff who assisted in terminating the delivery. The fax was, however, erroneously delivered to 16 unintended recipients. Each of the unintended recipients is a department or an employee of Anne Arundel County government. AACHD contacted each of the unintended recipients and asked them to destroy the fax and any copies they may have made. Fifteen of the recipients confirmed that the fax was destroyed and the remaining recipient stated they did not receive the fax.

MDH and AACHD have prepared an individual notice letter and plan to send the letter tomorrow, August 3, 2022.

If you have any questions or require additional information, please do not hesitate to contact me.

Lauren Boyce
Privacy Officer
Maryland Department of Health
Office of Internal Controls, Audit Compliance & Information Security
201 West Preston Street - 5th fl.
Baltimore, Maryland 21201



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cc: Laura Gomez-Martin, State Chief Privacy Officer-Office of the Governor
Chip Stewart, State Chief Information Security Officer-Department of Information Technology
Christina Shaklee, Health Policy Analyst Advanced, Operations-AACHD