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Talcott Resolution

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June 23, 2023

Maryland Office of the Attorney General
200 St. Paul Place
Baltimore, MD 21202

RE: Data Security Event

Talcott Resolution Life Insurance Company and its affiliate Talcott Resolution Life and Annuity Insurance Company (collectively "Talcott Resolution") are submitting this notice to provide your office with information regarding a cybersecurity event that likely resulted in unauthorized access to consumer personal information ("PI").

Talcott Resolution is domiciled in Windsor, Connecticut and provides life, annuity, and other insurance products and provides risk and capital management services for the insurance industry.

On June 4, Talcott Resolution was informed by its vendor, PBI Research Services ("PBI"), that Talcott Resolution records PBI maintained were subject to unauthorized access related to the recently publicized MOVEit vulnerability (CVE-2023-34362). This vulnerability existed in a file transfer service offered by Progress Software, which PBI uses to transfer certain data related to Talcott Resolution's insurance customers. Based on publicly available information, the attackers are believed to be the "CLOP" group. While PBI's forensic investigation is ongoing, Talcott Resolution understands from public and government sources that the vulnerability allowed unauthorized actors to gain access to information within the MOVEit file transfer portal and exfiltrate that data.

On June 7, in response to our question, PBI informed Talcott Resolution that the nature of the vulnerability allowed the attackers to bypass the encryption in place on the MOVEit portal and obtain the data in plaintext. While awaiting the results of PBI's analysis, we assessed on June 11, through analyzing what we sent to PBI via PBI's MOVEit file transfer service, that some consumers in Maryland are likely impacted, and that the affected data likely includes name, date of birth, Social Security Number, and policy number. On June 21, PBI provided additional information on the total number of individuals and the specific files affected based on its internal forensic investigation, but did not include a revised list of impacted individuals by state. Based on the updated information provided by PBI, we expect that at least 8,026 Maryland residents have been affected, but that the number will likely be higher once PBI's investigation is complete.

Talcott Resolution

One Griffin Road North

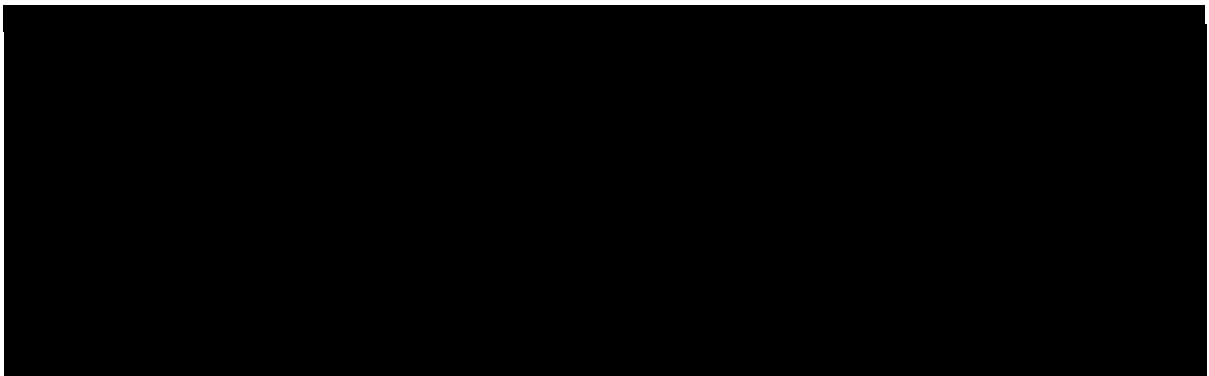
Windsor, CT 06095-1512

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We will provide an update on the total number of affected Maryland residents as this analysis progresses. We will ensure that any impacted individuals are notified and offered free credit monitoring and identity theft protection.

Talcott Resolution has not sent any data to PBI since April of 2023. We understand PBI has patched the vulnerability and we continue to evaluate possible further steps to address the situation with PBI. We also continue to engage with PBI on its investigation, however, we expect there will be limited recourse to recover the information the attackers stole.

Talcott Resolution actively assesses and manages the cybersecurity risk posed by its third party service providers, including PBI. In fact, prior to this incident, Talcott Resolution recently targeted PBI for a cybersecurity assessment, and engaged a third party to perform a review and assessment of PBI's cybersecurity risk and controls. Additionally, Talcott Resolution contracts¹ with PBI to require cybersecurity controls including the following:

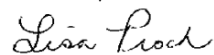


We will update your office as to any material developments as more information becomes available.

Please note that we notified the New York Department of Financial Services and the State of Connecticut Insurance Department of this incident on June 8, 2023. While we have not notified law enforcement of this incident, we understand PBI and other entities have notified them.

Should you have any questions please do not hesitate to contact our outside counsel: Michael Bahar (MichaelBahar@eversheds-sutherland.com or +1.202.383.0882) or Alexander Sand (AlexanderSand@eversheds-sutherland.com or +1.512.721.2721).

Thanks,



Lisa M. Proch
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Talcott Resolution Life Insurance Company

¹ Note that, as a result of an acquisition, there are two contracts governing Talcott Resolution's relationship with PBI. The information described here is in reference to the main contract entered into directly by Talcott Resolution with PBI.