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SERIOUS INJURIES
AUTO ACCIDENTS
TRUCK/MOTORCYCLE ACCIDENTS
WORKER'S COMPENSATION
SOCIAL SECURITY DISABILITY
LEGIONNAIRES DISEASE
MEDICAL MALPRACTICE
PRODUCT LIABILITY

OFFICE ADMINISTRATOR
MEGAN BARTLETT
MBARTLETT@INJURYLAWYERMD.COM
DIRECT (410) 454-8227

August 15, 2023

Via E-Mail: Idtheft@oag.state.md.us

Office of the Attorney General
Attn: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202

Re: Notice of Data Security Incident

Dear Attorney General Brown:

We are writing to inform your office of a recent data security incident, described in more detail below.

I. Description of the Incident

On July 3rd, 2023, we became aware of potential unauthorized access into our network. Immediately upon becoming aware of this incident, we engaged a third-party cyber security team of experts to investigate what took place and ensure our network was secure. The forensic investigation determined malware had been used by unknown criminal actors to gain access to the contents of computerized files between June 20, 2023 and July 3, 2023.

II. Information Potentially Compromised

The investigation determined that the following elements of Personal Information were potentially accessed and/or acquired by an unauthorized individual: first and last names in combinations with: Social Security numbers, Driver's license numbers, Health information, and Health insurance information.

As of this writing, we have not received any reports of fraud or identity theft related to this matter.

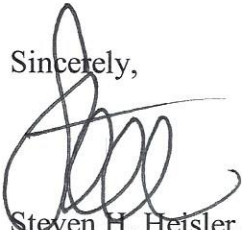
III. Number of Maryland Residents Affected.

Our investigation discovered there is a reasonable chance that the data of 140 Maryland residents may be misused as result of this incident. Notification letters to these individuals are to be mailed on August 18, 2023, via First Class Mail. Sample notification letters identical to the notification letters sent to all of the affected Maryland residents are attached as **Exhibit A**.

IV. Steps Taken.

Our office takes the security of information that its clients entrust in it very seriously. Upon discovery, we immediately worked with our contract IT provider to take steps to prevent further unauthorized access, including shutting down remote access ports and ensuring all users have two-factor authentication. We also engaged a third-party digital forensics investigator to not only conduct an exhaustive investigation of this matter but also conduct full scale cyber vulnerability assessment and develop a roadmap for us to further increase our cyber security posture moving forward.

Sincerely,

A handwritten signature in black ink, appearing to read 'Steve Heisler', with a stylized, cursive script.

Steven H. Heisler, Esq.

Exhibit A

SENIOR ATTORNEY
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August 18, 2023

Client

Address Line 1
Address Line 2

RE: NOTICE OF DATA BREACH

Dear Client:

We are writing to inform you of a recent incident that may have involved unauthorized access to your personal information.

WHAT HAPPENED? On July 3rd, 2023, we became aware of unauthorized activity within our computer network. Upon discovery, we promptly launched a comprehensive investigation with the assistance of third-party cybersecurity experts and took steps to ensure the network was secure. The investigation has determined an unauthorized party gained access to certain files containing personal information between June 20th, and July 3rd. We conducted an extensive review of records to properly identify the individuals who may have been impacted by the event and the associated data for the affected individuals. You are receiving this letter because we determined that certain information related to you may have been subject to unauthorized access and disclosure by the unauthorized party.

WHAT INFORMATION WAS INVOLVED? The following types of your personal information may have been involved: name, address, email, phone number, date of birth, social security number, driver's license, treatment or diagnosis information, provider name, dates of service, account number, guarantor ID, policy number, health insurance information, health insurance policy number, or treatment cost information. *At this time, we have no evidence to suggest any of this information has been misused.*

WHAT WE ARE DOING. The Law Offices of Steven H. Heisler, LLC is committed to, and takes very seriously, its responsibility to protect all data entrusted to us. As part of our ongoing commitment to the privacy of personal information in our care, we reviewed our existing policies and procedures, and have implemented additional safeguards to further secure the information contained within our network.

WHAT YOU CAN DO. You can monitor your credit and/or place a freeze or fraud alert on your credit by contacting one or more of the three credit reporting agencies:

Equifax
P.O. Box 740241
Atlanta, GA 30374-0241
1-800-685-1111
www.equifax.com

Experian
P.O. Box 9701
Allen, TX 75013-9701
1-888-397-3742
www.experian.com

TransUnion®
P.O. Box 1000
Chester, PA 19016-1000
1-800-888-4213
www.transunion.com

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You can also obtain information regarding identity theft and the steps you can take to protect yourself, by contacting the State Attorney General or the Federal Trade Commission. Instances of known or suspected identity theft should be reported to law enforcement, your Attorney General, and the FTC.

The Federal Trade Commission
600 Pennsylvania Avenue, NW
Washington, DC 20580
877-ID-THEFT (877-438-4338)
www.ftc.gov/idtheft

Office of Maryland Attorney General
200 St. Paul Place
Baltimore, Maryland 21202
(888) 743-0023
www.marylandattorneygeneral.gov

Please also be on guard for schemes known as phishing attacks, where malicious actors may pretend to represent The Law Offices of Steven H. Heisler, LLC.

If you have further questions or concerns, please call 410-625-4878 Monday through Friday from 9:00 am - 3:00 pm EST.

Sincerely,

The Law Offices of Steven H. Heisler