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February 1, 2023

VIA EMAIL TO IDTHEFT@OAG.STATE.MD.US

Office of the Attorney General
Attn: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202

Dear Sir or Madam:

Pursuant to Md. Code Ann. Comm. Law 14-3504, this is to notify you about a security incident Eutectic Corporation ("Eutectic") recently experienced and the steps it has taken in response.

On December 26, 2022, Eutectic learned of a potential security incident affecting its information technology vendor and impacting Eutectic's enterprise resource planning system and certain files on a managed corporate files server hosted for Eutectic by the vendor. Upon learning of the security incident, Eutectic retained legal counsel and cybersecurity experts and launched an investigation.

On January 4, 2023, Eutectic discovered that the security incident resulted in the acquisition of personal information of certain Eutectic employees and former employees by the unauthorized third party via the vendor's network. Based on Eutectic's investigation, Eutectic believes the unauthorized third party first accessed the vendor's network on or around December 23, 2022.

The personal information that was accessed or acquired may have included name, date of birth, Social Security Number, gender, wage information, and certain benefit elections of certain current and former employees, including information of one (1) Maryland resident. Affected individuals will receive written notification of this incident postmarked no later than February 2, 2023. Copies of the template notices to individuals are attached.

Eutectic is providing affected individuals with free credit monitoring and identity theft protection for two (2) years through Experian.

As part of the response to this incident, Eutectic evaluated its IT system and confirmed that the Eutectic IT system and network have (and had, prior to the incident) industry standard security protocols and controls, and that the vendor's security incident did not affect Eutectic's IT system. The affected vendor has reported to Eutectic that it has undertaken a reassessment of its IT system with outside technical advisors as well. Eutectic has also taken steps to end its relationship with the IT vendor—including ceasing use of all vendor-managed legacy computers—and initiated a transition to new vendors. Eutectic also continues to assess further options to protect its IT system.

For further information and assistance, please contact me, Eutectic's outside legal counsel, at 414-277-5423 or Meghan.OConnor@quarles.com.

Sincerely yours,

QUARLES & BRADY LLP



Meghan C. O'Connor



Return Mail Processing
PO Box 999
Suwanee, GA 30024

1 1 114 *****SNGLP

SAMPLE A. SAMPLE - L01

APT ABC

123 ANY ST

ANYTOWN, US 12345-6789



February 2, 2023

Notice of Data Breach

Dear Sample A. Sample:

Eutectic Corporation (“Eutectic”) values the privacy of our employees’ personal information. This letter is in follow up to the email communication we sent to you on January 6, 2022. We are writing to notify you about a security incident recently experienced by a Eutectic vendor, which has impacted your personal information. Below are details of what happened, the steps we are taking to resolve the situation, and what we are doing to support affected individuals.

WHAT HAPPENED?

On December 26, 2022, we learned of a potential security incident affecting our information technology vendor and impacting our enterprise resource planning (ERP) system and certain files on a managed corporate files server hosted for Eutectic by a vendor. Upon learning of the security incident, we retained legal counsel and leading cybersecurity experts and launched an investigation.

On January 4, 2023, we discovered that the security incident resulted in the acquisition of personal information of certain Eutectic employees and former employees by the unauthorized third party via the vendor’s network. Based on our investigation, we believe the unauthorized third party first accessed the vendor’s network on or around December 23, 2022. Our investigation has confirmed that the corporate Eutectic information technology system (“IT System”) was not affected by the incident. We use physical, technical, and administrative measures to help safeguard your personal information.

WHAT INFORMATION WAS INVOLVED?

The personal information that was accessed or acquired included your name, date of birth, Social Security Number, gender, wage information, and certain benefit elections.

WHAT ARE WE DOING?

