



SWA LAW LLC

Licensed in Louisiana and Texas

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October 28, 2022

VIA ELECTRONIC MAIL & U.S. MAIL

Maryland Attorney General's Office

Consumer Protection Section

200 St. Paul Place

Baltimore, MD 21202

Re: Cyber Incident Notification

To Whom It May Concern:



I represent the Bonfanti Investment Services, LLC ("Bonfanti Investments"), which suffered a cyber incident requiring notification to affected consumers. A summary of the existing known facts and remedial measures pursued by Bonfanti Investments are stated as follows:

On or about September 16, 2022, Bonfanti Investments discovered suspicious activity within one of its user's email accounts. Specifically, Bonfanti Investments noticed that it was not receiving emails that it anticipated and was later alerted by its bank of suspicious wire requests.

Given Bonfanti Investment's role as a certified financial planner, it is reasonably believed that the following types of personal information may have been accessed by an unauthorized third-party: legal names, account numbers, and banking institutions associated with each legal name and account number. Also, and depending on information previously sent to Bonfanti Investments via email, dates of birth and social security numbers may also have been viewable to unauthorized individuals.

Upon discovery of the incident, Bonfanti investments undertook the following actions to protect the personal information of its clients from any further unauthorized access:

- Bonfanti Investments stopped all wire transfers and reviewed its financial accounts. Any suspicious looking charges were resolved with the bank and fraud alerts were placed on the accounts.
- On September 19, 2022, Bonfanti filed a police report with the Ascension Parish (Louisiana) Sheriff's Office.
- Bonfanti Investments initiated the following remedial actions: resetting all passwords, ensuring that multi-factor authentication was enabled, contacting Microsoft Office's support staff to notify them of the event, and reviewing administrative rules and access logs for Microsoft applications.
- On October 14, 2022, Bonfanti Investments determined that person information belonging to residents of Maryland may have been accessible by the third-party(ies) responsible for the cyber incident.

Bonfanti Investments continues to investigate this issue.

Between October 19-28, 2022, Bonfanti Investments sent a data breach notification letter to 2 Maryland residents in accordance with Md. Code Com. Law § 14-3504. A copy of the correspondence is attached. Residents from other states who were also affected by the cyber incident are receiving notices as required by their respective state statutes.

Please feel free to contact Bonfanti Investments at info@bonfantiinvestments.com and 888-267-9110 with any questions. Bonfanti Investments may be in touch with further information at a later date.

Sincerely,
SWA Law LLC

A handwritten signature in black ink, appearing to be 'SA' with a stylized flourish.

Sarah Anderson

Enclosures
Consumer@oag.state.md.us