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December 28, 2022

VIA EMAIL

Attorney General Brian E. Frosh
Office of the Attorney General
Attn: Security Incident Notification
200 St. Paul Place
Baltimore, Maryland 21202
ldtheft@oag.state.md.us

Re: Notification of Data Security Incident

Dear Attorney General Frosh:

We represent Fortune Title Agency, Inc., ("Fortune Title"), a full-service title company with corporate offices located in Roseland, New Jersey, in connection with a data security incident described in greater detail below. Fortune Title takes the protection of all sensitive information within its possession very seriously and is taking steps to prevent similar incidents from occurring in the future.

1. Nature of the Security Incident.

On June 17, 2022, Fortune Title detected unusual activity within its email tenant. Fortune Title immediately launched an investigation and retained computer forensic experts to assist with determining what happened and whether any sensitive or personal information may have been accessed or acquired by an unauthorized person during the incident. The investigation revealed that an unauthorized individual may have gained access to email accounts within Fortune Title's email tenant that contained personal information of Fortune Title's employees and customers. Fortune Title subsequently conducted an extensive review of the potentially impacted files and determined the individuals whose personal information may have been affected. Following that extensive review, Fortune Title took steps to provide notification to those individuals. The data elements potentially impacted by this incident include the individual's name, and number on a driver's license or other government issued identification card.

2. Number of Maryland Residents Affected.

Fortune Title sent a notification letter to one (1) resident of Maryland via first-class U.S. mail on December 28, 2022. A sample copy of the notification letter is attached hereto.

3. Steps Taken Relating to the Incident.

Fortune Title has taken steps to prevent similar incidents from occurring in the future. Those steps have included working with leading cybersecurity experts to enhance the security of its network. Fortune Title is also offering the potentially affected individuals credit and identity monitoring at no cost through IDX, to ensure their information is protected.

4. Contact Information.

Fortune Title remains dedicated to protecting the personal information in its possession. If you have any questions or need additional information, please do not hesitate to contact me at 215.977.4077 or via email at Julie.Hess@lewisbrisbois.com.

Regards,

/s/ Julie M. Hess

Julie M. Hess
LEWIS BRISBOIS BISGAARD & SMITH LLP

JH/mjc

Encl.: Consumer Notification Letter



Return to IDX
10300 SW Greenburg Rd.
Suite 570
Portland, OR 97223

To Enroll, Please Call:
1-800-939-4170
Or Visit:
<https://app.idx.us/account-creation/protect>
Enrollment Code: <<XXXXXXXXXX>>

<<Name 1>> <<Name 2>>
<<Address 1>>
<<Address 2>>
<<City>>, <<State>> <<Zip>>

December 28, 2022

Re: Notice of Data Security Incident

Dear <<First name>> <<Last name>>,

We are writing to inform you of a data security incident that may have involved your personal information. We take the privacy and security of your personal information very seriously. Therefore, we are writing to inform you about the incident and advise you of certain steps you can take to help protect your personal information, including activating the free credit and identity monitoring services we are offering you.

What Happened. On June 17, 2022, we became aware of unusual activity relating to our email environment. Upon discovering this activity, we immediately took steps to secure our email system and launched an investigation. We engaged an independent cybersecurity firm to determine what happened and whether sensitive information was accessed or acquired without authorization as a result. On December 13, 2022, the investigation revealed that some of your personal information may have been accessed without authorization. Though we have no evidence to suggest that any of your personal information may have been misused, out of an abundance of caution, we are notifying you about the incident and providing you with information about the steps you can take to protect your personal information.

What Information Was Involved. The information may have included your name, <<variable text 1>>.

What We Are Doing. As soon as we discovered the incident, we took the steps described above. In addition, we have implemented enhanced safeguards to minimize the chance of a similar incident occurring in the future. Furthermore, out of an abundance of caution, we are providing you information about steps you can take to help protect your personal information and offering complimentary credit monitoring and identity theft protection and recovery services through an identity protection services expert IDX, a national leader in identity theft protection. These services include <<12/24 months>> of credit and CyberScan monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed ID theft recovery services. Additional information about these services is included with this letter.

What You Can Do. We encourage you to contact IDX with any questions and to enroll in free identity protection services by calling 1-800-939-4170 or going to <https://app.idx.us/account-creation/protect> and using the Enrollment Code provided above. Representatives are available between 9:00am to 9:00pm Eastern Time from Monday to Friday. Please note that the deadline to enroll is March 28, 2023. In addition, you can review the resources provided on the following pages for additional steps to protect your personal information.

For More Information. If you have any questions about this letter, please call 1-800-939-4170 Monday through Friday from 9:00 am – 9:00 pm Eastern Time. Please accept our sincere apologies and know that we deeply regret any worry or inconvenience that this may cause you.

The security of your information is our top priority at Fortune Title, and we are committed to safeguarding your data and privacy. Please accept our sincere apologies and know that we deeply regret any concern or inconvenience that this may cause you.

Sincerely,

Nicole Timparano

Chief Executive Officer
Fortune Title Agency, Inc.

Steps You Can Take to Protect Your Personal Information

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (FTC).

Copy of Credit Report: You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <http://www.annualcreditreport.com/>, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You also can contact one of the following three national credit reporting agencies:

Equifax

P.O. Box 105851
Atlanta, GA 30348
1-800-525-6285
www.equifax.com

Experian

P.O. Box 9532
Allen, TX 75013
1-888-397-3742
www.experian.com

TransUnion

P.O. Box 1000
Chester, PA 19016
1-800-916-8800
www.transunion.com

Fraud Alert: You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at <http://www.annualcreditreport.com>.

Security Freeze: You have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

Federal Trade Commission

600 Pennsylvania Ave, NW
Washington, DC 20580
consumer.ftc.gov, and
www.ftc.gov/idtheft
1-877-438-4338

Maryland Attorney General

200 St. Paul Place
Baltimore, MD 21202
oag.state.md.us
1-888-743-0023

New York Attorney General

Bureau of Internet and Technology
Resources
28 Liberty Street
New York, NY 10005
1-212-416-8433

North Carolina Attorney General

9001 Mail Service Center
Raleigh, NC 27699
ncdoj.gov
1-877-566-7226

Rhode Island Attorney General

150 South Main Street
Providence, RI 02903
<http://www.riag.ri.gov>
1-401-274-4400

Washington D.C. Attorney General

441 4th Street, NW
Washington, DC 20001
oag.dc.gov
1-202-727-3400

You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA, and your rights pursuant to the FCRA, please visit <https://www.consumer.ftc.gov/articles/pdf-0096-fair-credit-reporting-act.pdf>.