



Julie Hess
1650 Market Street, 36th Floor
Philadelphia, PA 19103
jhess@constangy.com
Direct: 610.416.9236

March 2, 2023

VIA EMAIL

Attorney General Brian Frosh
Maryland Attorney General's Office
Consumer Protection Division
200 St. Paul Place
Baltimore, MD 21202
E-Mail: ldtheft@oag.state.md.us

Re: Notice of Data Security Incident

Dear Attorney General Frosh:

Constangy represents JS Autoworld, Inc., ("JS Autoworld") a corporation that owns and operates car dealerships in the states of Nevada and Florida, in conjunction with a recent data security incident described in greater detail below. The purpose of this letter is to notify you of the incident in accordance with Maryland data breach notification law.

1. Nature of the Security Incident

On June 30, 2022, JS Autoworld became aware of unusual activity within its e-mail environment. Upon discovering this activity, JS Autoworld immediately took steps to secure its e-mail environment and engaged leading cybersecurity experts to conduct an investigation to determine what happened and whether personal information may have been accessed or acquired as a result of the incident. The investigation revealed that an unauthorized individual may have accessed and potentially obtained data from the JS Autoworld e-mail environment that contained personal information. JS Autoworld then conducted an extensive review of the potentially impacted data to determine the individuals whose personal information may have been impacted. Following that extensive review, JS Autoworld worked diligently to identify current contact information to provide notification to those individuals, which was completed on February 7, 2023. The data elements potentially impacted by this incident include name and Social Security number.

2. Number of Maryland Residents Affected

JS Autoworld sent notification to one (1) Maryland resident via U.S. First-Class Mail on March 2, 2023. A sample copy of the notification letter is attached hereto.

3. Steps Taken Relating to the Incident

JS Autoworld has taken steps to prevent similar incidents from occurring in the future. Those steps have included working with leading cybersecurity experts to enhance the security of its email environment. JS Autoworld is also offering the potentially impacted individuals credit and identity monitoring at no cost through IDX, to ensure their information is protected.

4. Contact Information

JS Autoworld remains dedicated to protecting the personal information in its possession. If you have any questions or need additional information, please do not hesitate to contact me at jhess@constangy.com.

Regards,

/s/ Julie M. Hess

Julie M. Hess of
CONSTANGY, BROOKS, SMITH & PROPHETE, LLP

Encl: Sample Adult Consumer Notification Letter

JS Autoworld, Inc.
Return to IDX:
10300 SW Greenburg Rd. Suite 570
Portland, OR 97223

To Enroll, Please Call:
1-833-758-0914
Or Visit:
<https://app.idx.us/account-creation/protect>
Enrollment Code: <<Enrollment Code>>

<<First Name>> <<Last Name>>
<<Address1>> <<Address2>>
<<City>>, <<State>> <<Zip>>

March 2, 2023

Subject: <<Variable Text 2>>

Dear <<First Name>> <<Last Name>>:

JS Autoworld, Inc. ("JS Autoworld") is writing to inform you of a recent data security incident that may have involved your personal information. JS Autoworld takes the privacy and security of your information very seriously. We want to notify you about the incident, provide you with steps you can take to help protect your personal information, and offer you the opportunity to enroll in complimentary identity protection services that JS Autoworld is making available to you.

What Happened? On June 30, 2022, JS Autoworld became aware of unusual activity within its e-mail environment. Following discovery, JS Autoworld engaged an independent cybersecurity firm to investigate. After a thorough investigation, on February 7, 2023, we determined that some of your information may have been accessed without authorization. Though we have no evidence to suggest that any of your information may have been misused, we are notifying you about the incident and providing you with information to protect your information.

What Information Was Involved? The information that may have been impacted includes your name and <<Variable Text 1>>.

What Are We Doing? As soon as we discovered this incident, we took the steps described above. We also implemented additional security measures to help reduce the risk of a similar incident occurring in the future. We are further notifying you of this event and advising you about steps you can take to help protect your information.

In addition, out of an abundance of caution, we are offering you complimentary identity protection services through IDX – a data breach and recovery services expert. These services include <<12 / 24>> months of credit¹ and dark web monitoring, a \$1 million identity fraud loss reimbursement policy, and fully managed identity theft recovery services. Please note that the deadline to enroll in these services is June 2, 2023.

What Can You Do? JS Autoworld recommends that you review the guidance included with this letter about how to protect your information. You can also enroll in the complimentary identity protection services being offered to you by using the Enrollment Code provided above.

For More Information: Further information about how to help protect your information appears on the following page. If you have questions about this matter or need assistance enrolling in the complimentary services being offered to you,

¹ To receive credit monitoring services, you must be over the age of 18 and have established credit in the U.S., have a Social Security number in your name, and have a U.S. residential address associated with your credit file.

please call IDX at 1-833-758-0914 from 6:00 A.M. to 6:00 P.M. Pacific Time, Monday through Friday (excluding holidays).

We take your trust in us and this matter very seriously. Please accept our sincere apologies for any worry or inconvenience that this may cause you.

Sincerely,

Compliance Manager
JS Autoworld, Inc.

STEPS YOU CAN TAKE TO HELP PROTECT YOUR INFORMATION

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (FTC).

Copy of Credit Report: You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <http://www.annualcreditreport.com/>, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You also can contact one of the following three national credit reporting agencies:

Equifax

P.O. Box 105851
Atlanta, GA 30348
1-800-525-6285
www.equifax.com

Experian

P.O. Box 9532
Allen, TX 75013
1-888-397-3742
www.experian.com

TransUnion

P.O. Box 1000
Chester, PA 19016
1-800-916-8800
www.transunion.com

Fraud Alert: You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at <http://www.annualcreditreport.com>.

Security Freeze: You have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

Federal Trade Commission

600 Pennsylvania Ave, NW
Washington, DC 20580
consumer.ftc.gov, and
www.ftc.gov/idtheft
1-877-438-4338

Maryland Attorney General

200 St. Paul Place
Baltimore, MD 21202
oag.state.md.us
1-888-743-0023

New York Attorney General

Bureau of Internet and Technology
Resources
28 Liberty Street
New York, NY 10005
1-212-416-8433

North Carolina Attorney General

9001 Mail Service Center
Raleigh, NC 27699
ncdoj.gov
1-877-566-7226

Rhode Island Attorney General

150 South Main Street
Providence, RI 02903
<http://www.riag.ri.gov>
1-401-274-4400

Washington D.C. Attorney General

441 4th Street, NW
Washington, DC 20001
oag.dc.gov
1-202-727-3400

You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA, and your rights pursuant to the FCRA, please visit <https://www.consumer.ftc.gov/articles/pdf-0096-fair-credit-reporting-act.pdf>.