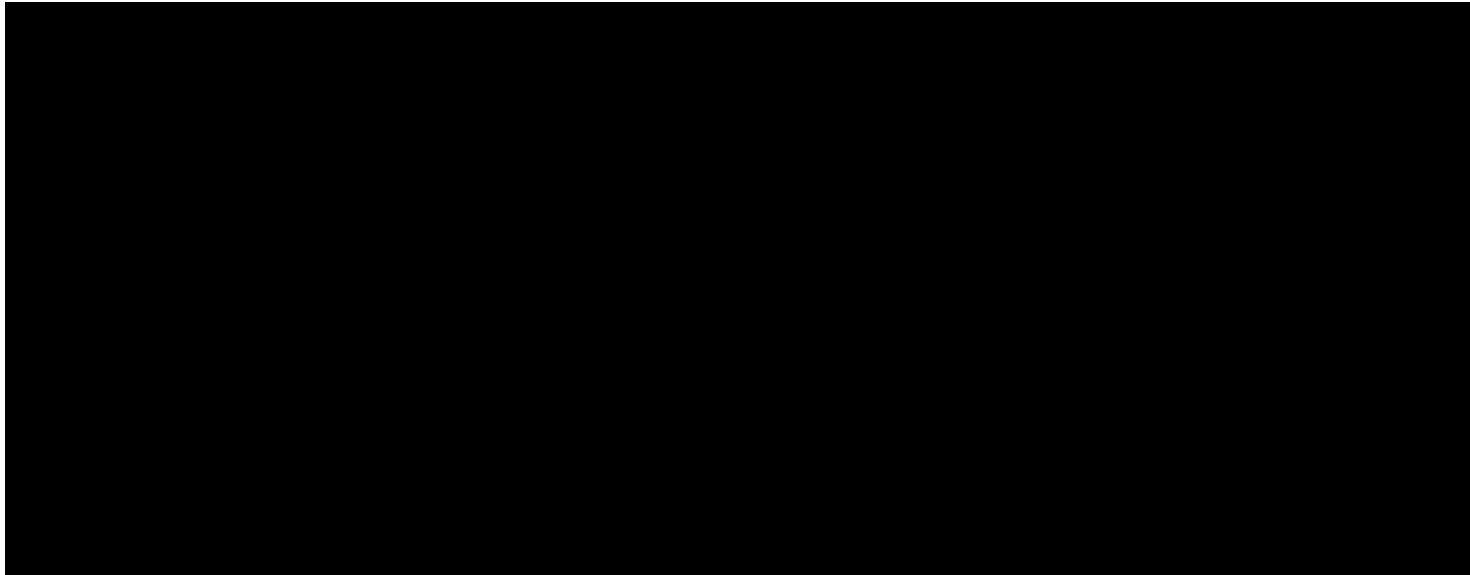




Dear Officer,

I am reporting a data breach at my company, which **affects 21 Maryland residents**. The attached letter will be mailed to the customers.

If you have any questions, please let me know. I can be reached via email or at 281-745-2440.

Thank you.

Reporting Entity's Information:

Entity Name: Worldwide Mail Solutions, Inc

Street Address: 1321 Upland Drive Houston TX 77043

Industry or Line of Business: Business Services

Your Information/Point of Contact's Information

Name: Tashi Nibber

Title: Co- CEO

Firm/Organization: US Global Mail

Street Address: 1321 Upland Drive Houston TX 77043

Email Address: tnibber@usglobalmail.com

Phone Number: 2817452440

Breach Details

Type of Breach:

External Systems Breach

Description of Breach: Hacker was able to breach our platform and gain access to customer data from the cloud services platforms.

Information Involved: Name, Email, Address, ID Documents which could include Driver's license and/or passports.

No Social Security Numbers or Credit Card information was breached to the best of our knowledge and investigation.

HIPAA: No

Total Number of Affected Individuals (including CT residents): 1523

Total Number of Affected Maryland Residents: 21

Dates Related to Breach

Breach Start Date: 02/20/2023

Breach End Date: 02/21/2023

Breach Discovery Date: 02/23/2023

Consumer Notification Date: 03/20/2023

Notification

Method of Notification to Affected Individuals:

Written letters to be mailed USPS FCM.

