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October 6, 2023

VIA E-MAIL

Office of the Attorney General
Attn: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202
E-mail: idtheft@oag.state.md.us

Re: Notice of Data Event

To Whom It May Concern:

We represent American Wilbert Vault Company (“AWVC”) located at 4415 W. Harrison Street, Suite 246 Hillside, IL 60162, and are writing to notify your office of an event that may affect the security of certain personal information relating to approximately one (1) Maryland resident. This notice may be supplemented if any new significant facts are learned subsequent to its submission. By providing this notice, AWVC does not waive any rights or defenses regarding the applicability of Maryland law, the applicability of the Maryland data event notification statute, or personal jurisdiction.

Nature of the Data Event

On or about September 23, 2023, AWVC became aware of suspicious activity in its network. AWVC immediately launched an investigation with the assistance of outside cybersecurity specialists to assess the security of its systems and determine the nature and scope of this event. The investigation determined that an unauthorized actor accessed certain files stored on AWVC’s network on September 20, 2023. AWVC undertook a comprehensive review of impacted data in order to determine whether it contained anything sensitive. AWVC recently completed the review and determined that information related to its current and former staff may have been impacted by this event.

The potentially impacted types of information include name, Social Security number, passport number, driver’s license number or state identification card, medical information, health insurance information, and/or financial account information.

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Notice to Maryland Resident

On or about October 6, 2023, AWVC provided written notice of this event to approximately one (1) Maryland resident. Written notice is being provided in substantially the same form as the letter attached here as ***Exhibit A***.

Other Steps Taken and To Be Taken

Upon learning of the event, AWVC moved quickly to investigate and respond to the event, assess the security of AWVC systems, and identify potentially affected individuals. Further, AWVC notified federal law enforcement regarding the event. AWVC is providing access to credit monitoring services for one (1) year, through TransUnion, to individuals whose personal information was potentially affected by this event, at no cost to these individuals.

Additionally, AWVC is providing impacted individuals with guidance on how to better protect against identity theft and fraud. AWVC is providing individuals with information on how to place a fraud alert and security freeze on one's credit file, the contact details for the national consumer reporting agencies, information on how to obtain a free credit report, a reminder to remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring free credit reports, and encouragement to contact the Federal Trade Commission, their state Attorney General, and law enforcement to report attempted or actual identity theft and fraud. AWVC is providing written notice of this incident to relevant state regulators, as necessary.

Contact Information

Should you have any questions regarding this notification or other aspects of the data event, please contact us at (267) 930-4801.

Very truly yours,

Alexander T. Walker of
MULLEN COUGHLIN LLC

ATW/jrm
Enclosure

EXHIBIT A

American Wilbert Vault Company
c/o Cyberscout
1 Keystone Ave., Unit 700
Cherry Hill, NJ 08003
DB-08002



October 6, 2023

Dear [REDACTED]:

American Wilbert Vault Company (“American Wilbert”) writes to inform you of an event that may affect the security of some of your information. This notice provides information about the event, our response, and resources available to you to help protect your information from possible misuse, should you feel it necessary to do so.

What Happened? On or about September 23, 2023, American Wilbert became aware of suspicious activity in our network. We immediately launched an investigation with the assistance of outside cybersecurity specialists to assess the security of our systems and determine the nature and scope of this event. Our investigation determined that an unauthorized actor accessed certain files stored on our network on September 20, 2023. American Wilbert undertook a comprehensive review of impacted data in order to determine whether it contained anything sensitive. We recently completed the review and determined that information related to our staff may have been impacted by this event.

What Information Was Involved? Based on our review, employees’ name, Social Security number, passport number, driver’s license number or state identification card, medical information, health insurance information, and/ or financial account information were contained within the impacted files.

Additionally, spouses’ and/ or dependents’ name and Social Security number may be impacted if employees provided that information to American Wilbert for benefit purposes.

