

August 22, 2023

The Maryland Office of Attorney General
200 St. Paul Place,
Baltimore, MD 21202

Notice of a Consumer notice send regarding a data incident

Attorney General Anthony G. Brown:

Please accept this notice of a data security incident that may have exposed the personal information of four residents of Maryland.

Orrick, Herrinton & Sutcliffe, LLP (“Orrick”) is a law firm that represents Eyemed, a third party administrator of vision care policies for RSL. On Friday July 14, 2023, RSL was notified that Orrick discovered that an unauthorized individual had gained remote access to a portion of its network, including a file share that Orrick used to store certain client files. Upon detection, Orrick immediately took steps to block the unauthorized access and initiated its response process, including launching an investigation of the incident with the support of a third-party forensics firm. Orrick also notified law enforcement. Orrick has identified no evidence of further unauthorized activity since detection of the security event on March 13, 2023.

Following a detailed analysis and review of all compromised files, Orrick determined that personal information that may have been compromised could include the following types of information: full name, address, date of birth, phone number, email address, vision insurance account/identification number, health insurance account/identification number, Medicaid or Medicare number, medical record number or patient identification number, driver’s license or other government identification number, passport number, tax identification number, full or partial social security number, birth or marriage certificate, medical diagnoses and conditions, treatment information, and financial information.

Orrick notified affected individuals via United States Postal Services First Class mail on August 18, 2023 and has engaged Kroll to provide these individual with 2 years of complimentary identity monitoring services, including credit monitoring, fraud consultation, and identity theft restoration.

If you have any questions in relation to this report, please do not hesitate to contact me.

Very truly yours,

Mary Mitura

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