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August 8, 2023

VIA E-MAIL (IDTHEFT@OAG.STATE.MD.US)

Attorney General Anthony Brown
Office of the Attorney General
Attn: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202

Re: Incident Notification

Dear Sir or Madam:

We are writing on behalf of our client, Stockman Bank (“Stockman”), to notify you of a security incident involving seven (7) Maryland residents. Stockman is headquartered at 1405 Grand Ave., Billings, MT 59102.

Stockman was recently notified of a widely publicized vulnerability in the MOVEit file transfer protocol (“FTP”) tool that it utilizes. Upon learning of the vulnerability, Stockman immediately took the actions recommended by Progress Software, the owner of MOVEit to resolve the issue. Stockman immediately engaged a cybersecurity firm to assist with an investigation. The investigation found evidence of unauthorized access to files containing personal information between May 30, 2023, and May 31, 2023. Stockman conducted a thorough review of the files involved, and on August 4, 2023, Stockman determined that one or more of the files contained the personal information of seven (7) Maryland residents, including their names and financial account numbers.

On August 7, 2023, Stockman mailed notification letters to the Maryland residents whose information is involved pursuant to Md. Code Ann., Com. Law § 14-3504. The letter was sent via United States Postal Service First-Class mail, and a copy is enclosed. Stockman is offering the Maryland residents a complimentary, one-year membership to credit monitoring and identity theft protection services. Stockman has also established a dedicated call center where all individuals may obtain more information regarding the incident.

August 8, 2023

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Stockman is committed to protecting personal information. It will use the findings from the investigation to look for additional opportunities to further strengthen its cybersecurity and implement additional safeguards and security measures to do so.

Please do not hesitate to contact me if you have any questions regarding this matter.

Sincerely,

A handwritten signature in blue ink that reads "Marcus S. McCutcheon". The signature is fluid and cursive, with the first name "Marcus" and last name "McCutcheon" clearly legible, and a middle initial "S." in between.

Marcus McCutcheon
Counsel

Enclosure



Date: July 28, 2023

Customer Name

Address

City, State Zip

Dear (Customer Name),

We are writing to inform you of a global cyber security incident involving one of our vendors that may affect the security of some of your personal information. Safeguarding your personal information is among Stockman's highest priorities, and this letter provides details of what happened, the measures we have taken in response, and proactive steps you may consider to help protect your information.

What Happened

We were notified by our vendor, Progress Software, of a vulnerability in its MOVEit software on Wednesday May 31, 2023. MOVEit is a popular filesharing service used by government agencies, health care organizations, large and small companies and many financial firms, including Stockman Bank. Unauthorized individuals used this vulnerability to access information belonging to hundreds of organizations around the world.

After receiving notice from Progress Software, we immediately began to take recommended actions, including restricting access to the MOVEit server, implementing Progress Software's recommended mitigation steps and putting in place further mitigations identified internally to secure our MOVEit system.

We also immediately began examining other systems in our environment and engaged a forensic investigation firm to conduct a full-scale technical investigation to determine the nature and scope of the event. The investigation confirmed that we were impacted by the MOVEit vulnerability and that some data has been exfiltrated from our MOVEit environment, relating to a small percentage of our customers. The investigation did not discover any evidence that other systems outside of the MOVEit server were impacted.

What Information Was Involved

Our investigation determined that the data involved contained some of your personal information, such as your name and <<data variable>>.

What Information Was NOT Involved

We do not have any indication that online and mobile banking usernames or passwords were exposed, nor were any Debit Card Personal Identification Numbers (PINs) or CVV codes (located on the back of your debit card). Please know that Stockman Bank will NEVER call, text, or email you and for your username, password, PIN or CVV; do not share this information with anyone.

What We are Doing

In addition to the investigation and supplemental security measures we put in place, we wanted to provide you with information about the incident and protective measures you can take.

As an additional precaution, we are offering you a complimentary one-year membership of Experian's® IdentityWorksSM. This product helps detect possible misuse of your personal information and provides you with identity protection support focused on immediate identification and resolution of identity theft. It is completely free to you and enrolling in

this program will not hurt your credit score. To activate your membership and start monitoring your personal information, please follow the steps outlined at the end of this letter.

What You Can Do

As always, we recommend that you remain vigilant for incidents of fraud and identity theft by regularly viewing your account statements and monitoring your free credit reports. If you see unauthorized charges or activity, please contact your financial institution immediately. For more information on IdentityWorksSM, including instructions on how to activate your complimentary membership, as well as some additional steps you can take in response, please see the pages that follow this letter.

For More Information

We take the privacy and security of your personal information very seriously, and we apologize for any concern and inconvenience this incident may cause. If you have any questions or concerns, please call us at 877-300-9363.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Kevin Guenthner', is positioned above the printed name.

Kevin Guenthner
Chief Information Officer

Activate IdentityWorks in Three Easy Steps

1. ENROLL by: **November 30, 2023** (Your code will not work after this date.)
2. VISIT the **Experian IdentityWorks website** to enroll: <https://www.experianidworks.com/3bcredit>
3. PROVIDE the **Activation Code**: <<Activation Code>>

If you have questions about the product, need assistance with Identity Restoration that arose as a result of this incident or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at 877-890-9332. Be prepared to provide engagement number **B100289** as proof of eligibility for the identity restoration services by Experian.

ADDITIONAL DETAILS REGARDING YOUR 12 MONTH EXPERIAN IDENTITYWORKS MEMBERSHIP:

A credit card is **not** required for enrollment in Experian IdentityWorks.

You can contact Experian **immediately without needing to enroll in the product** regarding any fraud issues. Identity Restoration specialists are available to help you address credit and non-credit related fraud.

Once you enroll in Experian IdentityWorks, you will have access to the following additional features:

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.*
- **Credit Monitoring:** Actively monitors Experian file for indicators of fraud.
- **Identity Restoration:** Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARE™:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **\$1 Million Identity Theft Insurance**:** Provides coverage for certain costs and unauthorized electronic fund transfers.

Activate your membership today at <https://www.experianidworks.com/3bcredit> or call 877-890-9332 to register with the activation code above.

What you can do to protect your information: There are additional actions you can consider taking to reduce the chances of identity theft or fraud on your account(s). Please refer to www.ExperianIDWorks.com/restoration for this information. If you have any questions about IdentityWorks, need help understanding something on your credit report or suspect that an item on your credit report may be fraudulent, please contact Experian's customer care team at **877-890-9332**.

* Offline members will be eligible to call for additional reports quarterly after enrolling.

** The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

ADDITIONAL STEPS YOU CAN TAKE

We remind you it is always advisable to be vigilant for incidents of fraud or identity theft by reviewing your account statements and free credit reports for any unauthorized activity over the next 12 to 24 months. You may obtain a copy of your credit report, free of charge, once every 12 months from each of the three nationwide credit reporting companies. To order your annual free credit report, please visit www.annualcreditreport.com or call toll free at 1-877-322-8228. Contact information for the three nationwide credit reporting companies is as follows:

- *Equifax*, PO Box 740241, Atlanta, GA 30374, www.equifax.com, 1-800-378-4329
- *Experian*, PO Box 2002, Allen, TX 75013, www.experian.com, 1-888-397-3742
- *TransUnion*, PO Box 1000, Chester, PA 19016, www.transunion.com, 1-800-916-8800

If you believe you are the victim of identity theft or have reason to believe your personal information has been misused, you should immediately contact the Federal Trade Commission and/or the Attorney General's office in your state. You can obtain information from these sources about steps an individual can take to avoid identity theft as well as information about fraud alerts and security freezes. You should also contact your local law enforcement authorities and file a police report. Obtain a copy of the police report in case you are asked to provide copies to creditors to correct your records. Contact information for the Federal Trade Commission is as follows:

- Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue NW, Washington, DC 20580, 1-877-IDTHEFT (438-4338), www.identitytheft.gov

Fraud Alerts and Credit or Security Freezes:

Fraud Alerts: There are two types of general fraud alerts you can place on your credit report to put your creditors on notice that you may be a victim of fraud—an initial alert and an extended alert. You may ask that an initial fraud alert be placed on your credit report if you suspect you have been, or are about to be, a victim of identity theft. An initial fraud alert stays on your credit report for one year. You may have an extended alert placed on your credit report if you have already been a victim of identity theft with the appropriate documentary proof. An extended fraud alert stays on your credit report for seven years.

To place a fraud alert on your credit reports, contact one of the nationwide credit bureaus. A fraud alert is free. The credit bureau you contact must tell the other two, and all three will place an alert on their versions of your report.

