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November 23, 2022

**VIA MAIL & EMAIL**

Attorney General Brian E. Frosh  
Office of the Attorney General  
Attn: Security Breach Notification  
200 St. Paul Place  
Baltimore, MD 21202  
Email: [ldtheft@oag.state.md.us](mailto:ldtheft@oag.state.md.us)

**Re: Notification of Data Security Incident**

Dear Attorney General Frosh:

Lewis Brisbois represents The Global Orphan Project ("Global Orphan"), a non-profit organization based in Kansas City, Missouri, in conjunction with a recent data security incident described in greater detail below. The purpose of this letter is to notify you of the incident in accordance with Maryland's data breach notification law.

**1. Nature of the Security Incident**

In October 2022 Global Orphan learned that some personal data may have been included in a data security incident which occurred earlier this year. That incident, which the non-profit discovered around April 5, 2022, entailed Global Orphan's system being used to send unauthorized and unwanted emails to others. Global Orphan immediately took steps to secure their network, sent out emails to people who might have been affected, and began an investigation of the cyber environment to determine if anyone's personal information may have been involved. Although it is not clear that anyone's personal information was accessed, out of an abundance of caution Global Orphan notified anyone with the potential for their information to have been accessed by an unauthorized person. All potentially impacted individuals are current or previous employees of Global Orphan. Global Orphan has no reason to believe that the information has been misused.

**2. Type of Information and Number of Maryland Residents Affected**

Global Orphan notified two (2) residents of Maryland of this data security incident via first class U.S. mail. The information accessed and potentially acquired by the unauthorized actor responsible for this incident may have included name and passport number. A sample copy of the notification letter sent to these individuals is included with this correspondence.

### **3. Steps Taken Relating to the Incident**

Global Orphan has implemented additional security features in an effort to prevent a similar incident from occurring in the future. Further, as referenced below Global Orphan has offered the individuals whose information was involved 12 months of complimentary services through IDX, which includes credit monitoring, dark web monitoring, a \$1 million identity fraud loss reimbursement policy, and fully-managed identity theft recovery services.

### **4. Contact Information**

Global Orphan remains dedicated to protecting the personal information in its possession. If you have any questions or need additional information, please do not hesitate to contact me at (215) 977-4060 or by e-mail at [Richard.Goldberg@lewisbrisbois.com](mailto:Richard.Goldberg@lewisbrisbois.com).

Sincerely,

**/s/ Richard W. Goldberg**

Richard W. Goldberg of  
LEWIS BRISBOIS BISGAARD & SMITH LLP

Encl. Sample Notification Letter

The Global Orphan Project  
Return to IDX  
10300 SW Greenburg Rd. Suite 570  
Portland, OR 97223

To Enroll, Please Call:  
1-800-939-4170  
Or Visit:  
<https://app.idx.us/account-creation/protect>  
Enrollment Code: <<XXXXXXXXXX>>

<<First Name>> <<Last Name>>  
<<Address1>> <<Address2>>  
<<City>>, <<State>> <<Zip>>

November 9, 2022

Re: Notice of Data << Breach / Security Incident>>

Dear <<First Name>> <<Last Name>>,

I am writing to inform you of a data security incident at The Global Orphan Project. At this time, there is no evidence there has been any use or attempted use of the information potentially exposed in this incident. We are committed to protecting the privacy and security of all data in our possession. This is why we are notifying you and informing you about steps you can take to help safeguard your personal information.

**What Happened.** On October 13, 2022 we learned that your data may have been included in a data security incident which occurred earlier this year. That incident, which we discovered around April 5, 2022, entailed our system being used to send unauthorized and unwanted emails to others. We immediately took steps to secure our network, sent out emails to people we thought might have been affected, and began an investigation of our cyber environment to determine if anyone's personal information may have been involved. Again, although it is not clear that anyone's personal information was accessed, out of an abundance of caution we are letting individuals know if there is a potential for their information to have been accessed by an unauthorized person.

**What Information Was Involved.** The impacted information may include your name, address, <<variable text>>.

**What We Are Doing.** We engaged cyber security professionals to secure the data in our environment, investigate and review the impacted data, and enhance our system to help prevent a similar incident from occurring in the future. We are also providing you with information on steps you can take to help protect your personal information. Additionally, we are providing you with information on steps you can take to help protect your personal information and offering you <<12/24>> months of complimentary identity monitoring and protection services through IDX, a data security and recovery services expert. Your complimentary IDX identity monitoring and protection services include credit and CyberScan monitoring, a \$1,000,000.00 insurance reimbursement policy, and fully managed identity theft recovery services.

**What You Can Do.** Please read the recommendations included with this letter which you can follow to help protect your personal information. You can also enroll in the services being offered to you, at no cost. Please note the enrollment deadline is February 9, 2023.

**For More Information.** If you have any questions or need assistance, or to enroll in IDX's services, please contact 1-800-939-4170, Monday through Friday from 6:00 AM to 6:00 PM Pacific Time, excluding major U.S. holidays, or visit <https://app.idx.us/account-creation/protect>.

Please know that we deeply regret any worry or inconvenience that this incident may cause you.

Sincerely,

Trace Thurlby  
The Global Orphan Project

## Steps You Can Take to Protect Your Personal Information

**Review Your Account Statements and Notify Law Enforcement of Suspicious Activity:** As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (FTC).

**Copy of Credit Report:** You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <http://www.annualcreditreport.com/>, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You also can contact one of the following three national credit reporting agencies:

**Equifax**

P.O. Box 105788  
Atlanta, GA 30348  
1-888-378-4329  
[www.equifax.com](http://www.equifax.com)

**Experian**

P.O. Box 9532  
Allen, TX 75013  
1-800-831-5614  
[www.experian.com](http://www.experian.com)

**TransUnion**

P.O. Box 2000  
Chester, PA 19016  
1-800-916-8800  
[www.transunion.com](http://www.transunion.com)

**Fraud Alert:** You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at <http://www.annualcreditreport.com>.

**Security Freeze:** You have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

**Additional Free Resources:** You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

**Federal Trade Commission**

600 Pennsylvania Ave, NW  
Washington, DC 20580  
[consumer.ftc.gov](http://consumer.ftc.gov)  
1-877-438-4338

**Maryland Attorney General**

St. Paul Plaza  
200 St. Paul Place  
Baltimore, MD 21202  
[marylandattorneygeneral.gov](http://marylandattorneygeneral.gov)  
1-888-743-0023

**New York Attorney General**

Bureau of Internet and Technology  
Resources  
28 Liberty Street  
New York, NY 10005  
[ag.ny.gov](http://ag.ny.gov)  
1-212-416-8433 / 1-800-771-7755

**North Carolina Attorney General**

9001 Mail Service Center  
Raleigh, NC 27699  
[ncdoj.gov](http://ncdoj.gov)  
1-877-566-7226

**Rhode Island Attorney General**

150 South Main Street  
Providence, RI 02903  
[riag.ri.gov](http://riag.ri.gov)  
1-401-274-4400

**Washington D.C. Attorney General**

400 S 6th Street, NW  
Washington, DC 20001  
[oag.dc.gov](http://oag.dc.gov)  
1-202-727-3400

**You also have certain rights under the Fair Credit Reporting Act (FCRA):** These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA, and your rights pursuant to the FCRA, please visit [https://files.consumerfinance.gov/f/201504\\_cfpb\\_summary\\_your-rights-under-fcra.pdf](https://files.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf).