

Via Regular Mail and Email

December 7, 2022

Email: Idtheft@oag.state.md.us

Office of the Attorney General
Attn: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202

Re: Data Incident Notification

Dear Attorney General Brian E. Frosch:

On behalf of our client, SAIF Corporation (“SAIF”), we are writing to notify you that on October 27, 2022, SAIF learned that it experienced a data incident as a result of an unauthorized third-party briefly gaining unauthorized access to its network (the “Incident”). SAIF is located at 400 High Street, SE, Salem, OR 97312. Based on investigation to date, it appears that the Incident occurred on October 24, 2022.

Following an analysis of the incident by third-party cybersecurity experts, there is evidence to suggest that the majority of the acquired data was from archived files from prior to 2003, which contained information related to our policyholders and claimants, and may have included sensitive personal information. For policyholders, that data may have included social security numbers, financial account numbers, and medical information about employees of policyholders. For claimants, the data may have included social security numbers, driver’s license numbers, financial account numbers, health insurance policy numbers, and medical history information. There is also evidence that the data may have included a limited amount of recent claimant data. This data would have only included the accepted and denied medical conditions in the claim, and only included written communication to claimants sent between September 24 and October 25 of this year. The number of potentially affected persons is unknown at this point.

At present, SAIF has no evidence of attempted or actual misuse of any information as a result of the Incident.

SAIF decided to provide notification to potentially affected individuals through substitute notification. In part, this includes notification on SAIF’s website, which can be found at <https://response.idx.us/saif>, and which will be live on December 8, 2022. SAIF will be making credit monitoring and ID theft protection services available to potentially affected persons for at least 12 months at no cost.

SAIF has taken numerous steps to protect the security of the personal information of the affected individuals. To help ensure an incident like this will not occur in the future, SAIF is reviewing its policies and procedures to make sure employees are reminded about best practices on data security.

If you require any additional information on this matter, please do not hesitate to contact me.

Very truly yours,

JACKSON LEWIS PC

Joseph J. Lazzarotti

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