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October 26, 2022

To: Brian E. Frosh, Attorney General
Office of the Maryland Attorney General
IDTheft@oag.state.md.us

Re: Notice of Data Breach Affecting Premier Physical Therapy and Sports Performance, LP

Dear Attorney General Frosh,

I write on behalf of U.S. Physical Therapy, Inc., parent company to Premier Physical Therapy and Sports Performance, LP ("Premier PT") regarding a security incident involving Premier PT.

On August 12, 2022, Premier PT learned that phishing messages were being sent from two users' Premier PT email accounts. Upon discovery, Premier PT immediately launched a comprehensive investigation to determine the cause and scope of the incident and retained leading cybersecurity experts to assist with its investigation. Premier PT also disabled logins for both accounts and forced password resets for all Premier PT users.

Premier PT determined that the users' email accounts were the victims of a phishing message from an external sender, that the accounts were compromised by an unauthorized third-party, and that the unauthorized third-party sent messages to other recipients using the compromised email accounts. The unauthorized third-party did not gain access to any of Premier PT's systems.

Thereafter, Premier PT undertook an extensive analysis of the affected users' mailboxes to determine which individuals and data may have been affected, and on October 5, 2022, the Company began identifying a small number of individuals who were potentially affected.

While we believe any risk of harm is unlikely due to the limited nature of the incident, we are notifying individuals out of an abundance of caution.

Based on our investigation to date, personal information in files that may have been accessed or acquired without authorization included names and one or more of the following: address, date of birth, gender, health information (diagnosis/treatment), and/or insurance identification number.

As discussed above, upon learning of the incident, we immediately disabled logins for both accounts, forced password resets for all Premier PT users, and contained the incident. We also

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enhanced our cybersecurity by adding additional monitoring and detection tools as safeguards against cyber threats.

We will begin mailing notifications on October 26, 2022. We have identified eighteen (18) Maryland residents who may have been impacted by the incident.

An unaddressed copy of the letter is attached. Premier PT has also established a call center to answer patients' questions ((855) 532-1932).

Premier PT remains committed to protecting its patients' personal information and assisting those who may have been affected by this incident. Premier PT is providing notices to individuals pursuant to 45 CFR §§ 164.400-414 and applicable state laws. By virtue of this notice, Premier PT does not waive any rights and reserves all rights under such laws. Please do not hesitate to contact me if you have any questions regarding this letter.

Sincerely,

s/Misty L. Peterson

Enclosure



<<Date>> (Format: Month Day, Year)

<<first_name>> <<middle_name>> <<last_name>> <<suffix>>
<<address_1>>
<<address_2>>
<<city>>, <<state_province>> <<postal_code>>
<<country>>

NOTICE OF DATA BREACH

Dear <<first_name>> <<middle_name>> <<last_name>> <<suffix>>,

We are writing to inform you regarding a security incident involving the unauthorized access of certain Premier Physical Therapy and Sports Performance, LP ("Premier PT") users' email accounts that may have affected the privacy of some of your personal information. We want you to understand what happened and the steps we have taken to address this issue.

What Happened

On August 12, 2022, Premier PT learned that phishing messages were being sent from two users' Premier PT email accounts. Upon discovery, Premier PT immediately launched a comprehensive investigation to determine the cause and scope of the incident and retained leading cybersecurity experts to assist with its investigation. Premier PT also disabled logins for both accounts, and forced password resets for all Premier PT users.

Premier PT determined that the users' email accounts were the victims of a phishing message from an external sender, that the accounts were compromised by an unauthorized third-party, and that the unauthorized third-party sent messages to other recipients using the compromised email accounts. The unauthorized third-party did not gain access to any of Premier PT's systems.

Thereafter, Premier PT undertook an extensive analysis of the affected users' mailboxes to determine which individuals and data may have been affected, and on October 5, 2022, the Company began identifying a small number of individuals who were potentially affected.

While we believe any risk of harm is unlikely due to the limited nature of the incident, we are notifying you out of an abundance of caution.

What Information Was Involved

Based on our investigation to date, some of your personal information was in files that may have been accessed or acquired without authorization. This information included your name and one or more of the following: address, date of birth, gender, health information (diagnosis/treatment), and/or insurance identification number.

What We Are Doing

As discussed above, upon learning of the incident, we immediately disabled logins for both accounts, forced password resets for all Premier PT users, and contained the incident. We also enhanced our cybersecurity by adding additional monitoring and detection tools as safeguards against cyber threats.

More Information

Premier PT is committed to data protection. We regularly review our physical and electronic safeguards to protect personal information, and we will continue to take appropriate steps to safeguard patient information and our systems.

We greatly value our relationship and deeply regret any inconvenience or concern this may have caused. If you have questions, please call (855) 532-1932, Monday through Friday from 9:00 a.m. to 6:30 p.m. Eastern Time, excluding major U.S. holidays.

Sincerely,

Jennifer Flug-Atwood, CEO
Premier Physical Therapy and Sports Performance, LP