For those in the military who want to protect their credit while deployed, an Active Duty Military Fraud Alert lasts for one year and can be renewed for the length of your deployment. The credit bureaus will also take you off their marketing lists for pre-screened credit card offers for two years, unless you ask them not to.

Credit or Security Freezes: You have the right to put a credit freeze, also known as a security freeze, on your credit file, free of charge, which makes it more difficult for identity thieves to open new accounts in your name. That's because most creditors need to see your credit report before they approve a new account. If they can't see your report, they may not extend the credit.

How do I place a freeze on my credit reports? There is no fee to place or lift a security freeze. Unlike a fraud alert, you must separately place a security freeze on your credit file at each credit

reporting company. For information and instructions to place a security freeze, contact each of the credit reporting agencies at the addresses below:

- **Experian Security Freeze**, PO Box 9554, Allen, TX 75013, www.experian.com
- **TransUnion Security Freeze**, PO Box 160, Woodlyn, PA 19094, www.transunion.com
- **Equifax Security Freeze**, PO Box 105788, Atlanta, GA 30348, www.equifax.com

You'll need to supply your name, address, date of birth, Social Security number and other personal information.

After receiving your freeze request, each credit bureau will provide you with a unique PIN (personal identification number) or password. Keep the PIN or password in a safe place. You will need it if you choose to lift the freeze.

How do I lift a freeze? A freeze remains in place until you ask the credit bureau to temporarily lift it or remove it altogether. If the request is made online or by phone, a credit bureau must lift a freeze within one hour. If the request is made by mail, then the bureau must lift the freeze no later than three business days after getting your request.

If you opt for a temporary lift because you are applying for credit or a job, and you can find out which credit bureau the business will contact for your file, you can save some time by lifting the freeze only at that particular credit bureau. Otherwise, you need to make the request with all three credit bureaus.

Stockman Bank is located at 1405 Grand Ave, Billings, MT 59102. The main telephone number is (406) 371-8100.

Additional information for residents of Maryland: You may contact and obtain information from your state attorney general at: *Maryland Attorney General's Office*, 200 St. Paul Place, Baltimore, MD 21202, 1-888-743-0023 / 1-410-576-6300, www.oag.state.md.us

Additional information for residents of New York: You may contact and obtain information from these state agencies: *New York Department of State Division of Consumer Protection*, One Commerce Plaza, 99 Washington Ave., Albany, NY 12231-0001, 518-474-8583 / 1-800-697-1220, <http://www.dos.ny.gov/consumerprotection>; and *New York State Office of the Attorney General*, The Capitol, Albany, NY 12224-0341, 1-800-771-7755, <https://ag.ny.gov>

Additional information for residents of North Carolina: You may contact and obtain information from your state attorney general at: *North Carolina Attorney General's Office*, 9001 Mail Service Centre, Raleigh, NC 27699, 1-919-716-6000 / 1-877-566-7226, www.ncdoj.gov

A Summary of Your Rights Under the Fair Credit Reporting Act: The federal Fair Credit Reporting Act (FCRA) promotes the accuracy, fairness, and privacy of information in the files of consumer reporting agencies. There are many types of consumer reporting agencies, including credit bureaus and specialty agencies (such as agencies that sell information about check writing histories, medical records, and rental history records). Your major rights under the FCRA are summarized below. For more information, including information about additional rights, go to www.consumerfinance.gov/learnmore or write to: Consumer Financial Protection Bureau, 1700 G Street NW, Washington, DC 20552.

- You must be told if information in your file has been used against you.
- You have the right to know what is in your file.
- You have the right to ask for a credit score.
- You have the right to dispute incomplete or inaccurate information.
- Consumer reporting agencies must correct or delete inaccurate, incomplete, or unverifiable information.
- Consumer reporting agencies may not report outdated negative information.
- Access to your file is limited.
- You must give your consent for reports to be provided to employers.
- You may limit “prescreened” offers of credit and insurance you get based on information in your credit report.
- You have a right to place a “security freeze” on your credit report, which will prohibit a consumer reporting agency from releasing information in your credit report without your express authorization.
- You may seek damages from violators.
- Identity theft victims and active duty military personnel have additional rights.



Date: July 28, 2023

Customer Name

Address

City, State Zip

Dear (Customer Name),

We are writing to inform you of a global cyber-security incident involving one of our vendors that may affect the security of some of your personal information. Safeguarding your personal information is among Stockman's highest priorities, and this letter provides details of what happened, the measures we have taken in response, and proactive steps you may consider to help protect your information.

