



Return to IDX:
P.O. Box 1907
Suwanee, GA 30024

To Enroll, Please Visit:
<https://app.idx.us/account-creation/protect>
Enrollment Codes:
PL2UN5LMC (Individual)
PL2LZILWQ (Family)

<<First Name>> <<Last Name>>

<<Address1>> <<Address2>>

<<City>>, <<State>> <<Zip>>

January 3, 2023

Notice of Data Security Incident

Dear <<First Name>> <<Last Name>>,

We are writing to inform you of a data security incident that may have involved some of your information. We take the privacy and security of your personal information seriously, and we sincerely apologize for any concern this may cause. This letter contains information about the incident, identifies steps you can take to protect your data, and provides an offer of twelve (12) months of complimentary identity monitoring services for you, your spouse, and your minor dependents.

What Happened? On December 12, 2022, we discovered unauthorized access to PARIC's computer systems. In response, we immediately initiated a review of the matter, including retaining a leading cyber forensic expert to assist us in restoring our systems and understanding the scope and scale of the incident. Our investigation is still progressing; however, we believe that some of your data may have been impacted. We are notifying you to provide you and your spouse and dependents with free identity theft protection services. We encourage you to review this document, including the steps you can take to further protect your data.

What Information Was Involved? At this time, we believe data relating to your employment with us could have been impacted. This likely includes but may not be limited to the following: your name, Social Security number, date of birth, driver's license, address, and telephone number. It is possible that similar data relating to your spouse and/or minor dependents was also affected. Please note that our review is ongoing.

What We Are Doing? After learning of the incident, we took the immediate steps described above. We also notified law enforcement. We are working with internal and external forensic experts to enhance our existing security protocols and technical safeguards to further secure our systems and to help prevent a similar incident in the future.

In addition, we are offering identity theft protection services through IDX, the data breach and recovery services expert. IDX identity protection services include: 12 months of Triple-Bureau Credit and CyberScan monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed id theft recovery services. With this protection, IDX will help you resolve issues if your identity is compromised.

What You Can Do. We encourage you to enroll in free IDX identity protection services by going to <https://app.idx.us/account-creation/protect> or calling 1-833-758-6300 and using one of the Enrollment Codes provided below. IDX representatives are available Monday through Friday from 9 am - 9 pm Eastern Time. Please note the deadline to enroll is June 16, 2023. PARIC is not authorized to enroll individuals in the complimentary services. You must contact IDX using the above information.

If you previously enrolled in the IDX services, we will extend your current monitoring service for an additional twelve (12) months. If you did not previously enroll in the identity monitoring service, you can do so for free at: <https://app.idx.us/account-creation/protect>. Your enrollment code is PL2UN5LMC.

We also are offering the option for you to enroll your spouses and minor dependents in this free service. If you would like to do so, please use the above link with the following code: PL2LZILWQ. Please also use this code if you previously enrolled for the service but now want to extend the service to your spouses and minor dependents. If you only want to enroll yourself, please use the first code provided. Please note that if you previously enrolled yourself and want to extend the service, you may need to use a different email address from the one you previously used.

We also encourage you to review the enclosed "Recommended Steps to Help Protect Your Information."

For More Information. Please call 1-833-758-6300 or go to <https://app.idx.us/account-creation/protect> for assistance or for any additional questions you may have.

We take your trust in us very seriously and are committed to the privacy and security of your personal information. We sincerely apologize for the concern and inconvenience that this incident has caused.

Sincerely,

A handwritten signature in black ink, appearing to read "K. Wolkoff", with a large, stylized initial "K" and a long, sweeping underline.

Keith Wolkoff
President
PARIC
77 Westport Plaza, Suite 250
St. Louis, Missouri 63146
1-800-500-4320

(Enclosure)



Recommended Steps to Help Protect Your Information

1. Website and Enrollment. Go to <https://app.idx.us/account-creation/protect> and follow the instructions for enrollment using your Enrollment Code provided at the top of the letter.

2. Activate the credit monitoring provided as part of your IDX identity protection membership. The monitoring included in the membership must be activated to be effective. Note: You must have established credit and access to a computer and the internet to use this service. If you need assistance, IDX will be able to assist you.

3. Review your credit reports. We recommend that you remain vigilant by reviewing account statements and monitoring credit reports. Under federal law, you also are entitled every 12 months to one free copy of your credit report from each of the three major credit reporting companies. To obtain a free annual credit report, go to www.annualcreditreport.com or call 1-877-322-8228. You may wish to stagger your requests so that you receive a free report by one of the three credit bureaus every four months.

