



MULLEN
COUGHLIN^{LLC}
ATTORNEYS AT LAW

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3 Allied Drive, Suite 303
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February 15, 2023

VIA E-MAIL

Office of the Attorney General
Attn: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202
E-mail: idtheft@oag.state.md.us

Re: Notice of Data Event

To Whom It May Concern:

We represent Logic Global, Inc. (“Logic”) located at 7760 France Avenue South, Suite 640, Bloomington MN 55435, and are writing to notify your office of an event that may affect the security of certain personal information relating to one (1) Maryland resident. This notice will be supplemented with any new significant facts learned subsequent to its submission. By providing this notice, Logic does not waive any rights or defenses regarding the applicability of Maryland law, the applicability of the Maryland data event notification statute, or personal jurisdiction.

Nature of the Data Event

On or about February 2, 2022, Logic identified suspicious activity related to an employee’s email account. Upon learning of the suspicious activity, Logic promptly took steps to secure the email account and launched an investigation to determine the nature and scope of the event. The investigation confirmed that an unknown actor had access to the email account between January 21, 2022 and February 2, 2022. The investigation could not determine what emails, if any, the unknown actor accessed. In an abundance of caution, Logic worked with specialists to perform a comprehensive programmatic and manual review of the information stored in the email account at the time of event to identify the types of information contained within the account and to whom the information related. On July 13, 2022, this extensive review identified certain employee information was present within the records. Logic then conducted a thorough review of its records to confirm the identities and contact information for potentially affected individuals. This review completed on or about October 7, 2022.

The information that could have been subject to unauthorized access includes name, Social Security number, passport number, and health insurance information.

Notice to Maryland Resident

Anticipating early a lengthy investigation to understand the event fully and to determine the impacted population, if any, and despite Logic having had no evidence that personal information had been subject to unauthorized access, on March 16, 2022, out of an abundance of caution, Logic provided general information about the event to those employees whose information, sensitive or otherwise, had the potential to reside in the impacted email account. This notice included access to complimentary credit monitoring services. Once Logic confirmed the information potentially impacted by this event and the identities of the affected individuals, Logic provided written notice of this event to one (1) Maryland resident. Written notice was provided on February 15, 2023, and is being provided in substantially the same form as the letter attached here as ***Exhibit A***.

Other Steps Taken and To Be Taken

Upon discovering the event, Logic moved quickly to investigate and respond to the event, assess the security of Logic systems, and identify potentially affected individuals. Logic is also working to implement additional safeguards and training to its employees. As mentioned above, Logic provided access to credit monitoring services to all its employees shortly after discovering the suspicious activity within the email account. Logic is now providing access to credit monitoring services for one (1) year, through Experian, to any additional individuals whose personal financial information was later determined to be potentially affected by this event, at no cost to these individuals.

Additionally, Logic is providing impacted individuals with guidance on how to better protect against identity theft and fraud. Logic is providing individuals with information on how to place fraud alerts and credit freezes on their credit files, the contact details for the national consumer reporting agencies, information on how to obtain a free credit report, a reminder to remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring free credit reports, and encouragement to contact the Federal Trade Commission, their state Attorney General, and law enforcement to report attempted or actual identity theft and fraud. Logic is providing written notice of this event to relevant state regulators, as necessary, and to the three major credit reporting agencies, Equifax, Experian, and TransUnion.

Contact Information

Should you have any questions regarding this notification or other aspects of the data security event, please contact us at (267) 930-2303.

Very truly yours,

Lynda Jensen of
MULLEN COUGHLIN LLC

EXHIBIT A



Return Mail Processing
PO Box 589
Claysburg, PA 16625-0589

February 15, 2023

J0197-L06-0000006 T00001 P001 *****SCH 5-DIGIT 12345



SAMPLE A SAMPLE - L06 GENERAL WITH CM
APT ABC
123 ANY STREET
ANYTOWN, ST 12345-6789



NOTICE OF [Extra1 - Variable Header]

Dear Sample A. Sample:

Logic Global, Inc. (“Logic”) is writing to inform you of an event that may impact the security of some of your information. Although we are unaware of any attempted or actual misuse of your information, we are providing you with information about the event, our response, and steps you may take to better protect against the possibility of identity theft and fraud, should you feel it is necessary to do so.

What Happened? On or about February 2, 2022, Logic identified suspicious activity related to an employee’s email account. Upon learning of the suspicious activity, we took steps to secure the email account and launched an investigation to determine the nature and scope of the event. The investigation confirmed that an unknown actor had access to the email account between January 21, 2022 and February 2, 2022. The investigation could not determine what emails, if any, the unknown actor accessed during that time. In an abundance of caution, we worked with specialists to perform a comprehensive programmatic and manual review of the information stored in the email account at the time of event to identify the types of information contained within the account and to whom the information related. On July 13, 2022, this extensive review determined that certain employee information was present within the records. We then conducted a thorough review of our records to confirm the identities and contact information for potentially affected individuals. This review completed on or about October 7, 2022.