What Happened

We were notified by our vendor, Progress Software, of a vulnerability in its MOVEit software on Wednesday May 31, 2023. MOVEit is a popular filesharing service used by government agencies, health care organizations, large and small companies and many financial firms, including Stockman Bank. Unauthorized individuals used this vulnerability to access information belonging to hundreds of organizations around the world.

After receiving notice from Progress Software, we immediately began to take recommended actions, including restricting access to the MOVEit server, implementing Progress Software's recommended mitigation steps and putting in place further mitigations identified internally to secure our MOVEit system.

We also immediately began examining other systems in our environment and engaged a forensic investigation firm to conduct a full-scale technical investigation to determine the nature and scope of the event. The investigation confirmed that we were impacted by the MOVEit vulnerability and that some data has been exfiltrated from our MOVEit environment, relating to a small percentage of our customers. The investigation did not discover any evidence that other systems outside of the MOVEit server were impacted.

What Information Was Involved

Our investigation determined that the data involved contained some of your personal information, such as your name and <<data variable>>.

What Information Was NOT Involved

We do not have any indication that online and mobile banking usernames or passwords were exposed, nor were any Debit Card Personal Identification Numbers (PINs) or CVV codes (located on the back of your debit card). Please know that Stockman Insurance will NEVER call, text, or email you and for your username, password, PIN or CVV; do not share this information with anyone.

What We are Doing

In addition to the investigation and supplemental security measures we put in place, we wanted to provide you with information about the incident and protective measures you can take.

As an additional precaution, we are offering you a complimentary one-year membership of Experian's® IdentityWorksSM. This product helps detect possible misuse of your personal information and provides you with identity protection support focused on immediate identification and resolution of identity theft. It is completely free to you and enrolling in

this program will not hurt your credit score. To activate your membership and start monitoring your personal information, please follow the steps outlined at the end of this letter.

What You Can Do

As always, we recommend that you remain vigilant for incidents of fraud and identity theft by regularly viewing your account statements and monitoring your free credit reports. If you see unauthorized charges or activity, please contact your financial institution immediately. For more information on IdentityWorksSM, including instructions on how to activate your complimentary membership, as well as some additional steps you can take in response, please see the pages that follow this letter.

For More Information

We take the privacy and security of your personal information very seriously, and we apologize for any concern and inconvenience this incident may cause. If you have any questions or concerns, please call us at 877-300-9363.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Kevin Guenthner', is positioned above the printed name.

Kevin Guenthner
Chief Information Officer

Activate IdentityWorks in Three Easy Steps

1. ENROLL by: **November 30, 2023** (Your code will not work after this date.)
2. VISIT the **Experian IdentityWorks website** to enroll: <https://www.experianidworks.com/3bcredit>
3. PROVIDE the **Activation Code**: <<Activation Code>>

If you have questions about the product, need assistance with Identity Restoration that arose as a result of this incident or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at 877-890-9332. Be prepared to provide engagement number **B100289** as proof of eligibility for the identity restoration services by Experian.

ADDITIONAL DETAILS REGARDING YOUR 12 MONTH EXPERIAN IDENTITYWORKS MEMBERSHIP:

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- **Credit Monitoring:** Actively monitors Experian file for indicators of fraud.
- **Identity Restoration:** Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
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Activate your membership today at <https://www.experianidworks.com/3bcredit> or call 877-890-9332 to register with the activation code above.

What you can do to protect your information: There are additional actions you can consider taking to reduce the chances of identity theft or fraud on your account(s). Please refer to www.ExperianIDWorks.com/restoration for this information. If you have any questions about IdentityWorks, need help understanding something on your credit report or suspect that an item on your credit report may be fraudulent, please contact Experian's customer care team at **877-890-9332**.

* Offline members will be eligible to call for additional reports quarterly after enrolling.