We took immediate action to investigate the security incident once we learned of the vendor’s potential incident and our team, working in conjunction with our outside cybersecurity experts and legal counsel as well as our vendor’s cybersecurity experts and legal counsel, worked to successfully contain the security incident. Since that time, we confirmed that the Eutectic IT system and network have (and had) industry standard security protocols and controls, and that the vendor’s security incident did not affect Eutectic’s IT system. The affected vendor has reported to Eutectic that it has undertaken a reassessment of its IT system with outside technical advisors as well.

We have also taken steps to end our relationship with the IT vendor—including ceasing use of all vendor-managed legacy computers—and initiated a transition to new vendors. We continue to assess further options to protect our IT System.

Eutectic is also providing you with access to free credit monitoring and identity theft protection for two (2) years through Experian. Enrollment instructions and details for these free services are further outlined on Attachment 1.

WHAT CAN YOU DO?

In addition to using the credit monitoring and identity theft protection described above, we recommend that you remain vigilant for incidents of fraud and identity theft. You can review your account statements and monitor free credit reports. Promptly report any fraudulent activity or any suspected incidents of identity theft to your bank or other financial institution holding your accounts, as well as any appropriate authorities, such as your state attorney general and the Federal Trade Commission ("FTC"). Individuals also have the right to obtain a police report in the event one has been created for this incident.

The FTC and the Internal Revenue Service ("IRS") both generally recommend that individuals who believe that they may be at risk of taxpayer refund fraud should file their income taxes as early as possible. The IRS further suggests that a taxpayer who is an actual or potential victim of identity theft complete and submit to the IRS Form 14039 (Identity Theft Affidavit). Form 14039 is available at <https://www.irs.gov/pub/irs-pdf/f14039.pdf>. Upon receipt of this affidavit, the IRS may flag your taxpayer account to identify questionable activity.

On behalf of Eutectic, we want to apologize for any concern this situation may have caused. We appreciate your patience as we have worked to address this issue.

FOR MORE INFORMATION.

For more information and assistance, please contact Ed StremLOW at ed.stremLOW@eutectic.com or (262) 532-4669.

Sincerely,

A handwritten signature in black ink, appearing to read 'Carlos Esteves', with a stylized flourish at the end.

Carlos Esteves
Vice President Americas
Eutectic Corporation

Attachment 1

To help protect your identity, we are offering complimentary access to Experian IdentityWorksSM for 24 months.

If you believe there was fraudulent use of your information as a result of this incident and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent. If, after discussing your situation with an agent, it is determined that identity restoration support is needed then an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred from the date of the incident (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that Identity Restoration is available to you for 24 months from the date of this letter and does not require any action on your part at this time. The Terms and Conditions for this offer are located at www.ExperianIDWorks.com/restoration.

While identity restoration assistance is immediately available to you, we also encourage you to activate the fraud detection tools available through Experian IdentityWorks as a complimentary 24-month membership. This product provides you with superior identity detection and resolution of identity theft. To start monitoring your personal information, please follow the steps below:

- Ensure that you **enroll by April 30, 2023** (Your code will not work after this date.)
- **Visit** the Experian IdentityWorks website to enroll: <https://www.experianidworks.com/3bcredit>
- Provide your **activation code: ABCDEFGHI**

If you have questions about the product, need assistance with Identity Restoration that arose as a result of this incident, or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at 1-877-890-9332 by April 30, 2023. Be prepared to provide engagement number B084172 as proof of eligibility for the Identity Restoration services by Experian.

ADDITIONAL DETAILS REGARDING YOUR 24-MONTH EXPERIAN IDENTITYWORKS MEMBERSHIP

A credit card is not required for enrollment in Experian IdentityWorks. You can contact Experian immediately regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.*
- **Credit Monitoring:** Actively monitors Experian, Equifax and Transunion files for indicators of fraud.
- **Identity Restoration:** Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARETM:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **\$1 Million Identity Theft Insurance^{**}:** Provides coverage for certain costs and unauthorized electronic fund transfers.

* Offline members will be eligible to call for additional reports quarterly after enrolling.