If you discover any suspicious items and have enrolled in IDX identity protection, notify them immediately by calling or by logging into the IDX website and filing a request for help.

If you file a request for help or report suspicious activity, you will be contacted by a member of our ID Care team who will help you determine the cause of the suspicious items. In the unlikely event that you fall victim to identity theft as a consequence of this incident, you will be assigned an ID Care Specialist who will work on your behalf to identify, stop and reverse the damage quickly.

You should also know that you have the right to file a police report if you ever experience identity fraud. Please note that in order to file a crime report or incident report with law enforcement for identity theft, you will likely need to provide some kind of proof that you have been a victim. A police report is often required to dispute fraudulent items. You can report suspected incidents of identity theft to local law enforcement or to the Attorney General.

4. Place Fraud Alerts with the three credit bureaus. If you choose to place a fraud alert, we recommend you do this after activating your credit monitoring. You can place a fraud alert at one of the three major credit bureaus by phone and also via Experian's or Equifax's website. A fraud alert tells creditors to follow certain procedures, including contacting you, before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you, but also may delay you when you seek to obtain credit. The contact information for all three bureaus is as follows:

Credit Bureaus

Equifax Fraud Reporting
1-866-349-5191
P.O. Box 105069
Atlanta, GA 30348-5069
www.equifax.com

Experian Fraud Reporting
1-888-397-3742
P.O. Box 9554
Allen, TX 75013
www.experian.com

TransUnion Fraud Reporting
1-800-680-7289
P.O. Box 2000
Chester, PA 19022-2000
www.transunion.com

It is necessary to contact only ONE of these bureaus and use only ONE of these methods. As soon as one of the three bureaus confirms your fraud alert, the others are notified to place alerts on their records as well. You will receive confirmation letters in the mail and will then be able to order all three credit reports, free of charge, for your review. An initial fraud alert will last for one year.

Please Note: No one is allowed to place a fraud alert on your credit report except you.

5. Security Freeze. By placing a security freeze, someone who fraudulently acquires your personal identifying information will not be able to use that information to open new accounts or borrow money in your name. You will need to contact the three national credit reporting bureaus listed above to place the freeze. Keep in mind that when you place the freeze, you will not be able to borrow money, obtain instant credit, or get a new credit card until you temporarily lift or permanently remove the freeze. There is no cost to freeze or unfreeze your credit files.

6. You can obtain additional information about the steps you can take to avoid identity theft from the following agencies. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them.

California Residents: Visit the California Office of Privacy Protection (www.oag.ca.gov/privacy) for additional information on protection against identity theft. Office of the Attorney General of California, 1300 I Street, Sacramento, CA 95814, Telephone: 1-800-952-5225.

Kentucky Residents: Office of the Attorney General of Kentucky, 700 Capitol Avenue, Suite 118 Frankfort, Kentucky 40601, www.ag.ky.gov, Telephone: 1-502-696-5300.

Maryland Residents: Office of the Attorney General of Maryland, Consumer Protection Division 200 St. Paul Place Baltimore, MD 21202, www.oag.state.md.us/Consumer, Telephone: 1-888-743-0023.

New Mexico Residents: You have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in your credit file has been used against you, the right to know what is in your credit file, the right to ask for your credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act, the consumer reporting agencies must correct or delete inaccurate, incomplete, or unverifiable information; consumer reporting agencies may not report outdated negative information; access to your file is limited; you must give your consent for credit reports to be provided to employers; you may limit “prescreened” offers of credit and insurance you get based on information in your credit report; and you may seek damages from a violator. You may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. You can review your rights pursuant to the Fair Credit Reporting Act by visiting www.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf, or by writing Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

New York Residents: the Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; <https://ag.ny.gov/>.

North Carolina Residents: Office of the Attorney General of North Carolina, 9001 Mail Service Center Raleigh, NC 27699-9001, www.ncdoj.gov, Telephone: 1-919-716-6400.

Oregon Residents: Oregon Department of Justice, 1162 Court Street NE, Salem, OR 97301-4096, www.doj.state.or.us/, Telephone: 1-877-877-9392

Rhode Island Residents: Office of the Attorney General, 150 South Main Street, Providence, Rhode Island 02903, www.riag.ri.gov, Telephone: 1-401-274-4400. There are no Rhode Island residents impacted by this incident.

All US Residents: Identity Theft Clearinghouse, Federal Trade Commission, 600 Pennsylvania Avenue, NW Washington, DC 20580, <http://consumer.ftc.gov>, 1-877-IDTHEFT (438-4338), TTY: 1-866-653-4261.

This notice has not been delayed by law enforcement.