

CIPRIANI & WERNER

A PROFESSIONAL CORPORATION

ATTORNEYS AT LAW

MICHAEL J. BONNER
mbonner@c-wlaw.com

450 Sentry Parkway, Suite 200
Blue Bell, PA 19422

Phone: (610) 567-0700
Fax: (610) 567-0712

www.C-WLAW.com

September 13, 2022

Via Email (idtheft@oag.state.md.us)

Office of the Attorney General
Attn: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202

RE: Security Breach Notification

To Whom It May Concern:

We serve as counsel for The Springs Living, located at 3330 SE Three Mile Lane, McMinnville, OR 97128. We write to provide notification of a recent data security incident. By providing this notice, The Springs Living does not waive any rights or defenses under Maryland law, including the data breach notification statute.

On or about May 12, 2022, The Springs Living observed unusual activity on its computer network. Upon discovery, The Springs Living immediately began an investigation, which included working with third-party specialists to determine the full nature and scope of the incident. The investigation determined that an unauthorized party accessed certain locations on The Springs Living network for a limited time on May 12, 2022. The review of the information potentially at risk was concluded on August 15, 2022, at which time The Springs Living began confirming address information for potentially impacted individuals.

At this time, The Springs Living is aware of personal information related to one resident of Maryland whose Social Security number, medical treatment/diagnosis information, medical provider name, Medicare/Medicaid number, and health insurance information may have been impacted as a result of this incident.

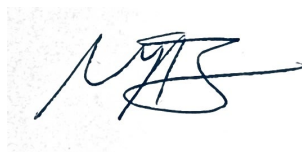
The Springs Living provided written notice to the potentially impacted Maryland resident via First Class Mail on September 13, 2022. A copy of the notice is attached as ***Exhibit A***. While The Springs Living has no reason to believe that any personal information was misused as a result of this incident, The Springs Living is offering the potentially impacted Maryland resident complimentary credit monitoring and identity protection services for 12 months.

In response to this incident, The Springs Living reset user passwords and took additional steps to further secure its network.

Thank you for your attention to this matter and please contact me should you have any questions.

Very truly yours,

CIPRIANI & WERNER, P.C.

A handwritten signature in blue ink, appearing to read 'MB', is placed over a light gray rectangular background.

Michael Bonner, Esq.
610-567-0700
mbonner@c-wlaw.com

Exhibit A



The Springs Living
10300 SW Greenburg Rd. Suite 570
Portland, OR 97223

To Enroll, Please Call:
1-800-939-4170
Or Visit:
<https://app.idx.us/account-creation/protect>
Enrollment Code: <<XXXXXXXXXX>>

<<First Name>> <<Last Name>>
<<Address1>> <<Address2>>
<<City>>, <<State>> <<Zip>>

September 13, 2022

<<Notice of Data Breach>>

Dear <<First Name>> <<Last Name>>,

The Springs Living writes to notify you of an incident that may affect the privacy of certain information provided to us. We take this incident seriously and are providing you information about the incident, our response, and resources we are making available to you in an abundance of caution.

What Happened? On May 12, 2022, we discovered unusual activity on our computer network. We immediately began an investigation, which included working with third-party specialists. The investigation determined that an unknown party accessed certain locations on our computer network without authorization on May 12, 2022 for a limited time. Therefore, we conducted a thorough review of the potentially impacted locations on our network to determine the type of information contained therein and to whom the information related. On August 15, 2022, we completed our review and began confirming address information for potentially impacted individuals. **To date, we have no reason to believe any information was misused as a result of this incident.**

What Information Was Involved? The information identified in our review included your name in combination with the following: <<Variable Text 2>>.

What Are We Doing? In response to this incident, we conducted a thorough investigation and took additional steps to further secure our network. Additionally, in an abundance of caution, we are offering you access to 12 months of complimentary credit monitoring and identity protection services.