** The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

ADDITIONAL STEPS YOU CAN TAKE

We remind you it is always advisable to be vigilant for incidents of fraud or identity theft by reviewing your account statements and free credit reports for any unauthorized activity over the next 12 to 24 months. You may obtain a copy of your credit report, free of charge, once every 12 months from each of the three nationwide credit reporting companies. To order your annual free credit report, please visit www.annualcreditreport.com or call toll free at 1-877-322-8228. Contact information for the three nationwide credit reporting companies is as follows:

- *Equifax*, PO Box 740241, Atlanta, GA 30374, www.equifax.com, 1-800-378-4329
- *Experian*, PO Box 2002, Allen, TX 75013, www.experian.com, 1-888-397-3742
- *TransUnion*, PO Box 1000, Chester, PA 19016, www.transunion.com, 1-800-916-8800

If you believe you are the victim of identity theft or have reason to believe your personal information has been misused, you should immediately contact the Federal Trade Commission and/or the Attorney General's office in your state. You can obtain information from these sources about steps an individual can take to avoid identity theft as well as information about fraud alerts and security freezes. You should also contact your local law enforcement authorities and file a police report. Obtain a copy of the police report in case you are asked to provide copies to creditors to correct your records. Contact information for the Federal Trade Commission is as follows:

- Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue NW, Washington, DC 20580, 1-877-IDTHEFT (438-4338), www.identitytheft.gov

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To place a fraud alert on your credit reports, contact one of the nationwide credit bureaus. A fraud alert is free. The credit bureau you contact must tell the other two, and all three will place an alert on their versions of your report.

For those in the military who want to protect their credit while deployed, an Active Duty Military Fraud Alert lasts for one year and can be renewed for the length of your deployment. The credit bureaus will also take you off their marketing lists for pre-screened credit card offers for two years, unless you ask them not to.

Credit or Security Freezes: You have the right to put a credit freeze, also known as a security freeze, on your credit file, free of charge, which makes it more difficult for identity thieves to open new accounts in your name. That's because most creditors need to see your credit report before they approve a new account. If they can't see your report, they may not extend the credit.

How do I place a freeze on my credit reports? There is no fee to place or lift a security freeze. Unlike a fraud alert, you must separately place a security freeze on your credit file at each credit

reporting company. For information and instructions to place a security freeze, contact each of the credit reporting agencies at the addresses below:

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You'll need to supply your name, address, date of birth, Social Security number and other personal information.

After receiving your freeze request, each credit bureau will provide you with a unique PIN (personal identification number) or password. Keep the PIN or password in a safe place. You will need it if you choose to lift the freeze.

How do I lift a freeze? A freeze remains in place until you ask the credit bureau to temporarily lift it or remove it altogether. If the request is made online or by phone, a credit bureau must lift a freeze within one hour. If the request is made by mail, then the bureau must lift the freeze no later than three business days after getting your request.

If you opt for a temporary lift because you are applying for credit or a job, and you can find out which credit bureau the business will contact for your file, you can save some time by lifting the freeze only at that particular credit bureau. Otherwise, you need to make the request with all three credit bureaus.

Stockman Bank is located at 1405 Grand Ave, Billings, MT 59102. The main telephone number is (406) 371-8100.

Additional information for residents of Maryland: You may contact and obtain information from your state attorney general at: *Maryland Attorney General's Office*, 200 St. Paul Place, Baltimore, MD 21202, 1-888-743-0023 / 1-410-576-6300, www.oag.state.md.us

Additional information for residents of New York: You may contact and obtain information from these state agencies: *New York Department of State Division of Consumer Protection*, One Commerce Plaza, 99 Washington Ave., Albany, NY 12231-0001, 518-474-8583 / 1-800-697-1220, <http://www.dos.ny.gov/consumerprotection>; and *New York State Office of the Attorney General*, The Capitol, Albany, NY 12224-0341, 1-800-771-7755, <https://ag.ny.gov>

Additional information for residents of North Carolina: You may contact and obtain information from your state attorney general at: *North Carolina Attorney General's Office*, 9001 Mail Service Centre, Raleigh, NC 27699, 1-919-716-6000 / 1-877-566-7226, www.ncdoj.gov

A Summary of Your Rights Under the Fair Credit Reporting Act: The federal Fair Credit Reporting Act (FCRA) promotes the accuracy, fairness, and privacy of information in the files of consumer reporting agencies. There are many types of consumer reporting agencies, including credit bureaus and specialty agencies (such as agencies that sell information about check writing histories, medical records, and rental history records). Your major rights under the FCRA are summarized below. For more information, including information about additional rights, go to www.consumerfinance.gov/learnmore or write to: Consumer Financial Protection Bureau, 1700 G Street NW, Washington, DC 20552.