** The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

ADDITIONAL INFORMATION ON CREDIT MONITORING & IDENTITY THEFT

Individuals are advised to remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring free credit reports and to promptly report any fraudulent activity or any suspected incidents of identity theft to proper law enforcement authorities, including the police and your state's attorney general as well as the Federal Trade Commission.

The following are some resources:

Federal Trade Commission ("FTC")

www.ftc.gov/idtheft

1-877-ID-THEFT (1-877-438-4338)

Federal Trade Commission
600 Pennsylvania Avenue, NW
Washington, DC 20580

Take Charge: Fighting Back Against Identity Theft

This is a comprehensive guide from the FTC to help you guard against and deal with identity theft
<https://www.identitytheft.gov/>.

Credit Bureaus

You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting www.annualcreditreport.com, calling 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You can print a copy of the request form at www.annualcreditreport.com/manualRequestForm.action

Alternatively, you may elect to purchase a copy of your credit report by contacting one of the three national credit reporting agencies. Contact information for the three national credit reporting agencies for the purpose of requesting a copy of your credit report or for general inquiries is as follows:

Equifax 1-800-685-1111 www.equifax.com/personal/credit-report-services/ P.O. Box 740241 Atlanta, GA 30374	Experian 1-888-397-3742 www.experian.com P.O. Box 4500 Allen, TX 75013	TransUnion 1-800-888-4213 www.transunion.com/fraud P.O. Box 1000 Chester, PA 19016
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You can obtain additional information from the FTC and the nationwide credit reporting agencies about placing a security freeze on your credit files and fraud alerts. A security freeze is a free tool that lets you restrict access to your credit report, which in turn makes it more difficult for identity thieves to open new accounts in your name. To place a security freeze on your credit files, contact each of the nationwide credit bureaus using the contact information listed above. You will need to supply your name, address, date of birth, social security number, and other personal information. You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least 90 days. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies using the contact information listed above.

FOR MARYLAND RESIDENTS

You can obtain information about preventing identify theft from the FTC or:

Maryland Attorney General:

Visit the Maryland Office of the Attorney General, Identity Theft Unit at:

<http://www.marylandattorneygeneral.gov/Pages/IdentityTheft/default.aspx>

or call 410-576-6491

or write to this address:

Maryland Office of the Attorney General

Identity Theft Unit

16th Floor

200 St. Paul Place

Baltimore, MD 21202

FOR NORTH CAROLINA RESIDENTS

You can obtain information about preventing identify theft from the FTC or:

North Carolina Attorney General:

Visit the North Carolina Office of the Attorney General at:

www.ncdoj.gov or call 1-877-566-7226

or write to this address:

Attorney General's Office

9001 Mail Service Center

Raleigh, NC 27699-9001

FOR RHODE ISLAND RESIDENTS

One (1) individual in Rhode Island was affected by this incident. You may obtain information about preventing identity theft from:

Rhode Island Attorney General:

Visit the Rhode Island Office of the Attorney General at:

www.riag.ri.gov, or call (401) 274-4400

or write to this address:

Rhode Island Office of the Attorney General

Consumer Protection Unit

150 South Main Street

Providence, RI 02903



Return Mail Processing
PO Box 999
Suwanee, GA 30024

1 1 116 *****SNGLP

SAMPLE A. SAMPLE - L02

APT ABC

123 ANY ST

ANYTOWN, US 12345-6789



February 2, 2023

Notice of Data Breach

Dear Sample A. Sample:

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WHAT HAPPENED?

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** The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

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or write to this address:

Maryland Office of the Attorney General

Identity Theft Unit

16th Floor

200 St. Paul Place

Baltimore, MD 21202

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Attorney General's Office

9001 Mail Service Center

Raleigh, NC 27699-9001

FOR RHODE ISLAND RESIDENTS

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Consumer Protection Unit

150 South Main Street

Providence, RI 02903

