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April 10, 2023

VIA FIRST-CLASS MAIL

Office of the Attorney General
Attn: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202

Re: Data Incident Notification

Dear Sir or Madam:

We are writing to notify your office of a data security incident affecting four (4) Maryland residents. We are submitting this notice as counsel for Tisdal & O'Hara, PLLC ("TOH"), whose mailing address is 814 Frisco Avenue, Clinton, OK 73601.

TOH was subject to a criminal cyberattack (the "Incident") that impacted an employee email account. With assistance from third-party experts, TOH took immediate steps to secure its systems and investigate the nature and scope of the Incident. As part of TOH's extensive investigation, it worked diligently to identify any personal information that may have been subject to unauthorized access or acquisition as a result of the Incident. TOH has not found any evidence that personal information was misused as a result of the Incident.

On or about November 15, 2022, TOH determined that the threat actor may have accessed the affected email account during the following period: October 11-31, 2022. On or about December 20, 2022, TOH determined that the Incident may have impacted personal information related to four (4) Maryland residents. The categories of personal information involved in the Incident are names, driver's license/state ID numbers, social security numbers, dates of birth, medical treatment information, and health insurance information.

Out of an abundance of caution, and in accordance with applicable law, TOH will provide notice to the affected Maryland residents, in the form enclosed as Exhibit A, so that they can take steps to minimize the risk that their information will be misused. Additionally, TOH has arranged for the individuals to enroll in free credit monitoring and related services for 12 months.

TOH treats all sensitive information in a confidential manner and is proactive in the careful handling of such information. Since the Incident, TOH has taken a number of steps to further secure its systems, including implementing multi-factor authentication, resetting passwords, and reviewing and updating its existing data security policies and procedures.



TOH will continue to monitor this situation and will update you on any significant developments. If you require any additional information on this matter, please contact me.¹

Sincerely,

JACKSON LEWIS P.C.

/s/ Gregory C. Brown, Jr.
Gregory C. Brown, Jr.

Enclosure.

¹ Please note that TOH is not, by submitting this letter, agreeing to the jurisdiction of State of Maryland, nor waiving its right to challenge jurisdiction in any subsequent actions.



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<<Date>>

Incident Notice

Dear <<Name 1>>,

What Happened

We are writing to notify you that Tisdal & O'Hara, PLLC was subject to a criminal cyberattack (the "Incident") that impacted an employee email account. With assistance from third-party experts, we took immediate steps to secure our systems and investigate the nature and scope of the Incident. On or about November 15, 2022, we determined that the threat actor may have accessed the affected email account during the following period: October 11-31, 2022.

As part of our extensive investigation, we worked diligently to identify any personally identifiable information ("PII") that may have been subject to unauthorized access or acquisition as a result of the Incident. On or about December 20, 2022, we determined that the Incident may have impacted PII related to you. However, we have not found any evidence that your information was misused.

What Information Was Involved

The affected email account may have contained the following categories of PII: names, driver's license/state ID numbers, social security numbers, dates of birth, medical treatment information, and health insurance information.

What We Are Doing

Out of an abundance of caution, and in accordance with applicable law, we are providing this notice to you so that you can take steps to minimize the risk that your information will be misused. The attached sheet describes steps you can take to protect your identity, credit, and personal information.

As an added precaution, we have arranged for Experian to provide you <<CM Length>> months of free credit monitoring and related services. To enroll, please visit <https://www.experianidworks.com/3bcredit> or call (877) 288-8057. Your enrollment code is <<Activation Code>> and your engagement number is <<Engagement Number>>. To receive these services, please be sure to enroll by <<Enrollment Deadline>> no later than 5:59pm CT.

We treat all sensitive information in a confidential manner and are proactive in the careful handling of such information. Since the Incident, we have implemented additional cybersecurity enhancements.

PLEASE TURN PAGE FOR ADDITIONAL INFORMATION

What You Can Do

In addition to enrolling in the credit monitoring services discussed above, the attached sheet describes steps you can take to protect your identity, credit, and personal information.

