

CIPRIANI & WERNER

A PROFESSIONAL CORPORATION

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March 13, 2023

Via Email

Office of the Attorney General
Attn: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202
idtheft@oag.state.md.us

RE: Data Breach Notification

To Whom It May Concern:

We serve as counsel for Trinity Health Corporation (“Trinity Health”) located at 20555 Victor Parkway, Livonia MI 48152. Trinity Health provides information technology services for its member hospitals and health care providers including St. Peter’s Health Partners. Trinity Health provides this notice on behalf of St. Peter’s Health Partners. By providing this notice, Trinity Health and St. Peter’s Health Partners do not waive any rights or defense under Maryland law including the data breach notification statute.

On January 5, 2023, Trinity Health learned of unusual activity in an employee’s email account and began an investigation. The investigation determined there was unauthorized access to the email account between December 16, 2022 and December 18, 2022. Therefore, Trinity Health conducted a review of the contents of the email account to determine the type of information contained in the email account. On February 14, 2023, Trinity Health completed its review and determined the type of information contained in the email account included names and Social Security numbers for certain St. Peter’s Health Partners employees and healthcare providers. Trinity Health identified two Maryland residents potentially affected by this incident.

In response to this incident, Trinity Health conducted an investigation, changed the email account password, and is reviewing its policies and procedures related to data protection. Additionally, on March 13, 2023, Trinity Health provided notice to the potentially impacted individuals via U.S. mail. A copy of the notice is attached as ***Exhibit A***. In an abundance of caution, Trinity Health is offering the potentially impacted individuals complimentary credit monitoring and identity protection services for 12 months.

Very truly yours,

CIPRIANI & WERNER, P.C.

By:



Michael J. Bonner, Esq.

EXHIBIT A



ST PETER'S HEALTH
PARTNERS

A Member of Trinity Health

315 South Manning Blvd.
Albany, NY 12208
sphp.com

<<First Name>> <<Last Name>>
<<Address1>>
<<Address2>>
<<City>>, <<State>> <<Zip>>

March 13, 2023

Dear Employee/Health Care Partner,

You are receiving this letter because you are an employee, health care provider, or otherwise affiliated with St. Peters Health Partners, a member of the Trinity Health organization. The purpose of this letter is to notify you of an incident that may impact the privacy of certain confidential information related to you.

Trinity Health provides information technology and billing services for its member hospitals and health care providers, including email services. Trinity Health, on behalf of St. Peters Health Partners, provides you this notice. We take this incident seriously and are providing you information about the incident, our response, and steps you can take to protect your information.

What Happened? On January 5, 2023, we learned of unusual activity in an employee's email account and immediately began an investigation. The investigation determined there was unauthorized access to the email account between December 16, 2022 and December 18, 2022. Therefore, we conducted a review of the contents of the account to determine the type of information contained in the email account.

What Information Is Involved? On February 14, 2023, we completed our review and determined the types of information that had the potential to be exposed in the email account included your name and Social Security number.

What We Are Doing. In response to this incident, we changed the email account password and reviewed our policies and procedures related to data protection. In an abundance of caution, we are also providing you access to credit monitoring and identity protection services.

What You Can Do. We encourage you to enroll in the credit monitoring and identity protection services we are making available to you. Information about how to enroll and additional resources available to you are including in the enclosed *Steps You Can Take to Protect Your Information*.

For More Information. We deeply regret any inconvenience or concern this incident may have caused you. If you have questions about this incident, you may contact our dedicated assistance line at 518-525-2227, Monday through Friday from 6 a.m. to 8 p.m. ET (excluding major U.S. holidays).

Sincerely,

Monica Lareau
Trinity Health, Privacy Official

STEPS YOU CAN TAKE TO PROTECT YOUR INFORMATION

Enroll in Credit Monitoring/Identity Protection Services

1. Website and Enrollment. Go to <https://app.idx.us/account-creation/protect> and follow the instructions for enrollment using your Enrollment Code.

Adult Enrollment Code: [code]
Enrollment Deadline: **June 6, 2023**

2. Activate the credit monitoring provided as part of your IDX identity protection membership. The monitoring included in the membership must be activated to be effective. Note: You must have established credit and access to a computer and the internet to use this service. If you need assistance, IDX will be able to assist you.

If you discover any suspicious items and have enrolled in IDX identity protection, notify them immediately by calling or by logging into the IDX website and filing a request for help. If you file a request for help or report suspicious activity, you will be contacted by a member of our ID Care team who will help you determine the cause of the suspicious items.

Monitor Your Accounts

We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your credit reports/account statements for suspicious activity and to detect errors. Under U.S. law, you are entitled to one free credit report annually from each of the three major credit reporting bureaus, TransUnion, Experian, and Equifax. To order your free credit report, visit www.annualcreditreport.com or call 1-877-322-8228. Once you receive your credit report, review it for discrepancies and identify any accounts you did not open or inquiries from creditors that you did not authorize. If you have questions or notice incorrect information, contact the credit reporting bureau.

You have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a one-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert, a business is required to take steps to verify the consumer’s identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any of the three credit reporting bureaus listed below.

As an alternative to a fraud alert, you have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without your express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a credit freeze, you will need to provide the following information:

1. Full name (including middle initial as well as Jr., Sr., III, etc.);
2. Social Security number;
3. Date of birth;
4. Address for the prior two to five years;
5. Proof of current address, such as a current utility or telephone bill;
6. A legible photocopy of a government-issued identification card (e.g., state driver’s license or identification card); and

7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft, if you are a victim of identity theft.

Should you wish to place a fraud alert or credit freeze, please contact the three major credit reporting bureaus listed below:

TransUnion 1-800-680-7289 www.transunion.com	Experian 1-888-397-3742 www.experian.com	Equifax 1-888-298-0045 www.equifax.com
TransUnion Fraud Alert P.O. Box 2000 Chester, PA 19016-2000	Experian Fraud Alert P.O. Box 9554 Allen, TX 75013	Equifax Fraud Alert P.O. Box 105069 Atlanta, GA 30348-5069
TransUnion Credit Freeze P.O. Box 160 Woodlyn, PA 19094	Experian Credit Freeze P.O. Box 9554 Allen, TX 75013	Equifax Credit Freeze P.O. Box 105788 Atlanta, GA 30348-5788

Additional Information

You can further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the credit reporting bureaus, the Federal Trade Commission (FTC), or your state Attorney General. The FTC also encourages those who discover that their information has been misused to file a complaint with them. The FTC may be reached at 600 Pennsylvania Ave. NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261.

You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement, your state Attorney General, and the FTC. This notice has not been delayed by law enforcement.

For Maryland residents, the Maryland Attorney General may be contacted at 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-888-743-0023; and www.oag.state.md.us. Trinity Health may be contacted at 20555 Victor Parkway, Livonia, MI 48152.

For New York residents, the New York Attorney General may be contacted at Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or <https://ag.ny.gov>.