



AMERICAN NATIONAL INSURANCE COMPANY

ONE MOODY PLAZA GALVESTON, TEXAS 77550-7999 PHONE: 409/763-4661

August 9, 2023

Hon. Anthony Brown, Attorney General
Office of the Attorney General of Maryland
200 St. Paul Place, Baltimore, MD 21202
IDTheft@oag.state.md.us

Via email

Re: Notice of Cybersecurity Event – American National Insurance Company (NAIC 60739)

Dear Attorney General Bird:

On behalf of American National Group, LLC and its subsidiary insurance companies (collectively referred to as “American National”), we are sending this letter to notify the Maryland Attorney General of a cybersecurity event that affected a third-party application used by American National for various business purposes, including the efficient transfer of large quantities of data.

Nature of Data Event: On May 31, 2023, Progress Software Corporation announced a previously unknown vulnerability affecting its MOVEit Transfer application. Many organizations globally, including American National, were affected by this vulnerability because of the widespread use of MOVEit for various business purposes. In response, on June 1, 2023, American National took the application offline, launched an investigation, engaged third-party advisors and incident response professionals, and activated our incident response plan.

American National’s investigation revealed that an unauthorized third-party (whom we believe to be the Russian criminal group, CLOP) gained access to certain American National MOVEit servers on May 28, 2023. On that day, the unauthorized third-party acquired files that contained personal information belonging to American National’s customers and employees. American National has reviewed the impacted data and determined that the personal information may include social security number, date of birth, address, and medical treatment information including dates and provider information. We have also determined that 4,556 Maryland residents have been impacted. This incident has had no significant impact on American National’s ability to operate, and we don’t anticipate material harm to the affected individuals.

Other Steps Taken and To Be Taken: American National continues to apply software updates as they become available, and we have implemented additional measures to enhance the security of the MOVEit application. We have notified law enforcement and are cooperating with their investigation. In addition, we are notifying regulatory authorities as required by law or as deemed appropriate. Because we value the privacy and security of our customers’ and

employees' personal information, we are notifying them of the incident and offering them a complimentary two-year membership to Experian's® IdentityWorksSM Credit 3B. Attached you will find a copy of the notification letter being sent to affected individuals.

Contact Information: If you have any questions about the incident, please feel free to contact me at (409) 766-6074 or at laura.hughes@americannational.com.

Sincerely,

Laura E. Hughes
Senior Counsel, Corporate Compliance
American National Insurance Company
One Moody Plaza
Galveston, Texas 77550
409.766.6074
laura.hughes@americannational.com

CC: Garrett K. Williams, Chief Legal Officer



AMERICAN NATIONAL®

AMERICAN NATIONAL INSURANCE COMPANY

One Moody Plaza, Galveston, TX 77550-7947

[Date]

[Name]

[Address 1]

[Address 2]

[City] [State] [Zip]

Re: Notice of Data Security Incident

Dear [Name]:

A third-party application used by American National Group, LLC ("American National") experienced a data security breach impacting your personal data. This letter is to provide you with details of what happened, the measures we have taken in response, and details on proactive steps you may consider taking to help protect your information.

What Happened? On May 31, 2023, Progress Software Corporation announced a previously unknown vulnerability affecting its MOVEit Transfer application. Many organizations globally, including American National, were affected by this vulnerability because of the widespread use of MOVEit for various business purposes. In response, American National took the application offline, launched an investigation, engaged third-party advisors and incident response professionals, and activated their incident response plan.

American National's investigation revealed that an unauthorized third-party gained access to certain American National MOVEit systems on May 28, 2023. On that day, the unauthorized third-party acquired files that contained personal information belonging to American National's customers.

What Information Was Involved? American National reviewed the impacted data and determined that it contained some of your personal information, which may include your name, social security number, date of birth, address, and medical treatment information including dates and provider information.

What You Can Do. We encourage you to remain vigilant by reviewing account statements and monitoring free credit reports. Because your trust is important to us, and as an additional precaution, we are offering you a complimentary two-year membership to Experian's® IdentityWorksSM Credit 3B. This product helps detect possible misuse of your personal information and provides you with identity protection support focused on immediate

identification and resolution of identity theft. IdentityWorksSM Credit 3B is completely free to you and enrolling in this program will not hurt your credit score.

For more information on IdentityWorksSM, including instructions on how to activate your complimentary two-year membership, as well as information on additional steps you can take in response to this incident, please see the pages that follow this letter.

What We Are Doing. American National continues to apply software updates as they become available, and we have implemented additional measures to enhance the security of the MOVEit application. We have also notified law enforcement and are cooperating with their investigation.

For More Information. American National takes the security of personal information seriously, and we apologize for any concern this incident may cause. If you have any further questions regarding this incident, please call [INSERT] Monday through Friday between 9:00 a.m. to 5:00 p.m. ET, excluding major U.S. holidays. Thank you for your patience.

Sincerely,

A handwritten signature in black ink that reads "Jim Marotta". The signature is written in a cursive, flowing style.

Jim Marotta
VP, Chief Corporate Compliance Officer