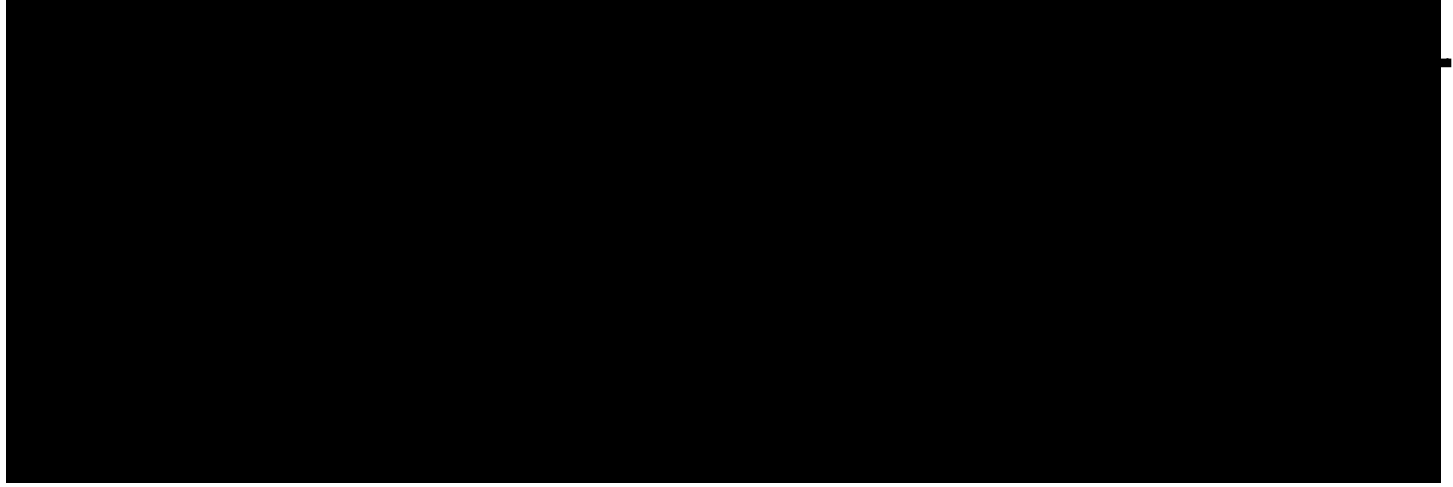


Dear Office of the Attorney General (OAG),

I am writing to inform OAG of a security breach affecting 394 of our patients pursuant to a survey conducted by the Maryland Primary Care Program (MDPCP). This breach occurred because one line in an excel sheet providing a sampling of patients was accidentally dropped, resulting in the letters being sent to the address of the next patient in the list, rather than the correct address.

In the letter, only the name of the patient, as well as their connection to Chase Brexton Health Care was disclosed. Aside from the name and their status as our patient, no other PII was included in the letter. We have discussed the error with the staff member responsible and emphasized the need for increased final checks by at least three layers of staff (two of which are supervisors) before similar lists are sent out to partners. I have attached a sample letter to this email reflecting what was sent to the patients.

Best,
Pascal Johnson
Compliance Officer

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, may contain confidential and federally protected health information which is intended only for the use of the individual(s) or entitled named. If you received this e-mail message in error, please immediately notify the sender by e-mail and delete it. The dissemination, forwarding, printing, or copying of this e-mail without prior consent of the sender is strictly prohibited. Thank you for your compliance and cooperation.

[Today's Date]

Via First Class Mail

[Patient Address lines]

[Patient Address lines]

[Patient Address lines]

Notice of Data Security Breach

Dear [Patient Full Name],

Chase Brexton Health Care (“**Chase Brexton**”) recently experienced a data security breach that may have affected your personal information. We take seriously the protection and proper use of your information, and sincerely apologize for any inconvenience that this data security breach may cause. This letter contains additional information about the incident, our response to this data security breach, and steps you can take to protect yourself.

What Happened

On or about April 14, 2023, Chase Brexton became aware that a letter survey transmitted by Maryland Primary Care Program (MDPCP) improperly disclosed your name, as a patient of Chase Brexton, to another patient of Chase Brexton.

What Information Was Involved

The only personal information about you that was disclosed in the letter survey was your name as a patient of Chase Brexton.

What We Are Doing

We are working to determine the actions to take in response to this data security breach and continue to investigate and closely monitor the situation. We also are taking steps to prevent a similar event from occurring again in the future, including ensuring our vendors comply with the required safeguards for protected health information, with emphasis on unintentional disclosures.

What You Can Do

At this time, we are not aware of anyone experiencing fraud as a result of this data security breach. It is highly unlikely, another patient could make improper use of your name but we encourage you to remain vigilant, monitor your accounts, and immediately report any suspicious activity or suspected misuse of your personal information.

For More Information

You can obtain information from the sources below with respect to identity theft:

- **The Federal Trade Commission**: www.ftc.gov, 1-877-FTC-HELP (382-4357), 600 Pennsylvania Avenue, NW, Washington, DC 20580
- **Maryland Office of the Attorney General**: <https://www.marylandattorneygeneral.gov/>, 1-888-743-0023, 200 St. Paul Place, Baltimore, MD 21202
- **Equifax**: <https://www.equifax.com/personal/>, 1-888-407-0359, P.O. Box 740241, Atlanta, GA 30374
- **Experian**: <https://www.experian.com/>, 1-888-EXPERIAN (888 397 3742), P.O. Box 4500, Allen, TX 75013



- TransUnion: <https://www.transunion.ca/>, 1-888-909-8872, 3115 Harvester Road, Suite 201 Burlington, ON L7N3N8

For More Information

Please know that the protection of your personal information is a top priority, and we sincerely apologize for any concern or inconvenience that this matter may cause you. If you have any questions, please do not hesitate to call our Compliance Officer, Pascal Johnson, at (410) 837-2050 (ext: 1094) or via email at pajohnson@chasebrexton.org.

Sincerely,

[Digital Signature to be Affixed]

Pascal Johnson
Compliance Officer
Chase Brexton Health Care