

O'HAGAN MEYER

ATTORNEYS ▲ ADVISORS

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May 17, 2023

BY U.S. AND ELECTRONIC MAIL

Consumer Protection Division
Maryland Attorney General's Office
200 St. Paul Place
Baltimore, MD 21202
consumer@oag.state.md.us



**Re: Breach of Personal Information Notification
Maryland Code § 14-3504 – Anton Paar**

Dear Sir/Madam:

This law firm represents Anton Paar. Please accept this letter as notice pursuant to Maryland Code § 14-3504 of a potential breach of the security of Anton Paar's computer system which could allow unauthorized access to computerized data that compromises the security or confidentiality of personal information maintained by Anton Paar. Specifically, we were notified on Friday, April 21, 2023 that on Tuesday, April 18, 2023 Anton Paar's parent company in Austria experienced a cyber-attack that impacted the computer systems of all corporate entities worldwide, including the personnel files of Anton Paar employees based in Maryland. We believe the unauthorized access to the system could enable identity theft or other fraud to be committed against our employees.

Anton Paar is assuming for as a precautionary measure that any and all personnel-related files were accessed. Only one individual residing in Maryland is an Anton Paar employee whose data may have been compromised. Anton Paar has shut down its entire computer system in an effort to protect personal information and will deliver the enclosed required notice to employees on May 18, 2023. A template notice that was sent to Virginia employees is enclosed and the Maryland employee's notice will be substantially similar in format. If we discover additional information of relevance to your office, we will promptly supplement this letter. Please do not hesitate to contact me if you require additional information.

Very truly yours,

Joan C. McKenna

JCM/sgk
Enclosure

Anton Paar USA, Inc.
10215 Timber Ridge Drive
Ashland, VA 23005

Ashland, VA, April 24th, 2023

CONFIDENTIAL

Dear Colleague:

We regret to inform you that Anton Paar was the target of a Cyber attack. We learned of the attack, which has targeted the entire Anton Paar enterprise worldwide, on April 18, 2023 and immediately shut down our computer systems and have been working around the clock to limit and override hacker access to our systems, and to restore our ability to conduct business.

We are notifying you of this attack so you may take precautions to protect your personal information. Although we have no specific information that your personal information has been compromised, we believe it is most prudent to assume that hackers have access to some of our personnel data, such as your social security numbers, birth dates, and home addresses. A forensic computer services company is working with our parent company in Austria to assess the degree to which our data has been compromised, but until we know for certain, we believe it is safest to assume your personal data has been breached. We recommend that you take the following steps to protect your personal information:

- If you use a password to access your pay-related information through Anton Paar that you also use for other sensitive web-accessible accounts, you should **change the passwords** for those accounts.
- **Monitor your bank account** closely for possible unusual activities. You may also **notify your bank** that hackers may have accessed your account information through an employer hacking incident, and ask that they implement any recommended protocols for your accounts to remain alert of unauthorized access or attempted identity theft
- If you use your personal credit card for any work-related expenses, **notify the credit card** company and ask that they take protective measures in the event of attempted identity theft
- Contact one of the credit rating services to access your credit report regularly in the next few weeks to identify any suspicious activity.
- Contact information for the three primary credit agencies is:
 - Equifax 800.865.1111
 - Experian 888.397.3742
 - Trans Union 888.909.8872

We will keep you updated as the company learns more about the data breach. We certainly hope that this communication is unnecessary and that your personal information is safe from unauthorized disclosure, but knowing of a possible threat may be the best way to combat it.

Please reach out to Ms. Renate Eberl (cell: 804 405 2125) should you have any questions regarding your personal circumstances.

Sincerely,

Renate Eberl
Chief Administrative Officer