- You must be told if information in your file has been used against you.
- You have the right to know what is in your file.
- You have the right to ask for a credit score.
- You have the right to dispute incomplete or inaccurate information.
- Consumer reporting agencies must correct or delete inaccurate, incomplete, or unverifiable information.
- Consumer reporting agencies may not report outdated negative information.
- Access to your file is limited.
- You must give your consent for reports to be provided to employers.
- You may limit “prescreened” offers of credit and insurance you get based on information in your credit report.
- You have a right to place a “security freeze” on your credit report, which will prohibit a consumer reporting agency from releasing information in your credit report without your express authorization.
- You may seek damages from violators.
- Identity theft victims and active duty military personnel have additional rights.



Date: July 10, 2023

Customer Name

Address

City, State Zip

Dear (Customer Name),

We are writing to inform you of a global cyber-security incident involving one of our vendors that may affect the security of some of your personal information. Safeguarding your personal information is among Stockman's highest priorities, and this letter provides details of what happened, the measures we have taken in response, and proactive steps you may consider to help protect your information.

What Happened

We were notified by our vendor, Progress Software, of a vulnerability in its MOVEit software on Wednesday May 31, 2023. MOVEit is a popular filesharing service used by government agencies, health care organizations, large and small companies and many financial firms, including Stockman Bank. Unauthorized individuals used this vulnerability to access information belonging to hundreds of organizations around the world.

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Our investigation determined that the data involved contained some of your personal information , such as your name and <<data variable>>.

What Information Was NOT Involved

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What We are Doing

In addition to the investigation and supplemental security measures we put in place, we wanted to provide you with information about the incident and protective measures you can take. Though your full debit card number was not exposed and no PIN or CVV information was involved, we will be issuing you a replacement debit card with new number. You should be receiving this in the next couple of weeks. Your existing card will continue to work for the next 30 days.

As an additional precaution, we are offering you a complimentary one-year membership of Experian's® IdentityWorksSM. This product helps detect possible misuse of your personal information and provides you with identity protection

support focused on immediate identification and resolution of identity theft. It is completely free to you and enrolling in this program will not hurt your credit score. To activate your membership and start monitoring your personal information, please follow the steps outlined at the end of this letter.

What You Can Do

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Kevin Guenthner
Chief Information Officer

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- **\$1 Million Identity Theft Insurance**:** Provides coverage for certain costs and unauthorized electronic fund transfers.

Activate your membership today at <https://www.experianidworks.com/3bcredit> or call 877-890-9332 to register with the activation code above.

What you can do to protect your information: There are additional actions you can consider taking to reduce the chances of identity theft or fraud on your account(s). Please refer to www.ExperianIDWorks.com/restoration for this information. If you have any questions about IdentityWorks, need help understanding something on your credit report or suspect that an item on your credit report may be fraudulent, please contact Experian's customer care team at **877-890-9332**.

* Offline members will be eligible to call for additional reports quarterly after enrolling.

** The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

ADDITIONAL STEPS YOU CAN TAKE

We remind you it is always advisable to be vigilant for incidents of fraud or identity theft by reviewing your account statements and free credit reports for any unauthorized activity over the next 12 to 24 months. You may obtain a copy of your credit report, free of charge, once every 12 months from each of the three nationwide credit reporting companies. To order your annual free credit report, please visit www.annualcreditreport.com or call toll free at 1-877-322-8228. Contact information for the three nationwide credit reporting companies is as follows:

- *Equifax*, PO Box 740241, Atlanta, GA 30374, www.equifax.com, 1-800-378-4329
- *Experian*, PO Box 2002, Allen, TX 75013, www.experian.com, 1-888-397-3742
- *TransUnion*, PO Box 1000, Chester, PA 19016, www.transunion.com, 1-800-916-8800

If you believe you are the victim of identity theft or have reason to believe your personal information has been misused, you should immediately contact the Federal Trade Commission and/or the Attorney General's office in your state. You can obtain information from these sources about steps an individual can take to avoid identity theft as well as information about fraud alerts and security freezes. You should also contact your local law enforcement authorities and file a police report. Obtain a copy of the police report in case you are asked to provide copies to creditors to correct your records. Contact information for the Federal Trade Commission is as follows:

- Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue NW, Washington, DC 20580, 1-877-IDTHEFT (438-4338), www.identitytheft.gov

Fraud Alerts and Credit or Security Freezes:

Fraud Alerts: There are two types of general fraud alerts you can place on your credit report to put your creditors on notice that you may be a victim of fraud—an initial alert and an extended alert. You may ask that an initial fraud alert be placed on your credit report if you suspect you have been, or are about to be, a victim of identity theft. An initial fraud alert stays on your credit report for one year. You may have an extended alert placed on your credit report if you have already been a victim of identity theft with the appropriate documentary proof. An extended fraud alert stays on your credit report for seven years.