What Information Was Involved? We determined the following types of information relating to you were present in the impacted email account: name and [Extra2 - Data Elements]. There is no indication that the unknown actor misused this information, and we are providing this notice in an abundance of caution.

What We Are Doing. We take this event and the security of your information seriously. Upon learning of this event, we took steps to secure the affected email account. As part of our ongoing commitment to the privacy of personal information in our care, we are working to review our existing policies and procedures and to implement additional safeguards to further secure the information in our systems. We also notified state regulators, as required. Although we are unaware of any misuse of your information as a result of this event, we are offering you access to [CM Length] months of complimentary credit monitoring and identity restoration services through Experian.

What You Can Do. You can find out more about how to protect against potential identity theft and fraud in the enclosed *Steps You Can Take to Protect Personal Information*. We encourage you to remain vigilant against incidents of identity theft and fraud, to review your account statements, and to monitor your credit reports for suspicious activity and to detect errors. You may also enroll in the complimentary credit monitoring services described above. Enrollment instructions are enclosed with this letter.

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For More Information. If you have additional questions, please call our dedicated assistance line at (888) 994-0268 toll-free Monday through Friday from 8 am – 10 pm Central, or Saturday and Sunday from 10 am – 7 pm Central (excluding major U.S. holidays). Be prepared to provide your engagement number ENGAGE#. You may also write to Logic at 7760 France Avenue South, Suite 640, Bloomington MN 55435.

We sincerely regret any inconvenience or concern this event may cause.

Sincerely,

A handwritten signature in cursive script that reads "Rochelle Cummings".

Rochelle Cummings
Manager of HR Administration

STEPS YOU CAN TAKE TO PROTECT PERSONAL INFORMATION

Enroll in Credit Monitoring and Identity Restoration Services

To help protect your identity, we are offering a complimentary [CM Length]-month membership of Experian's® IdentityWorksSM. This product provides you with superior identity detection and resolution of identity theft. To activate your membership and start monitoring your personal information please follow the steps below:

- Ensure that you **enroll by: April 30, 2023** (Your code will not work after this date.)
- **Visit** the Experian IdentityWorks website to enroll: <https://www.experianidworks.com/credit>
- Provide your **activation code: ABCDEFGHI**

If you have questions about the product, need assistance with identity restoration or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at (888) 994-0268 by April 30, 2023. Be prepared to provide engagement number **ENGAGE#** as proof of eligibility for the identity restoration services by Experian.

Additional details regarding your [CM Length]-month Experian IdentityWorks Membership:

A credit card is **not** required for enrollment in Experian IdentityWorks.

You can contact Experian **immediately** regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.*
- **Credit Monitoring:** Actively monitors Experian file for indicators of fraud.
- **Identity Restoration:** Identity Restoration agents are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARETM:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **Up to \$1 Million Identity Theft Insurance^{**}:** Provides coverage for certain costs and unauthorized electronic fund transfers.

If you believe there was fraudulent use of your information and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent at (888) 994-0268. If, after discussing your situation with an agent, it is determined that Identity Restoration support is needed, then an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that this Identity Restoration support is available to you for [CM Length] months from the date of this letter and does not require any action on your part at this time. The Terms and Conditions for this offer are located at www.ExperianIDWorks.com/restoration. You will also find self-help tips and information about identity protection at this site.

* Offline members will be eligible to call for additional reports quarterly after enrolling.

** The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.



Monitor Your Accounts

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order your free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. You may also directly contact the three major credit reporting bureaus listed below to request a free copy of your credit report.

Consumers have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a one-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer’s express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a credit freeze, you will need to provide the following information:

1. Full name (including middle initial, as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver’s license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if you are a victim of identity theft.

Should you wish to place a fraud alert or a credit freeze, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-report-services/	https://www.experian.com/help/	https://www.transunion.com/credit-help
1-888-298-0045	1-888-397-3742	1-800-916-8800
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion Credit Freeze, P.O. Box 160, Woodlyn, PA 19094

Additional Information

You may further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or your state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and your state Attorney General. This notice has not been delayed by law enforcement.

For Maryland residents, the Maryland Attorney General may be contacted at: 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-410-528-8662 or 1-888-743-0023; and www.oag.state.md.us.

For North Carolina residents, the North Carolina Attorney General may be contacted at: 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and www.ncdoj.gov.

