



June 22, 2023

VIA EMAIL

Attorney General Anthony G. Brown
Office of the Attorney General
Attn: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202
IDtheft@oag.state.md.us

Re: Notice of Data Security Breach

To Whom It May Concern:

I write on behalf of Datasite LLC ("Datasite"), to inform you about a recent incident in which personal information relating to Maryland residents was acquired by an unauthorized third party.

1. Nature of the security incident.

Specifically, on May 31, 2023, Progress Software Corporation ("Progress") announced that its MOVEit Transfer product was impacted by a zero-day vulnerability that enabled unauthorized access to the MOVEit application. See MOVEit Transfer Critical Vulnerability (May 2023) - Progress Community: <https://community.progress.com/s/article/MOVEit-Transfer-Critical-Vulnerability-31May2023>. Datasite used MOVEit for limited data transfers internally and externally. Datasite determined that certain limited data including employee name and Social Security number was downloaded on May 30, 2023, during an eleven-minute period.

2. Number of Maryland residents affected.

We will notify the two (2) Maryland impacted residents of this incident by mail on June 23, 2023. A sample copy of the notification letter is included with this correspondence.

3. Steps taken relating to the incident.

Upon learning of this event, Datasite took several steps to quickly respond to and investigate this issue, including promptly taking the application offline, implementing the vendor-recommended actions related to patching, initiating an investigation, and notifying law enforcement. Datasite is no longer using MOVEit.

733 S Marquette Avenue, Suite 600
Minneapolis, Minnesota 55402
+ 651 632 4000
datasite.com

We will provide these individuals with an offer for complimentary credit monitoring services. An individual can enroll in the Experian's® IdentityWorksSM on Experian's website or by phone. The IdentityWorksSM package includes call center support, ID theft Insurance, identity monitoring and alerts, credit monitoring and fraud resolution for two years. Attached is a sample of the letter that we are providing to Maryland residents.

4. Contact Information

Please do not hesitate to contact me at (651)-632-4918 or via email at Brenda.willetteanderson@datasite.com if you have any questions.

Sincerely,

Brenda Willette Anderson
Sr. Attorney, Compliance Counsel
Datasite LLC

Attachment: Sample Consumer Notification Letter





Return Mail Processing
PO Box 589
Claysburg, PA 16625-0589

June 23, 2023

J6061-L01-0000001 T00001 P001 *****SCH 5-DIGIT 12345



SAMPLE A SAMPLE - L01 49 STATE
APT ABC
123 ANY STREET
ANYTOWN, ST 12345-6789



Notice of Data Breach

RE: Important Security Notification
Please read this entire letter.

Dear Sample A. Sample:

On behalf of Datasite LLC, I am writing to inform you about a recent incident that involved personal information about you. We regret that this incident occurred and take the security of personal information seriously.

WHAT HAPPENED. On May 31, 2023, Progress Software Corporation (“Progress”) announced that its MOVEit Transfer product was impacted by a zero-day vulnerability that enabled unauthorized access to the MOVEit application. This incident impacted hundreds of companies around the world. Datasite made use of MOVEit for limited data transfers internally and externally. Datasite made use of MOVEit for limited data transfers internally and externally. We determined that certain limited data stored within Datasite’s instance of the MOVEit Transfer application was unlawfully downloaded on May 30, 2023, during an eleven-minute period, from 12:12 pm to 12:23 pm UTC. See MOVEit Transfer Critical Vulnerability (May 2023) - Progress Community: <https://community.progress.com/s/article/MOVEit-Transfer-Critical-Vulnerability-31May2023>.

WHAT INFORMATION WAS INVOLVED. We have determined that the personal information that was downloaded included your name, home address, Social Security Number, employee number, birth date, hire date, annual salary, and other identifying information.

HOW WE RESPONDED. We responded by taking the application offline, implementing the vendor-recommended actions related to patching, initiating an investigation, and notifying law enforcement.

WHAT YOU CAN DO. Consistent with certain laws, we are providing you with the following information about steps you can take to protect yourself against potential misuse of personal information.



We have arranged for you, at your option, to enroll in a complimentary **24-month** credit monitoring service. We have engaged Experian® to provide you with its IdentityWorksSM service, which provides identity detection and resolution of identity theft. You have **until September 30, 2023** to activate the free credit monitoring service by using the following activation code: **xxxxxxx**. This code is unique for your use and should not be shared. To enroll, visit the Experian IdentityWorks website at <https://www.experianidworks.com/credit> or call **888-401-0574** and provide engagement number **xxxxxxx**.

What we are doing to protect your information:

To help protect your identity, we are offering a complimentary 24-month membership of Experian's® IdentityWorksSM. This product provides you with superior identity detection and resolution of identity theft. To activate your membership and start monitoring your personal information please follow the steps below:

- Ensure that you **enroll by: September 30, 2023** (Your code will not work after this date.)
- **Visit** the Experian IdentityWorks website to enroll: <https://www.experianidworks.com/credit>
- Provide your **activation code: xxxxxxx**

If you have questions about the product, need assistance with identity restoration or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at 888-401-0574 by **September 30, 2023**. Be prepared to provide engagement number **xxxxxxx** as proof of eligibility for the identity restoration services by Experian.

ADDITIONAL DETAILS REGARDING YOUR 24-MONTH EXPERIAN IDENTITYWORKS MEMBERSHIP:

A credit card is **not** required for enrollment in Experian IdentityWorks.

