



Richard W. Goldberg
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June 7, 2023

VIA EMAIL

Anthony G. Brown
Office of the Attorney General
Attn: Security Breach Notification
200 St. Paul Place
Baltimore, Maryland 21202

Email: idtheft@oag.state.md.us

Re: Notice of Data Security Incident

Dear Attorney General Brown:

Constangy, Brooks, Smith & Prophete, LLP (“Constangy”) represents CMC Group, Inc. (“CMC”) in connection with a recent data security incident described in greater detail below.

1. Nature of the Security Incident

CMC discovered on April 1, 2023 an attempt to interfere with its network environment. Upon discovering this activity, CMC took immediate steps to secure its system. CMC also began an investigation to determine what happened and evaluate the extent of any unauthorized activity. Although the investigation is ongoing, on May 17, 2023, CMC determined that some of their employees may have had sensitive information accessed during the incident. CMC is providing notification to all individuals whose personal information may have been involved in the incident.

The potentially impacted information may have included name and Social Security number. CMC has no evidence of the successful or attempted misuse of any of this information.

2. Number of Maryland Residents Involved

On June 7, 2023, CMC notified two (2) Maryland residents of this incident via U.S. First-Class Mail. A sample copy of the notification letter sent to the impacted individuals is included with this correspondence.

3. Steps Taken to Address the Incident

CMC has implemented additional security measures in its environment to reduce the risk of a similar incident occurring in the future. In addition, CMC has provided the Maryland residents with complimentary credit monitoring and identity protection services – for a period of 12

months – along with additional resources to assist them. CMC has also established a toll-free call center to address any questions and to help individuals resolve issues if their identity is compromised due to this incident.

4. Contact Information

CMC remains dedicated to protecting the personal information in its control. If you have any questions or need additional information, please do not hesitate to contact me at 917.744.1760 or by email at rgoldberg@constangy.com or David Rice at 718.614.2656 or by email at drice@constangy.com.

Sincerely,

/s/ Richard W. Goldberg

Richard W. Goldberg
Partner & Vice Chair
Cybersecurity & Data Privacy Team

Encl.: Sample Consumer Notification Letter



Return to IDX:
4145 SW Watson Avenue,
Suite 400
Beaverton, OR 97005

To Enroll, Please Call:

1-800-939-4170

Or Visit:

<https://app.idx.us/account-creation/protect>

Enrollment Code:

<<XXXXXXXX>>

<<First Name>> << Last Name>>
<<Address1>>
<<Address2>>
<<City>>, <<State>> <<Zip Code>>

June 7, 2023

Subject: Notice of Data Security Incident

Dear <<First Name>> << Last Name>>:

I am writing to inform you of a data security incident experienced by CMC Group, Inc. ("CMC") that may have affected your personal information. This letter contains important details about the incident and resources you can use to help protect your personal information. CMC takes the security of data in our care very seriously.

What Happened? On April 1, 2023, CMC learned that someone was attempting to interfere with our computer system. Upon discovering this activity, we took immediate steps to secure the system. We also began an investigation to determine what happened and evaluate the extent of the unauthorized activity. While our investigation is still ongoing, out of an abundance of caution we are providing notification to all CMC employees whose personal information may have been involved in the incident. We are also providing you with complementary identity and credit monitoring services, as well as steps you can take to protect your personal information.

What Information Was Involved? The information potentially involved included your name and << Data Set 1>>. Please note that CMC has no evidence that any of this information has been misused.

What Are We Doing? As soon as we discovered this incident, we took steps to secure our environment and enlisted a leading cybersecurity firm to conduct a forensic investigation. We have also implemented additional security measures to help reduce the risk of a similar incident occurring in the future.

We are also offering you complimentary credit monitoring and identity theft protection services through IDX – a data breach and recovery services expert. These services include: <<12 months/24 months>> of credit¹ and CyberScan monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed identity theft recovery services. With this protection, IDX will help you resolve issues if your identity is compromised. Please note that the deadline to enroll is September 7, 2023.

What Can You Do? CMC recommends that you review the guidance included with this letter about how to protect your information. You can also enroll in the complimentary identity protection services being offered to you by using the Enrollment Code provided above.

¹ To receive credit monitoring services, you must be over the age of 18 and have established credit in the U.S., have a Social Security number in your name, and have a U.S. residential address associated with your credit file.

For More Information: Further information about how to help protect your information appears on the following page. If you have questions about this matter or need assistance enrolling in the complimentary services being offered to you, please call IDX at 1-800-939-4170 from 9:00 A.M. to 9:00 P.M. Eastern Time, Monday through Friday (excluding holidays).

We take your trust in us very seriously. We regret any worry or inconvenience that this may cause you.

Sincerely,

A handwritten signature in black ink, appearing to read "D McDowell". The signature is stylized with a large, looped "D" and a cursive "McDowell".

Dean McDowell
Chief Financial Officer
CMC Group, Inc.
12836 S Dixie Hwy
Bowling Green, OH 43402

Steps You Can Take to Protect Your Personal Information

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (FTC).

Request a Copy of Your Credit Report: You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <https://www.annualcreditreport.com>, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You also can contact one of the following three national credit reporting agencies:

Equifax

P.O. Box 105851
Atlanta, GA 30348
1-800-525-6285
www.equifax.com

Experian

P.O. Box 9532
Allen, TX 75013
1-888-397-3742
www.experian.com

TransUnion

P.O. Box 1000
Chester, PA 19016
1-800-916-8800
www.transunion.com

Place a Fraud Alert: You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at <https://www.annualcreditreport.com>.

Put a Security Freeze: You have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you, including your full name, Social Security Number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

Federal Trade Commission (FTC)

600 Pennsylvania Ave, NW
Washington, DC 20580
consumer.ftc.gov, and
www.ftc.gov/idtheft
1-877-438-4338

Maryland Attorney General

200 St. Paul Place
Baltimore, MD 21202
oag.state.md.us
1-888-743-0023

New York Attorney General

Bureau of Internet and Technology
Resources
28 Liberty Street
New York, NY 10005
1-212-416-8433

North Carolina Attorney General

9001 Mail Service Center
Raleigh, NC 27699
ncdoj.gov
1-877-566-7226

Rhode Island Attorney General

150 South Main Street
Providence, RI 02903
<http://www.riag.ri.gov>
1-401-274-4400

Washington D.C. Attorney General

441 4th Street, NW
Washington, DC 20001
oag.dc.gov
1-202-727-3400

You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA and your rights pursuant to the FCRA, please visit <https://www.consumer.ftc.gov/articles/pdf-0096-fair-credit-reporting-act.pdf>.