



MULLEN
COUGHLIN_{LLC}
ATTORNEYS AT LAW

S. Chandler Harris
Office: (267) 930-1290
Fax: (267) 930-4771
Email: charris@mullen.law

426 W. Lancaster Avenue, Suite 200
Devon, PA 19333

September 14, 2023

VIA E-MAIL

Office of the Attorney General
Attn: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202
E-mail: idtheft@oag.state.md.us

Re: Notice of Data Event

To Whom It May Concern:

We represent O'Malley, Miles, Nylen, & Gilmore, P.A. ("OMNG") located at 7850 Walker Dr., #310, Greenbelt, MD 20770, and are writing to notify your office of an incident that may affect the security of certain personal information relating to one hundred thirty-seven (137) Maryland residents. This notice will be supplemented with any new significant facts learned subsequent to its submission. By providing this notice, OMNG does not waive any rights or defenses regarding the applicability of Maryland law, the applicability of the Maryland data event notification statute, or personal jurisdiction.

Nature of the Data Event

On May 4, 2023, OMNG became aware of suspicious activity on their network. In response, OMNG immediately launched an investigation into the nature and scope of the event with the assistance of third-party forensic specialists. The investigation determined that an unauthorized actor gained access to the OMNG network between April 12, 2023 and May 4, 2023 and accessed and acquired certain files during this period. OMNG then undertook a comprehensive and time-intensive review of all potentially impacted files with the assistance of third-party data review specialists to determine if they contain sensitive information, and to whom that information pertained. On August 15, 2023, OMNG determined that the information subject to unauthorized access includes name, Social Security number, driver's license number, passport number, financial account information, and medical information of one hundred thirty seven (137) Maryland residents.

Notice to Maryland Residents

On September 14, 2023, OMNG provided written notice of this incident to one hundred thirty-seven (137) Maryland residents. Written notice is being provided in substantially the same form as the letter attached here as ***Exhibit A***.

Other Steps Taken and To Be Taken

Upon discovering the event, OMNG moved quickly to investigate and respond to the incident, assess the security of OMNG systems, and identify potentially affected individuals. OMNG is also working to implement additional safeguards and training to its employees. OMNG is providing access to credit monitoring services for twelve (12) months, through TransUnion, to individuals whose personal information was potentially affected by this incident, at no cost to these individuals.

Additionally, OMNG is providing impacted individuals with guidance on how to better protect against identity theft and fraud, including advising individuals to report any suspected incidents of identity theft or fraud to their credit card company and/or bank. OMNG is providing individuals with information on how to place a fraud alert and security freeze on one's credit file, contact details for the national consumer reporting agencies, information on how to obtain a free credit report, a reminder to remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring free credit reports, and encouragement to contact the Federal Trade Commission, their state attorney general, and law enforcement to report attempted or actual identity theft and fraud.

OMNG is providing written notice of this incident to relevant state regulators, as necessary.

Contact Information

Should you have any questions regarding this notification or other aspects of the data security event, please contact us at (267) 930-1290.

Very truly yours,

A handwritten signature in blue ink, appearing to read "S. Chandler Harris".

S. Chandler Harris of
MULLEN COUGHLIN LLC

SCH/kld
Enclosure

EXHIBIT A

O'Malley, Miles, Nylen & Gilmore, P.A.
c/o Cyberscout
1 Keystone Ave., Unit 700
Cherry Hill, NJ 08003
DB07928

O'Malley, Miles, Nylen & Gilmore, P.A.

Attorneys & Counselors at Law

September 14, 2023

NOTICE OF SECURITY INCIDENT

Dear _____ :

O'Malley, Miles, Nylen & Gilmore, P.A. ("OMNG") is writing to inform you of a recent event that may involve some of your information. While we are unaware of any actual or attempted misuse of your information, we are providing you with information about the event, our response to it, and steps you may take to protect your information, should you feel it necessary to do so.

What Happened? On May 4, 2023, we became aware of suspicious activity on our network. In response, we immediately launched an investigation into the nature and scope of the event with the assistance of third-party forensic specialists. The investigation determined that an unauthorized actor gained access to the OMNG network between April 12, 2023 and May 4, 2023 and accessed and acquired certain files during this period. OMNG undertook a comprehensive and time-intensive review of all potentially impacted files with the assistance of third-party data review specialists to determine if they contain sensitive information, and to whom that information pertained. On August 15, 2023, we determined that information related to you was contained within the impacted file set.

