

Kevin M. Scott
Tel 312.456.1040
Fax 312.456.8435
scottkev@gtlaw.com

May 8, 2023

VIA EMAIL

Attorney General Anthony G. Brown
Office of the Attorney General
Identity Theft Unit
200 St. Paul Place
Baltimore, MD 21202

Dear Attorney General Brown:

We represent FAPS, Inc. ("FAPS") located at 371 Craneway St, Port Newark, NJ 07114, and are writing to notify your office of an incident that may affect the security of some personal information relating to 1 Maryland resident.

On February 23, 2023, FAPS was the target of a ransomware attack on its computer systems. It immediately notified law enforcement, retained computer forensic experts, and commenced an investigation to determine the scope of the incident and to restore reasonable integrity of the data system. On April 21, 2023, FAPS' investigation revealed that the attacker potentially accessed information containing employment records which may have included the employee's name, address, and Social Security number.

FAPS is taking steps to prevent a reoccurrence by increasing monitoring of its networks, further improving access controls, and hardening its systems. In an abundance of caution, FAPS is also offering identity theft protection services through IDX, a ZeroFox Company, the data breach and recovery services expert. IDX identity protection services include: 12 months of credit and CyberScan monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed id theft recovery services.

On or about May 8, 2023, FAPS began mailing notifications to all potentially affected individuals. An example of the notification is attached. Notification has also been made to the three major credit reporting agencies.

Should you have any questions regarding this notification or other aspects of the data security event, please contact me for any additional information.

Best regards,



Kevin M. Scott
Shareholder

FAPS, Inc.
Return Mail to IDX:
4145 SW Watson Ave. Suite 400
Beaverton, OR 97005



<<First Name>> <<Last Name>>
<<Address1>>
<<Address2>>
<<City>>, <<State>> <<Zip>>

To Enroll, Please Call:
1-800-939-4170
Or Visit:
<https://app.idx.us/account-creation/protect>
Enrollment Code: <<Enrollment Code>>

May 8, 2023

Dear <<First Name>> <<Last Name>>,

We are writing to inform you of a data security incident that may have impacted some of your personal information. We take the security of your information very seriously, and we sincerely apologize for any concern this incident may cause. This letter contains information about what happened, actions we have taken to prevent a reoccurrence, and steps you can take to protect your information.

What Happened

As you may be aware, on February 23, 2023, we were the target of a ransomware attack on our computer systems. We immediately notified law enforcement, retained computer forensic experts, and commenced an investigation to determine the scope of the incident and to restore reasonable integrity of the data system.

What Information Was Involved

On April 21, 2023, our investigation revealed that the attacker potentially accessed information containing your employment records which may have included your name, address, <<Variable Data 1>>.

What We Are Doing

We take the security of personal information seriously, and we want to assure you that we've already taken steps to prevent a reoccurrence by increasing monitoring of our networks, further improving access controls, and hardening our systems. In an abundance of caution, we are offering identity theft protection services through IDX, A ZeroFox Company, the data breach and recovery services expert. IDX identity protection services include: 12 months of credit and CyberScan monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed id theft recovery services. With this protection, IDX will help you resolve issues if your identity is compromised.

What You Can Do

We encourage you to contact IDX with any questions and to enroll in the free identity protection services by calling 1-800-939-4170 or going to <https://app.idx.us/account-creation/protect> and using the Enrollment Code provided above. IDX representatives are available Monday through Friday from 9 am - 9 pm Eastern Time. Please note the deadline to enroll is August 8, 2023.

We also recommend that you review the "Additional Important Information" section included with this letter. This section describes additional steps you can take to help protect yourself, including recommendations by the Federal Trade Commission (FTC) regarding identity theft protection and details on how to place a fraud alert or security freeze on your credit file. As an added precaution, you may want to closely monitor your personal accounts for any suspicious activity.

For More Information

You will find detailed instructions for enrollment below. Also, you will need to reference the enrollment code at the top of this letter when calling or enrolling online, so please do not discard this letter.

Please call 1-800-939-4170 or go to <https://app.idx.us/account-creation/protect> for assistance or for any additional questions you may have.

Protecting your information is a top priority for us. We appreciate your patience and understanding, and we sincerely apologize for any inconvenience or concern this incident may cause you.

Sincerely,

A handwritten signature in black ink, appearing to read "Gary LoBue". The signature is written in a cursive, flowing style with a large initial "G" and "L".