What We Are Doing. Data privacy and security are among our highest priorities, and we immediately commenced an investigation to confirm the nature and scope of this event. American Wilbert is providing notice of this event to potentially impacted individuals. As part of American Wilbert’s ongoing commitment to the security of information, policies and procedures are being reviewed and enhanced where possible, additional safeguards are being implemented, and workforce training is being conducted to reduce the likelihood of a similar event in the future.

As an added precaution, we are providing you with access to Single Bureau Credit Monitoring/Single Bureau Credit Report/Single Bureau Credit Score services at no charge. These services provide you with alerts for 12 months from the date of enrollment when changes occur to your credit file. Additionally, we are providing you with proactive fraud assistance to help with any questions that you might have or in event that you become a victim of fraud. These services will be provided by Cyberscout through Identity Force, a TransUnion company specializing in fraud assistance and remediation services. You will need to enroll yourself in these services if you wish to do so, as we are not able to activate them on your behalf. Please review the instructions contained in the attached *Steps You Can Take to Help Protect Your Personal Information* for additional information on these services. If you believe that your spouse or dependent may be impacted, and would like them to receive these services, please call the number listed below and request a credit monitoring code.

What You Can Do. We encourage you to remain vigilant against incidents of identity theft and fraud, to review your account statements, explanation of benefits, and credit reports for suspicious activity. You may also review the enclosed *Steps You Can Take to Help Protect Your Personal Information* for additional steps you may take

and information on what you can do to better protect against the possibility of identity theft and fraud, should you feel it is appropriate to do so. We also encourage you to enroll in the complimentary credit monitoring services we are offering you.

For More Information. Representatives are available for 90 days from the date of this letter to assist you with questions regarding this event. Please call 1-800-405-6108 between the hours 8:00 a.m. to 8:00 p.m. Eastern time, Monday through Friday, (excluding major U.S. holidays). You can also write to American Wilbert at 4415 W. Harrison Street, Suite 246, Hillside, Illinois 60162.

Sincerely,

A handwritten signature in cursive script that reads "Amy Reichle".

Amy Reichle
President
American Wilbert

STEPS YOU CAN TAKE TO HELP PROTECT YOUR PERSONAL INFORMATION

Enroll in Monitoring Services

To enroll in credit monitoring services at no charge, please log on to <https://secure.identityforce.com/benefit/wilbertvault> and follow the instructions provided. When prompted please provide the following unique code to receive services: [REDACTED]

In order for you to receive the monitoring services described above, you must enroll within 90 days from the date of this letter. The enrollment requires an internet connection and e-mail account and may not be available to minors under the age of 18 years of age. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection to confirm your identity.

Monitor Your Accounts

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order a free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. Consumers may also directly contact the three major credit reporting bureaus listed below to request a free copy of their credit report.

Consumers have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If consumers are the victim of identity theft, they are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should consumers wish to place a fraud alert, please contact any of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer’s express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in a consumer’s name without consent. However, consumers should be aware that using a credit freeze to take control over who gets access to the personal and financial information in their credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application they make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, consumers cannot be charged to place or lift a credit freeze on their credit report. To request a credit freeze, individuals may need to provide some or all of the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver’s license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if they are a victim of identity theft.

Should consumers wish to place a credit freeze or fraud alert, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-report-services/	https://www.experian.com/help/	https://www.transunion.com/credit-help
1-888-298-0045	1-888-397-3742	1-800-916-8800
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion Credit Freeze, P.O. Box 160, Woodlyn, PA 19094

Additional Information

Consumers may further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps they can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or their state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. Consumers can obtain further information on how to file such a complaint by way of the contact information listed above. Consumers have the right to file a police report if they ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, consumers will likely need to provide some proof that they have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and the relevant state Attorney General. This notice has not been delayed by law enforcement.

For Maryland residents, the Maryland Attorney General may be contacted at: 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-410-576-6300 or 1-888-743-0023; and <https://www.marylandattorneygeneral.gov/>.