



Breach Notice for State of Maryland Attorney General

July 18, 2023

PH TECH is providing notification of a data breach that was discovered June 16, 2023. PH TECH licenses the Progress MOVEit platform to exchange files securely with our customers and trading partners. On June 2, 2023, Progress MOVEit notified PH TECH that there was evidence of a previously unknown vulnerability associated with their platform. Upon learning this, we launched a formal investigation to determine whether PH TECH was affected. Our information security teams immediately disabled platform access from our network, patched the vulnerability, and rebuilt internal access to the platform. We also engaged a forensic cybersecurity firm to assist in the investigation on June 2, 2023.

From our investigation, we – like many other organizations – discovered and validated that the vulnerability within Progress MOVEit’s software was exploited by an unknown actor, now known to be CLOP Group, and that PH TECH data files were downloaded without authorization. We informed our affected covered entities of this finding on June 16, 2023. On June 20, 2023, we confirmed that data had been accessed. We notified the Federal Bureau of Investigation of this incident on June 6, 2023.

Personal information and protected health information (PHI) was compromised from a variety of files including enrollment, authorization, and claims files. No member specific financial information was included in this data; however, the following elements may be included in the compromised data: name, date of birth, address, member identification number, SSN, claims numbers and claims related data, authorization numbers and authorization related data. The exfiltration occurred on May 30, 2023

The personal information and PHI that was compromised is associated with members across lines of businesses where PH TECH operates as a Business Associate and includes 66 members in the State of Maryland. We are treating this as a breach under HIPAA and affected members will be individually notified via US mail during the week of July 18, 2023, which will include an offer for identity theft protection services. If you have any questions regarding the above information, please contact Alexandra Stromquist, Compliance Program Manager for PH TECH Compliance at compliance@phtech.com.