What You Can Do. We encourage you to enroll in the credit monitoring and identity protection services we are making available to you at no cost. Information about how to enroll in these services and additional resources available to you is included in the attached "Steps You Can Take to Help Protect Your Information."

For More Information. If you have questions about this matter, we have established a dedicated assistance line, which can be reached at 1-800-939-4170, Monday through Friday, 6 a.m. to 6 p.m. Pacific Time. You may also write to us at 3330 SE Three Mile Lane, McMinnville, OR 97128.

We sincerely regret any concern this incident may cause you. The privacy and security of information is important to us, and we will continue to take steps to protect information in our care.

Sincerely,

A handwritten signature in cursive script, reading "Brenda Connelly". The ink is black and the signature is fluid and elegant.

Brenda Connelly
President
The Springs Living

STEPS YOU CAN TAKE TO HELP PROTECT YOUR INFORMATION

Enroll in Credit Monitoring / Identity Protection

1. Website and Enrollment. Go to <https://app.idx.us/account-creation/protect> and follow the instructions for enrollment using your Enrollment Code provided at the top of the letter. The deadline to enroll is December 13, 2022.

2. Activate the credit monitoring provided as part of your IDX identity protection membership. The monitoring included in the membership must be activated to be effective. Note: You must have established credit and access to a computer and the internet to use this service. If you need assistance, IDX will be able to assist you.

3. Telephone. To enroll by telephone, or to gain additional information about this matter and speak with a knowledgeable representative about the appropriate steps to take to protect your credit identity, please contact IDX at 1-800-939-4170.

Monitor Your Accounts

We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your credit reports/account statements and explanation of benefits forms for suspicious activity and to detect errors. Under U.S. law, you are entitled to one free credit report annually from each of the three major credit reporting bureaus, TransUnion, Experian, and Equifax. To order your free credit report, visit www.annualcreditreport.com or call 1-877-322-8228. Once you receive your credit report, review it for discrepancies and identify any accounts you did not open or inquiries from creditors that you did not authorize. If you have questions or notice incorrect information, contact the credit reporting bureau.

You have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a one-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert, a business is required to take steps to verify the consumer’s identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any of the three credit reporting bureaus listed below.

As an alternative to a fraud alert, you have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without your express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a credit freeze, you will need to provide the following information:

1. Full name (including middle initial as well as Jr., Sr., III, etc.);
2. Social Security number;
3. Date of birth;
4. Address for the prior two to five years;
5. Proof of current address, such as a current utility or telephone bill;
6. A legible photocopy of a government-issued identification card (e.g., state driver’s license or identification card); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft, if you are a victim of identity theft.

Should you wish to place a fraud alert or credit freeze, please contact the three major credit reporting bureaus listed below:

TransUnion 1-800-680-7289 www.transunion.com	Experian 1-888-397-3742 www.experian.com	Equifax 1-888-298-0045 www.equifax.com
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TransUnion Fraud Alert P.O. Box 2000 Chester, PA 19016-2000	Experian Fraud Alert P.O. Box 9554 Allen, TX 75013	Equifax Fraud Alert P.O. Box 105069 Atlanta, GA 30348-5069
TransUnion Credit Freeze P.O. Box 160 Woodlyn, PA 19094	Experian Credit Freeze P.O. Box 9554 Allen, TX 75013	Equifax Credit Freeze P.O. Box 105788 Atlanta, GA 30348-5788

Additional Information

You can further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the credit reporting bureaus, the Federal Trade Commission (FTC), or your state Attorney General. The FTC also encourages those who discover that their information has been misused to file a complaint with them. The FTC may be reached at 600 Pennsylvania Ave. NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261.

You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement, your state Attorney General, and the FTC. This notice has not been delayed by law enforcement.

For Maryland residents, the Maryland Attorney General may be contacted at 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-888-743-0023; and www.oag.state.md.us. The Springs Living may be contacted at 3330 SE Three Mile Lane, McMinnville, OR 97128.