

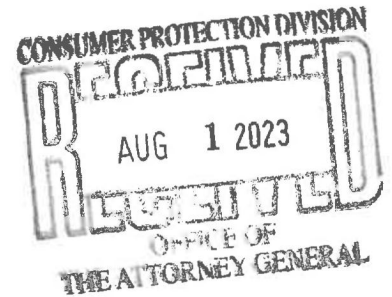
BASS BERRY SIMS PC

Robert L. Brewer
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(615) 742-7760

July 25, 2023

VIA U.S. MAIL

Office of the Attorney General
Attn: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202



Re: Notice of Data Event

Dear Sir or Madam:

We represent Ryman Hospitality Properties, Inc., (“Ryman”) located at One Gaylord Drive, Nashville, Tennessee 37214 and are writing to notify you of an incident that may affect the security of certain personal information relating to one (1) Maryland resident. By providing this notice, Ryman does not waive any rights or defenses regarding the applicability of Maryland law, the applicability of the Maryland data event notification statute, or personal jurisdiction.

Nature of the Data Event

On June 29, 2023, Ryman received notice from its pension plan administrator, Milliman, Inc., that its subcontractor, Pension Benefit Information, LLC (“PBI”), had suffered a security incident involving personal information. The following are the facts that PBI or Milliman have provided to Ryman. This description may differ from any subsequent notice received from PBI as it further investigates the situation, but is Ryman’s understanding of the situation at this time.

On or around May 31, 2023, Progress Software, the provider of MOVEit Transfer software, disclosed to PBI that it discovered a vulnerability in its MOVEit software that had been exploited by an unauthorized third party. PBI utilizes MOVEit to transfer files. PBI launched an investigation into the nature and scope of the MOVEit vulnerability’s impact on PBI’s systems. Through the investigation, PBI learned that the third party accessed one of its MOVEit Transfer servers on May 29 and 30, 2023 and downloaded data. PBI then conducted a manual review of its records to confirm the identities of individuals potentially affected by this event and their contact information. PBI is still conducting its review. The investigation determined that the following types of information related to the individual listed above were present in the server at the time of the event: name, social security number, date of birth and address.

Notice to Maryland Residents

On or about July 27, 2023, Ryman will provide written notice of this incident to the affected Maryland resident. Written notice to this individual is being provided in substantially the same form as the letter attached here as *Exhibit A*.

Other Steps Taken and To Be Taken

Upon learning of this event, Ryman began working with Milliman and PBI to investigate and remediate the incident. PBI has assured Ryman that, upon learning about this vulnerability, PBI promptly took steps to patch servers, investigate the incident, and assess the security of its systems.

Additionally, PBI has assured Ryman that it will be offering complimentary credit monitoring and identity restoration for the affected individual. PBI has promised Ryman that details of this offer and instructions on how to activate these will be provided in PBI's subsequent notification letter.

Ryman is providing written notice of this incident to relevant state and federal regulators, as necessary.

Contact Information

Should you have any questions regarding this notification or other aspects of the data security event, please contact us at (615) 742-7760.

Sincerely,

A handwritten signature in black ink, appearing to read 'Robert L. Brewer', with a long horizontal flourish extending to the right.

Robert L. Brewer
Member

RLB:wm
Enclosure

Exhibit A
(Sample Notice)



<<Return Mail Address>>

<<Name 1>> <<Name 2>>

<<Address 1>>

<<Address 2>>

<<Date>>

<<City>>, <<State>> <<Zip>>

<<Country>>

<<Notice of Data Breach regarding <<Individual>> >>

Dear <<Name 1>> <<Name 2>>:

We are writing to make you aware that Ryman Hospitality Properties, Inc. ("Ryman" or "we"), the former employer of the individual listed above, has received notice from a contractor of an event that may affect the security of some personal information. If you are the heir, beneficiary, or executor of the estate of the individual listed above, this notice only pertains to information about the individual listed above.

On June 29, 2023, we received notice from our pension plan administrator, Milliman, Inc., that its subcontractor, Pension Benefit Information, LLC ("PBI"), had suffered a security incident involving personal information. PBI is currently investigating the incident and has assured us that it will provide you with additional information in the weeks ahead, but we decided to make you aware of the situation sooner so that you can monitor for continued information from PBI that will be mailed to this address. Although we have no indication of identity theft or fraud from this event, we are providing you with information about the event, our response, and additional measures you can take to help protect your information, or the information of the person listed above, should you feel it appropriate to do so.

The following are the facts that PBI or Milliman have provided to us. This description may differ from any subsequent notice you receive from PBI as it further investigates the situation but is our understanding of the situation at this time.

What Happened? On or around May 31, 2023, Progress Software, the provider of MOVEit Transfer software, disclosed to PBI that it discovered a vulnerability in its MOVEit software that had been exploited by an unauthorized third party. PBI utilizes MOVEit to transfer files. PBI launched an investigation into the nature and scope of the MOVEit vulnerability's impact on PBI's systems. Through the investigation, PBI learned that the third party accessed one of its MOVEit Transfer servers on May 29 and 30, 2023 and downloaded data. PBI then conducted a manual review of its records to confirm the identities of individuals potentially affected by this event and their contact information. PBI is still conducting its review.

What Information Was Involved? The investigation determined that the following types of information related to the individual listed above were present in the server at the time of the event: name, social security number, date of birth and address.

What We Are Doing. Upon learning of this event, we began working with Milliman and PBI to investigate and remediate the incident. PBI has assured us that, upon learning about this vulnerability, PBI promptly took steps to patch servers, investigate the incident, and assess the security of its systems.



While we are not aware of any identity theft or fraud as a result of this event, as an additional precaution, PBI has assured us that it will be offering complimentary credit monitoring and identity restoration for the individual listed above. PBI has promised us that details of this offer and instructions on how to activate these will be provided in PBI's subsequent notification letter.

What You Can Do. We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing account statements and monitoring free credit reports for suspicious activity and to detect errors. Please also review the enclosed *Steps You Can Take to Protect Personal Information*, which contains information on what you can do to safeguard against possible misuse of personal information about you or the individual listed above. You also can enroll in the credit monitoring services that PBI will offer.

For More Information. If you have additional questions, you may contact us via email at totalrewards@rymanhp.com. You may also write to us at Ryman Hospitality Properties, Inc. Attn: HR Department, One Gaylord Drive, Nashville, TN 37214. PBI will provide additional contact information in its subsequent notification.

Sincerely,

Cheryl Brand

Cheryl Brand
VP, Total Rewards
Ryman Hospitality Properties, Inc.