What Information Was Involved? Our investigation determined that your Social Security Number, and name were contained within the data set.

What We Are Doing. We take this event and the security of personal information in our care very seriously. Upon learning of the activity, we immediately took steps to ensure the security of our systems and investigate the event. As part of our ongoing commitment to the privacy of information in our care, we are implementing additional technical security measures to strengthen the security of our systems. We are also reviewing and enhancing our existing data privacy policies and procedures. We are notifying regulators, as necessary.

Although we are unaware of fraudulent misuse of your information as a result of this event, as an added precaution we are offering you access to 12 months of credit monitoring and identity theft protection services by Cyberscout through Identity Force, a TransUnion company, at no cost to you. If you wish to activate these services, you may follow the instructions included in the attached *Steps You Can Take to Protect Personal Information*. You will need enroll in these services as we are unable to act on your behalf to do so.

What You Can Do. We encourage you to remain vigilant over the next 12 to 24 months against incidents of identity theft and fraud by reviewing your account statements, monitoring your free credit reports for suspicious activity, and reporting any suspected identity theft your financial institution. Please review the enclosed *Steps You Can Take to Protect Personal Information*, which contains information on what you can do to better safeguard against possible misuse of your information.

For More Information. We understand that you may have questions about this incident that are not addressed in this letter. If you have additional questions or concerns, please call our dedicated assistance line at 1-800-405-6108. This toll-free line is available Monday – Friday from 8:00 am to 8:00 pm ET, (excluding major U.S. holidays). You may also write to OMNG at 7850 Walker Dr., #310, Greenbelt, MD 20770.

Sincerely,



William M. Shipp, Esq.
Managing Director
O'Malley, Miles, Nylen & Gilmore, P.A.

STEPS YOU CAN TAKE TO PROTECT PERSONAL INFORMATION

Enroll in Monitoring Services

In response to the incident, we are providing you with access to **Single Bureau Credit Monitoring/Single Bureau Credit Report/Single Bureau Credit Score** services at no charge. These services provide you with alerts for 12 months from the date of enrollment when changes occur to your credit file. This notification is sent to you the same day that the change or update takes place with the bureau. Finally, we are providing you with proactive fraud assistance to help with any questions that you might have or in event that you become a victim of fraud. These services will be provided by Cyberscout through Identity Force, a TransUnion company specializing in fraud assistance and remediation services.

How do I enroll for the free services?

To enroll in Credit Monitoring services at no charge, please log on to **<https://secure.identityforce.com/benefit/ommngpa>** and follow the instructions provided. When prompted please provide the following unique code to receive services: 7 E

In order for you to receive the monitoring services described above, you must enroll within 90 days from the date of this letter. The enrollment requires an internet connection and e-mail account and may not be available to minors under the age of 18 years of age. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection to confirm your identity.

Monitor Your Accounts

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order a free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. Consumers may also directly contact the three major credit reporting bureaus listed below to request a free copy of their credit report.

Consumers have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If consumers are the victim of identity theft, they are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should consumers wish to place a fraud alert, please contact any of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer’s express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in a consumer’s name without consent. However, consumers should be aware that using a credit freeze to take control over who gets access to the personal and financial information in their credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application they make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, consumers cannot be charged to place or lift a credit freeze on their credit report. To request a credit freeze, individuals may need to provide some or all of the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver’s license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if they are a victim of identity theft.

Should consumers wish to place a credit freeze or fraud alert, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-report-services/	https://www.experian.com/help/	https://www.transunion.com/credit-help
1-888-298-0045	1-888-397-3742	1-800-916-8800
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion Credit Freeze, P.O. Box 160, Woodlyn, PA 19094

Additional Information

Consumers may further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps they can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or their state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. Consumers can obtain further information on how to file such a complaint by way of the contact information listed above. Consumers have the right to file a police report if they ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, consumers will likely need to provide some proof that they have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and the relevant state Attorney General. This notice has not been delayed by law enforcement.

For District of Columbia residents, the District of Columbia Attorney General may be contacted at: 400 6th Street, NW, Washington, D.C. 20001; 202-727-3400; and oag.dc.gov.

For Maryland residents, the Maryland Attorney General may be contacted at: 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-410-528-8662 or 1-888-743-0023; and <https://www.marylandattorneygeneral.gov/>.