For More Information

If you have questions or concerns, please call us at (580) 323-3964, Monday through Friday from 8:00 AM–12:00 PM and 1:00 PM–5:00 PM Central Time. We sincerely apologize for this situation and any concern or inconvenience it may cause you.

Sincerely,

Luke Adams
Attorney
Tisdal & O'Hara, PLLC

What You Should Do To Protect Your Personal Information

We recommend you remain vigilant and consider taking the following steps to protect your personal information:

1. Contact the nationwide credit-reporting agencies as soon as possible to:

- Add a fraud alert statement to your credit file at all three national credit-reporting agencies: Equifax, Experian, and TransUnion. You only need to contact one of the three agencies listed below; your request will be shared with the other two agencies. This fraud alert will remain on your credit file for 90 days.
- You can also receive information from these agencies about avoiding identity theft, such as by placing a “security freeze” on your credit accounts.
- Remove your name from mailing lists of pre-approved offers of credit for approximately six months.
- Receive and carefully review a free copy of your credit report by going to www.annualcreditreport.com.

Equifax
P.O. Box 740256
Atlanta, GA 30374
(866) 510-4211
psol@equifax.com
www.equifax.com

Experian
P.O. Box 2390
Allen, TX 75013
(866) 751-1323
Databreachinfo@experian.com
www.experian.com/

TransUnion
P.O. Box 1000
Chester, PA 19022
(800) 888-4213
<https://tudatabreach.tnwreports.com/>
www.transunion.com

2. Carefully review all bills and credit card statements you receive to see if there are items you did not contract for or purchase. Also review all of your bank account statements frequently for checks, purchases, or deductions not made by you. Note that even if you do not find suspicious activity initially, you should continue to check this information periodically since identity thieves sometimes hold on to stolen personal information before using it.
3. The Federal Trade Commission (“FTC”) offers consumer assistance and educational materials relating to identity theft, privacy issues, and how to avoid identity theft, such as by setting up fraud alerts or placing a “security freeze” on your credit accounts. The FTC can be contacted either by visiting www.ftc.gov, www.consumer.gov/idtheft, or by calling (877) 438-4338. If you suspect or know that you are the victim of identity theft, you should contact local law enforcement or the attorney general, and you can also contact the Fraud Department of the FTC, which will collect all information and make it available to law enforcement agencies. The FTC can be contacted at the website or phone number above, or at the mailing address below:

Federal Trade Commission
Consumer Response Center
600 Pennsylvania Avenue
NW Washington, DC 20580

4. *For Maryland Residents:* You can obtain information about steps you can take to help prevent identity theft from the Maryland Attorney General at: 200 St. Paul Place, Baltimore, MD 21202, 888-743-0023, marylandattorneygeneral.gov.
5. *For New Mexico Residents:* You have rights under the federal Fair Credit Reporting Act (FCRA). These include, among others, the right to know what is in your file; to dispute incomplete or inaccurate information; and to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information. For more information about the FCRA, please visit https://files.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf or www.ftc.gov. In addition, New Mexico consumers may obtain a security freeze on your credit report to protect your privacy and ensure that credit is not granted in your name without your knowledge. You may submit a declaration of removal to remove information placed in your credit report as a result of being a victim of identity theft. You have a right to place a security freeze on your credit report or submit a declaration of removal pursuant to the Fair Credit Reporting and Identity Security Act. For more information about New Mexico consumers obtaining a security freeze, go to https://www.ffnm.org/_kcms-doc/1254/38712/Credit-Freeze-Q-A-New-Mexico-Sept-2017.pdf.
6. *For New York Residents:* You may also contact the following state agencies for information regarding security breach response and identity theft prevention and protection information: 1) New York Attorney General, (212) 416-8433 or <https://ag.ny.gov/internet/resource-center>; or 2) NYS Department of State’s Division of Consumer Protection, (800) 697-1220 or <https://dos.ny.gov/consumer-protection>.

7. *For North Carolina Residents:* You can obtain information about steps you can take to help prevent identity theft from the North Carolina Attorney General at: 9001 Mail Service Center, Raleigh, NC 27699, 1-877-566-7226, www.ncdoj.gov.