



123 South Front Street, Memphis, TN 38103 Phone (901) 495-6500

DOUGLAS BALDWIN
Chief Information Security Officer
Customer Satisfaction

November 20, 2023

Office of the Attorney General
Attn: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202
Idtheft@oag.state.md.us

Dear Attorney General Anthony G. Brown,

We are writing to notify you of a data security incident involving a third-party secure file transfer application, MOVEit Transfer, used by our company, AutoZone, Inc. ("AutoZone"). This incident involved personal information maintained by AutoZone related to 1,995 Maryland residents. At this time, we have no indications that the personal information has been subject to fraud as a result of this incident.

AutoZone became aware that an unauthorized third party exploited a vulnerability associated with MOVEit and exfiltrated certain data from an AutoZone system that supports the MOVEit application. As has been widely reported, over two thousand organizations around the world were impacted by the vulnerability in the MOVEit Transfer application. Upon becoming aware of this situation, AutoZone commenced an investigation, retained outside experts, and took measures to assess and remediate the incident. More specifically, on or about August 15, 2023, AutoZone determined that the exploitation of the vulnerability in the MOVEit application had resulted in the exfiltration of certain data. We have no evidence at this time that the incident is ongoing.

We also conducted a review of the data that was acquired by the threat actor, which was completed as of November 3, 2023. Based on that review, we determined that the personal information of 1,995 Maryland residents was impacted. A sample individual notice is enclosed, which will be sent to each impacted individual. The potentially impacted information includes the individual's name with Social Security Number and in some instances date of birth.

As an added precaution, AutoZone is offering the potentially impacted individuals complimentary access to twelve (12) months of credit monitoring services through Equifax.

Sincerely,

A handwritten signature in blue ink that reads "Douglas Baldwin". The signature is fluid and cursive, with the first name "Douglas" and the last name "Baldwin" clearly distinguishable.

Douglas Baldwin
Chief Information Security Officer
AutoZone, Inc.