Gary LoBue
President



Recommended Steps to Enroll

- 1. Website and Enrollment.** Go to <https://app.idx.us/account-creation/protect> and follow the instructions for enrollment using your Enrollment Code provided at the top of the letter.
- 2. Activate the credit monitoring** provided as part of your IDX identity protection membership. The monitoring included in the membership must be activated to be effective. Note: You must have established credit and access to a computer and the internet to use this service. If you need assistance, IDX will be able to assist you.
- 3. Telephone.** Contact IDX at 1-800-939-4170 to gain additional information about this event and speak with knowledgeable representatives about the appropriate steps to take to protect your credit identity.

Additional Important Information

For residents of Iowa: You are advised to report any suspected identity theft to law enforcement or to the Attorney General.

For residents of Oregon: You are advised to report any suspected identity theft to law enforcement, including the Attorney General, and the Federal Trade Commission.

For residents of New Mexico: You are advised to review personal account statements and credit reports, as applicable, to detect errors resulting from the security incident. You have rights pursuant to the federal Fair Credit Reporting Act. Please visit https://files.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf or see the contact information for the Federal Trade Commission listed below.

For residents of District of Columbia, Illinois, Maryland, New York, North Carolina, and Rhode Island:

You can obtain information from the District of Columbia, Maryland, North Carolina, New York, and Rhode Island Offices of the Attorney General and the Federal Trade Commission about fraud alerts, security freezes, and steps you can take toward preventing identity theft.

DC Attorney General

441 4th Street NW
Washington, DC 20001
1-202-727-3400
www.oag.dc.gov

MD Attorney General

200 St. Paul Place
Baltimore, MD 21202
1-888-743-0023
www.oag.state.md.us

NY Attorney General

120 Broadway, 3rd Fl
New York, NY 10271
800-771-7755
www.ag.ny.gov

NC Attorney General

9001 Mail Service Ctr
Raleigh, NC 27699
1-877-566-7226
www.ncdoj.com

RI Attorney General

150 South Main Street
Providence RI 02903
1-401-274-4400
www.riag.ri.gov

Federal Trade Commission, Consumer Response Center

600 Pennsylvania Ave, NW Washington, DC 20580
1-877-IDTHEFT (438-4338) www.identitytheft.gov

Massachusetts and Rhode Island residents: You have the right to obtain a police report if you are a victim of identity theft.

For residents of all states:

It is recommended that you remain vigilant for incidents of fraud and identity theft by reviewing payment card account statements and monitoring your credit reports for unauthorized activity. You may obtain a copy of your credit report, free of charge, whether or not you suspect any unauthorized activity on your account. You may obtain a free copy of your credit report from each of the three nationwide credit reporting agencies. To order your free credit report, please visit www.annualcreditreport.com, or call toll-free at 1-877-322-8228. You can also order your annual free credit report by mailing a completed Annual Credit Report Request Form (available at <https://www.consumer.ftc.gov/articles/0155-free-credit-reports>) to: Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA, 30348-5281.

Fraud Alerts: You can place fraud alerts with the three credit bureaus by phone and online with Equifax (https://assets.equifax.com/assets/personal/Fraud_Alert_Request_Form.pdf), Experian (<https://www.experian.com/fraud/center.html>), or Transunion (<https://www.transunion.com/fraud-victim-resource/place-fraud-alert>). A fraud alert tells creditors to follow certain procedures, including contacting you, before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you, but also may delay you when you seek to obtain credit. Initial fraud alerts last for one year. Victims of identity theft can also get an extended fraud alert for seven years. The phone numbers for all three credit bureaus are at the bottom of this page.

Monitoring: You should always remain vigilant and monitor your accounts for suspicious or unusual activity.

Security Freeze: You also have the right to place a security freeze on your credit report. A security freeze is intended to prevent credit, loans, and services from being approved in your name without your consent. To place a security freeze on your credit report, you need to make a request to each consumer reporting agency by certified mail, overnight mail, regular stamped mail, or by following the instructions found at the websites listed below. The following information must be included when requesting a security freeze for yourself or your spouse or a minor under 16: (1) full name, with middle initial and any suffixes; (2) Social Security number; (3) date of birth; (4) current address and any previous addresses for the past five years; (5) Proof of current address, such as current utility or telephone bill, bank or insurance statement; (6) legible photocopy of government-issued identification card (state driver's license or ID card, military identification, etc.); and (7) if you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft. It is essential that each copy be legible, display your name and current mailing address, and the date of issue. It is free to place, lift, or remove a security freeze.

Equifax Security Freeze

P.O. Box 105788
Atlanta, GA 30348-5788
<https://www.equifax.com/personal/credit-report-services/>
800-525-6285

Experian Security Freeze

P.O. Box 9554
Allen, TX 75013-9544
<https://www.experian.com/help>
888-397-3742

TransUnion Security Freeze

P.O. Box 2000
Chester, PA 19014-0200
<https://www.transunion.com/credit-help>
800-680-7289