Identity Theft Protection

Are identify theft protection services being offered? No

Action Taken and Additional Comments

Actions Taken in Response to Breach:

- Changed/Strengthened Passwords.
- Implemented multi-factor authentication.
- Implemented new technical safeguards.
- Other Actions: Security patches, PEN tests, redesigning access control over backend servers

Tashi Nibber

CMO, US Global Mail.

1321 Upland Dr. Houston, TX. 77043

www.USGlobalMail.com

All information contained in this email is confidential and may not be shared without explicit written consent.



<<first name>> <<middle>> <<last name>>

<<Date>>: (format month, day, year)

<<address 1>>

<<address 2>>

<<city>>, <<state>>, <<postal code>>

<<country>>

Dear [REDACTED],

We are writing to notify you of an incident that may affect the security of your information. This letter includes information about the incident, our response, and resources available to you to help protect your information should you feel it is appropriate to do so.

On February 23, 2023, an unknown party contacted us and claimed to have accessed data from our cloud servers. We immediately begin an investigation to determine the credibility of this allegation. The investigation determined that an unknown party accessed our cloud services platform without authorization on February 20 and 21, 2023 for a limited time. The investigation could not rule out specific information in our platform during this time. Therefore, we conducted a thorough review of information contained to determine the type of information and to whom the information is related. We completed our review on February 28, 2023.

What information was revealed: the type of information in the cloud services platform included your name and the following data elements: name, email address, Form 1583 and identity documents made available during sign up. These documents could include name, date of birth, gender, address, photo, drivers license number and passport numbers and company names, address, and information provided during sign up for company name if applicable.

What we're doing in response to this incident: we immediately began an investigation and reported this incident to the law enforcement and applicable regulatory authorities, as required by law. We modified access controls, changed admin and network passwords, added additional system monitoring and are implementing additional security features for access control over our backend servers.

What you can do: we encourage you to enroll in credit monitoring and identity protection services. Information about resources available to you and the steps you can take to help prevent protect your information are listed below.

For more information: we understand you may have questions about this incident. You may write to us at inquiry@usglobalmail.com or at 1321 Upland Drive, PMB # 10, Houston, TX 77043, USA.

Manage your account: we encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your credit reports and account statements

and explanation of benefits forms for suspicious activities and to detect errors. Under U.S. law, you are entitled to one free credit report annually from each of the three major credit reporting bureaus, TransUnion, Experian and Equifax. To order your free credit report visit www.annualcreditreport.com or call 1-877-322-8228. Once you receive your credit report you review it for discrepancies and identify any accounts you did not open or inquiries from creditors that you did not authorize. If you have questions or notice incorrect information contact the credit reporting bureau.

You have the right to place an initial or extended fraud alert on a credit file at no cost. An initial fraud alert is one year alert that is placed on a consumer's credit file. Upon seeing a fraud alert a business is required to take steps to verify consumers identity before extending new credit. If you are a victim of identity theft, you're entitled to an extended fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any of the three reporting credit three credit reporting bureaus listed below.

As an alternative to fraud alert, you also have the right to place credit freeze on a credit report which will prohibit a credit bureau from releasing information in the credit report without your express authorization. The credit freeze is designed to prevent credit loans and services from being approved in your name without your consent. However you should be aware that using your credit freeze may delay, interfere with, or prohibit the timely approval of any subsequent request or application you may make regarding a new loan credit mortgage or any other account involving the extension of credit.

Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a credit freeze you will need to provide the following information:

1. Full name;
2. Social Security number;
3. Date of birth;
4. Address for prior two to five years;
5. Proof of current address such as current utility or telephone bill;
6. Legible photocopy of a government issued identification card;
7. A copy of either police report investigative report or a complaint to a law enforcement agency concerning identity theft if you are a victim of identity theft.

Should you wish to place a fraud alert or credit freeze, please contact the three major credit reporting bureaus listed below:

Equifax: equifax.com/personal/credit-report-services or 1-800-685-1111

Experian: experian.com/help or 1-888-397-3742

TransUnion: transunion.com/credit-help or 1-888-909-8872

Sincerely,
US Global Mail