

AMATUS

HEALTH

June 21, 2022

VIA U.S. MAIL TO:

Attorney General Brian E. Frosh
Office of the Attorney General
Attn: Security Breach Notification
200 St. Paul Place
Baltimore, MD, 21202

Also sent via Email to: Idtheft@oag.state.md.us



Re: Incident Notification

Dear Attorney General Frosh:



We are writing on behalf of Amatus Health, LLC ("Amatus"), who in turn is writing on behalf of its client East Coast Lab, LLC ("East Coast Lab"), to notify you of a data security incident.

Amatus Health, LLC, provides comprehensive management services to support the healthcare industry, and specifically provides Human Resources and payroll services to East Coast Lab.

Amatus has been made aware of the following occurrences: On February 11, 2022, [REDACTED], a former employee of East Coast Lab had requested from an HR Business Partner for Amatus, that a copy of [REDACTED]'s W-2 be re-sent to him. Responding to the request, on February 15, 2022, through a system error, copies of W-2's for 15 East Coast Lab employees were erroneously sent to [REDACTED] along with [REDACTED]'s W-2. Upon learning of this incident, Amatus promptly corrected the software misconfiguration and launched an investigation. Additionally, the HR Business Partner sent an email informing [REDACTED] that the information was shared in error, advising that [REDACTED] should not view the information if he hadn't already, and further advised that he erase the email and that any misuse of the information would be a violation of numerous state and federal laws.

Upon investigation, Amatus discovered a misconfiguration in its payroll management software, which caused the "check all" box to be selected, resulting in the breach. Amatus's investigation further determined that the viewable personal information relating to Maryland residents included names, Social Security numbers, salary earnings and deductions information, and dates of birth. Amatus's investigation was unable to rule out the possibility that information may have been viewed by [REDACTED], however, to date, Amatus is unaware of any misuse of any information as a result of this incident.

Beginning on June 22, 2022, Amatus will mail notification letters via United States Postal Service First-Class mail to the 15 applicants who are Maryland residents, in accordance with Md. Code Ann., Com. Law § 14-3504. A copy of the notification letter is enclosed. Additionally,

Amatus has established a toll-free, incident response line to answer questions about the incident from notice letter recipients. Amatus is also offering notice recipients complimentary memberships to LifeLock, which includes credit monitoring and fraud protection services.

To help prevent something like this from happening in the future, Amatus and East Coast Lab is taking steps to further protect employee information and is working with its MSP to enhance its security practices.

Should you have any questions or require any additional information, please feel free to contact me directly at (917) 658- 8885 or via email at dschick@amatushealth.com.

Sincerely,

Daniel Schick, Esq.

Daniel Schick

Legal Counsel