You can contact Experian **immediately** regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.*
- **Credit Monitoring:** Actively monitors Experian file for indicators of fraud.
- **Identity Restoration:** Identity Restoration agents are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARE™:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **Up to \$1 Million Identity Theft Insurance**:** Provides coverage for certain costs and unauthorized electronic fund transfers.

* Offline members will be eligible to call for additional reports quarterly after enrolling.

** The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

If you believe there was fraudulent use of your information and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent at 888-401-0574. If, after discussing your situation with an agent, it is determined that Identity Restoration support is needed, then an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that this Identity Restoration support is available to you for 24 months from the date of this letter and does not require any action on your part at this time. The Terms and Conditions for this offer are located at www.ExperianIDWorks.com/restoration. You will also find self-help tips and information about identity protection at this site.

You should always remain vigilant for incidents of fraud and identity theft, including by regularly reviewing your account statements and monitoring free credit reports. If you discover any suspicious or unusual activity on your accounts or suspect identity theft or fraud, be sure to report it immediately to your financial institutions.

In addition, you may contact the Federal Trade Commission ("FTC") or law enforcement, including your state Attorney General, to report incidents of identity theft or to learn about steps you can take to protect yourself from identity theft. To learn more, you can go to the FTC's website at www.ftc.gov/idtheft, or call the FTC at (877) IDTHEFT (438-4338) or write to Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20580.

You may also periodically obtain credit reports from the nationwide credit reporting agencies. If you discover information on your credit report arising from a fraudulent transaction, you should request that the credit reporting agency delete that information from your credit report file. In addition, under the Fair Credit Reporting Act, you are entitled to one free copy of your credit report every 12 months from each of the three nationwide credit reporting agencies. You may obtain a free copy of your credit report by going to www.AnnualCreditReport.com or by calling (877) 322-8228. You may contact the nationwide credit reporting agencies at:

Equifax
(800) 685-1111
P.O. Box 740241
Atlanta, GA 30374-0241
www.Equifax.com/personal/credit-report-services

Experian
(888) 397-3742
P.O. Box 9701
Allen, TX 75013
www.Experian.com/help

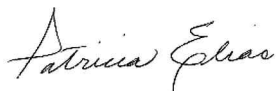
TransUnion
(888) 909-8872
Fraud Victim Assistance Division
P.O. Box 2000
Chester, PA 19022
www.TransUnion.com/credit-help

You may also obtain additional information from the FTC and the credit reporting agencies about fraud alerts and security freezes.

In addition, you can contact the nationwide credit reporting agencies at the numbers listed above to place a security freeze to restrict access to your credit report. You will need to supply your name, address, date of birth, Social Security number and other personal information. After receiving your request, each credit reporting agency will send you a confirmation letter containing a unique PIN or password that you will need in order to lift or remove the freeze. You should keep the PIN or password in a safe place.

FOR MORE INFORMATION. Please know that we regret any inconvenience or concern this incident may cause you. If you have any questions or concerns, please do not hesitate to call 888-401-0574 toll-free Monday through Friday from 8 am – 10 pm Central, or Saturday and Sunday from 10 am – 7 pm Central (excluding major U.S. holidays). Be prepared to provide your engagement number B097570.

Sincerely,



Patricia Elias
General Counsel
Datasite



IF YOU ARE A DISTRICT OF COLUMBIA RESIDENT: You may obtain information about avoiding identity theft from the FTC or the District of Columbia Attorney General's Office. These offices can be reached at:

Federal Trade Commission Consumer Response Center 600 Pennsylvania Avenue, NW Washington, DC 20580 (877) IDTHEFT (438-4338) http://www.ftc.gov/idtheft/	Office of the Attorney General 441 4th Street, NW Suite 1100 South Washington, DC 20001 (202) 727-3400 https://oag.dc.go
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IF YOU ARE A MARYLAND RESIDENT: You may obtain information about avoiding identity theft from the FTC or the Maryland Attorney General's Office. These offices can be reached at:

Federal Trade Commission Consumer Response Center 600 Pennsylvania Avenue, NW DC 20580 (877) IDTHEFT (438-4338) http://www.ftc.gov/idtheft/	Office of the Attorney General Consumer Protection Division 200 St. Paul Place Washington, Baltimore, MD 21202 (888) 743-0023 www.oag.state.md.us
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IF YOU ARE A NEW YORK RESIDENT: You may obtain information about security breach response and identity theft prevention and protection from the FTC or from the following New York state agencies:

Federal Trade Commission Consumer Response Center 600 Pennsylvania Avenue, NW Washington, DC 20580 (877) IDTHEFT (438-4338) www.consumer.gov/idtheft	New York Attorney General Consumer Frauds & Protection Bureau 120 Broadway, 3rd Floor New York, NY 10271 (800) 771-7755 www.ag.ny.gov	New York Department of State Division of Consumer Protection 99 Washington Avenue Suite 650 Albany, New York 12231 (800) 697-1220 www.dos.ny.gov
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IF YOU ARE A NORTH CAROLINA RESIDENT: You may obtain information about preventing identity theft from the FTC or the North Carolina Attorney General's Office. These offices can be reached at:

Federal Trade Commission Justice Consumer Response Center 600 Pennsylvania Avenue, NW Washington, DC 20580 (877) IDTHEFT (438-4338) www.consumer.gov/idtheft	North Carolina Department of Attorney General Josh Stein 9001 Mail Service Center Raleigh, NC 27699-9001 (877) 566-7226 http://www.ncdoj.com
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