

March 27, 2023

EMAIL

Attorney General Brian E. Frosh
Office of the Attorney General
200 St. Paul Place
Baltimore, MD 21202

Attention: Security Breach Notification

Dear Attorney General Frosh:

Re: Data Security Incident Notification

We represent Uniboard Canada Inc. (“Uniboard”), located at 5555 Ernest-Cormier St., Suite 100, Laval, Quebec, Canada H7C 2S9. We are writing to provide notice of a data security incident at Uniboard that involved the personal information of one (1) Maryland resident.

Nature of the Data Security Incident

On or about March 3, 2022, Uniboard was the victim of a cybersecurity attack conducted by a group of threat actors identifying itself as “LockBit 3.0.” As part of the attack, UniBoard’s systems were encrypted, and the personnel files of some Uniboard employees were exfiltrated from the environment. This included the personnel file of one Maryland resident.

The exfiltrated personnel file included the following personal information: full name, home address, date of birth, personal phone numbers (home and cell), personal e-mail address, social security number, and salary information.

The results of Uniboard’s initial investigation suggest that the incident resulted from a compromised employee account, which was used by the threat actor to gain access to the environment.

Notice to Maryland Resident

Notice of this incident will be sent to the individual via mail on or about March 27, 2022. A copy of the sample notice letter being sent to the individual is attached to this letter as Exhibit A.

Remedial Steps Taken and To Be Taken

Uniboard has undertaken several remedial steps to protect the personal information of the employees that were impacted by this incident, in addition to notifying the affected individuals. As part of the notification process, Uniboard will offer three years of complimentary credit

monitoring and identity theft protection services to all affected individuals. Uniboard has also filed a cyber-crime report with the Canadian Anti-Fraud Centre (as the majority of affected individuals were located in Canada) and to the FBI so that the incident can be investigated.

Once Uniboard's internal investigations are completed, Uniboard will implement additional security measures if necessary to protect its systems from future similar threats.

Should you have any questions regarding this notification or the data security incident, please do not hesitate to contact us using the contact information above.

Yours truly,

A handwritten signature in cursive script, appearing to read "Julie Himo".

Julie Himo

JH

EXHIBIT A



5555 Rue Ernest-Cormier Suite 100
Laval QC H7C 2S9
Canada

NAME
ADDRESS

Dear [Name],

Uniboard recently experienced a security incident that may affect some of your personal information. We are contacting you today to provide you with more information about this incident and the services that Uniboard offers at no charge to help you protect your personal information.

What happened?

On March 3, we detected a suspicious activity in our systems that was later confirmed as a cybersecurity incident. Upon detection, we implemented measures to protect our systems and the data we hold. With the help of cybersecurity experts, we also launched an investigation to identify the source of the intrusion and confirm what information was impacted.

Based on our investigation, and although it is still ongoing, our systems have been accessed by an unauthorized third party. The investigation also indicates that some personal information could have been exfiltrated from our environment, such as your name, mailing address, telephone number, email address, social security number, date of birth, or any other information in your electronic employee file.

Considering the personal information that was potentially affected, we are notifying you immediately so that you can take the measures described below to protect yourself.

Protection measures available to you

We have no evidence that your personal information has been or will be misused. However, out of an abundance of caution, we would like to offer you free credit monitoring and identity theft protection services for a period of 3 years with Equifax (a leading provider of credit monitoring and identity protective services). The details of these services are annexed to this letter.

What other steps can you take to protect yourself?

Carefully review the statements sent to you by your financial institution, credit card issuer or government institution such as the Internal Revenue Service. If you identify a suspicious or fraudulent activity, contact your financial institution directly to report it.

Be vigilant about emails, text messages or phone calls asking you to provide sensitive information such as banking information or to click on links or attachments, even if they appear to be from Uniboard, its affiliates or someone you know or trust. It is not uncommon for hackers to use information obtained through such an attack to launch targeted phishing campaigns. If in doubt, do not hesitate to contact e-mail address supportti@uniboard.com directly to confirm before responding or taking action on suspicious requests.

We sincerely apologize for any concerns that may have arisen from this deplorable incident. Uniboard will be implementing additional security measures that would help us prevent similar incidents in the future and we will continue to invest in leading-edge technologies to protect our systems and our data from ever-increasing cybersecurity threats.

You can obtain information from the following state and federal resources about steps you can take to avoid identity theft:

Maryland Office of the Attorney General
200 St. Paul Place
Baltimore, MD 21202
1-888-743-0023
<https://www.marylandattorneygeneral.gov/>

Federal Trade Commission
600 Pennsylvania Avenue
Washington, DC 20589
1-877-ID-THEFT
www.ftc.gov/idtheft

As mentioned above, Uniboard is providing credit monitoring services from Equifax, one of three major consumer reporting agencies in the US. Please see below for the contact information of all three of these agencies should you wish to contact them regarding credit and security freezes:

Equifax
P.O. Box 1050788
Atlanta, GA 30348
1-800-525-6285 (fraud alerts) or 1-888-298-0045 (security freezes)

Experian
P.O. Box 9554
Allen, TX 75013
1-888-397-3742

TransUnion
P.O. Box 160
Woodlyn, PA 19094
1-800-916-8800

If you have any additional questions or concerns, please contact the Human Resources department or please call the Uniboard Response Line **1-888-817-5772** Monday – Friday, 9am to 9pm Eastern Standard Time except holidays.

James Hogg
President & CEO
Uniboard Canada Inc.