To place a fraud alert on your credit reports, contact one of the nationwide credit bureaus. A fraud alert is free. The credit bureau you contact must tell the other two, and all three will place an alert on their versions of your report.

For those in the military who want to protect their credit while deployed, an Active Duty Military Fraud Alert lasts for one year and can be renewed for the length of your deployment. The credit bureaus will also take you off their marketing lists for pre-screened credit card offers for two years, unless you ask them not to.

Credit or Security Freezes: You have the right to put a credit freeze, also known as a security freeze, on your credit file, free of charge, which makes it more difficult for identity thieves to open new accounts in your name. That's because most creditors need to see your credit report before they approve a new account. If they can't see your report, they may not extend the credit.

How do I place a freeze on my credit reports? There is no fee to place or lift a security freeze. Unlike a fraud alert, you must separately place a security freeze on your credit file at each credit

reporting company. For information and instructions to place a security freeze, contact each of the credit reporting agencies at the addresses below:

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- **TransUnion Security Freeze**, PO Box 160, Woodlyn, PA 19094, www.transunion.com
- **Equifax Security Freeze**, PO Box 105788, Atlanta, GA 30348, www.equifax.com

You'll need to supply your name, address, date of birth, Social Security number and other personal information.

After receiving your freeze request, each credit bureau will provide you with a unique PIN (personal identification number) or password. Keep the PIN or password in a safe place. You will need it if you choose to lift the freeze.

How do I lift a freeze? A freeze remains in place until you ask the credit bureau to temporarily lift it or remove it altogether. If the request is made online or by phone, a credit bureau must lift a freeze within one hour. If the request is made by mail, then the bureau must lift the freeze no later than three business days after getting your request.

If you opt for a temporary lift because you are applying for credit or a job, and you can find out which credit bureau the business will contact for your file, you can save some time by lifting the freeze only at that particular credit bureau. Otherwise, you need to make the request with all three credit bureaus.

Stockman Bank is located at 1405 Grand Ave, Billings, MT 59102. The main telephone number is (406) 371-8100.

Additional information for residents of Maryland: You may contact and obtain information from your state attorney general at: *Maryland Attorney General's Office*, 200 St. Paul Place, Baltimore, MD 21202, 1-888-743-0023 / 1-410-576-6300, www.oag.state.md.us

Additional information for residents of New York: You may contact and obtain information from these state agencies: *New York Department of State Division of Consumer Protection*, One Commerce Plaza, 99 Washington Ave., Albany, NY 12231-0001, 518-474-8583 / 1-800-697-1220, <http://www.dos.ny.gov/consumerprotection>; and *New York State Office of the Attorney General*, The Capitol, Albany, NY 12224-0341, 1-800-771-7755, <https://ag.ny.gov>

Additional information for residents of North Carolina: You may contact and obtain information from your state attorney general at: *North Carolina Attorney General's Office*, 9001 Mail Service Centre, Raleigh, NC 27699, 1-919-716-6000 / 1-877-566-7226, www.ncdoj.gov

A Summary of Your Rights Under the Fair Credit Reporting Act: The federal Fair Credit Reporting Act (FCRA) promotes the accuracy, fairness, and privacy of information in the files of consumer reporting agencies. There are many types of consumer reporting agencies, including credit bureaus and specialty agencies (such as agencies that sell information about check writing histories, medical records, and rental history records). Your major rights under the FCRA are summarized below. For more information, including information about additional rights, go to www.consumerfinance.gov/learnmore or write to: Consumer Financial Protection Bureau, 1700 G Street NW, Washington, DC 20552.

- You must be told if information in your file has been used against you.
- You have the right to know what is in your file.
- You have the right to ask for a credit score.
- You have the right to dispute incomplete or inaccurate information.
- Consumer reporting agencies must correct or delete inaccurate, incomplete, or unverifiable information.
- Consumer reporting agencies may not report outdated negative information.
- Access to your file is limited.
- You must give your consent for reports to be provided to employers.
- You may limit “prescreened” offers of credit and insurance you get based on information in your credit report.
- You have a right to place a “security freeze” on your credit report, which will prohibit a consumer reporting agency from releasing information in your credit report without your express authorization.
- You may seek damages from violators.
- Identity theft victims and active duty military personnel have additional rights.



Date: July 28, 2023

Customer Name

Address

City, State Zip

Dear (Customer Name),

We are writing to inform you of a global cyber security incident involving one of our vendors that may affect the security of some of your personal information. Safeguarding your personal information is among Stockman's highest priorities, and this letter provides details of what happened, the measures we have taken in response, and proactive steps you may consider to help protect your information.

What Happened

We were notified by our vendor, Progress Software, of a vulnerability in its MOVEit software on Wednesday May 31, 2023. MOVEit is a popular filesharing service used by government agencies, health care organizations, large and small companies and many financial firms, including Stockman Bank. Unauthorized individuals used this vulnerability to access information belonging to hundreds of organizations around the world.

After receiving notice from Progress Software, we immediately began to take recommended actions, including restricting access to the MOVEit server, implementing Progress Software's recommended mitigation steps and putting in place further mitigations identified internally to secure our MOVEit system.

We also immediately began examining other systems in our environment and engaged a forensic investigation firm to conduct a full-scale technical investigation to determine the nature and scope of the event. The investigation confirmed that we were impacted by the MOVEit vulnerability and that some data has been exfiltrated from our MOVEit environment, relating to a small percentage of our customers. The investigation did not discover any evidence that other systems outside of the MOVEit server were impacted.

What Information Was Involved

Our investigation determined that the data involved contained some of your personal information, such as your name and <<data variable>>.

What Information Was NOT Involved

We do not have any indication that online and mobile banking usernames or passwords were exposed, nor were any Debit Card Personal Identification Numbers (PINs) or CVV codes (located on the back of your debit card). Please know that Stockman Wealth Management will NEVER call, text, or email you and for your username, password, PIN or CVV; do not share this information with anyone.

What We are Doing

In addition to the investigation and supplemental security measures we put in place, we wanted to provide you with information about the incident and protective measures you can take.

As an additional precaution, we are offering you a complimentary one-year membership of Experian's® IdentityWorksSM. This product helps detect possible misuse of your personal information and provides you with identity protection support focused on immediate identification and resolution of identity theft. It is completely free to you and enrolling in this program will not hurt your credit score. To activate your membership and start monitoring your personal information, please follow the steps outlined at the end of this letter.

What You Can Do

As always, we recommend that you remain vigilant for incidents of fraud and identity theft by regularly viewing your account statements and monitoring your free credit reports. If you see unauthorized charges or activity, please contact your financial institution immediately. For more information on IdentityWorksSM, including instructions on how to activate your complimentary membership, as well as some additional steps you can take in response, please see the pages that follow this letter.

For More Information

We take the privacy and security of your personal information very seriously, and we apologize for any concern and inconvenience this incident may cause. If you have any questions or concerns, please call us at 406-258-1451.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Kevin Guentner', is positioned above the printed name.

Kevin Guentner
Chief Information Officer

Activate IdentityWorks in Three Easy Steps

1. ENROLL by: **November 30, 2023** (Your code will not work after this date.)
2. VISIT the **Experian IdentityWorks website** to enroll: <https://www.experianidworks.com/3bcredit>
3. PROVIDE the **Activation Code**: <<Activation Code>>

If you have questions about the product, need assistance with Identity Restoration that arose as a result of this incident or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at 877-890-9332. Be prepared to provide engagement number **B100289** as proof of eligibility for the identity restoration services by Experian.

ADDITIONAL DETAILS REGARDING YOUR 12 MONTH EXPERIAN IDENTITYWORKS MEMBERSHIP:

A credit card is **not** required for enrollment in Experian IdentityWorks.

You can contact Experian **immediately without needing to enroll in the product** regarding any fraud issues. Identity Restoration specialists are available to help you address credit and non-credit related fraud.

Once you enroll in Experian IdentityWorks, you will have access to the following additional features:

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.*
- **Credit Monitoring:** Actively monitors Experian file for indicators of fraud.
- **Identity Restoration:** Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
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