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December 4, 2023

VIA ELECTRONIC MAIL

Attorney General Anthony G. Brown
Maryland Attorney General's Office
Attn: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202
E-Mail: Idtheft@oag.state.md.us

RE: NOTICE OF DATA SECURITY INCIDENT

Dear Attorney General Brown:

Constangy, Brooks, Smith & Prophete, LLP, represents 5.11, Inc. ("5.11") in connection with a recent data security incident at a third-party service provider described in greater detail below. 5.11 takes the protection of all information within its possession very seriously and has taken measures to reduce the likelihood of a similar incident reoccurring. This notice is being sent on behalf of 5.11 because personal information for Maryland residents may have been involved in the incident.

I. NATURE OF THE SECURITY INCIDENT

On November 4, 2023, 5.11 received an alert from Rightway Healthcare ("Rightway"), a former employee benefits partner, that Rightway had experienced a data security incident on September 21, 2023 which resulted in the potential unauthorized access to or acquisition of Rightway data, including a benefits file containing information pertaining to current and former 5.11 employees. 5.11 reviewed the affected file and took steps to provide notification to all current and former employees whose information was contained therein.

II. NUMBER OF MARYLAND RESIDENTS INVOLVED

On November 27, 2023, 5.11 determined that the notification population included six (6) Maryland residents. On December 1, 2023, 5.11 provided notification by first-class U.S. mail to these individuals via the attached notification letter template or a substantially similar version thereof.

Per Rightway, the personal information involved in this incident includes individuals' names and Social Security numbers.

III. STEPS TAKEN TO ADDRESS THE INCIDENT

As soon as 5.11 was alerted to the incident by Rightway, 5.11 undertook a review of the affected file to identify the information it contained, the individuals to whom the information pertained,

Alabama Arkansas California Colorado District of Columbia Florida Georgia Illinois
Indiana Maryland Massachusetts Minnesota Missouri New Jersey New York
North Carolina Oregon Pennsylvania South Carolina Tennessee Texas Virginia Washington

and arranged for notification to all affected individuals. In addition, 5.11 requested that Rightway delete 5.11 data to the extent permitted by law. 5.11 no longer uses the services of Rightway.

5.11 has established a toll-free call center through Kroll to answer questions about the incident and address related concerns. 5.11 is also offering 12 months of complimentary credit and identity monitoring services to the potentially affected individuals.

IV. CONTACT INFORMATION

5.11 remains dedicated to protecting the information in its control. If you have any questions or need additional information, please do not hesitate to contact me at aweaver@constangy.com.

Sincerely,

A handwritten signature in black ink, appearing to read 'Aubrey Weaver', with a stylized, flowing script.

Aubrey Weaver
Partner

Constangy, Brooks, Smith & Prophete, LLP

Encl. Sample Notification Letter



<<Date>> (Format: Month Day, Year)

<<first_name>> <<middle_name>> <<last_name>> <<suffix>>
<<address_1>>
<<address_2>>
<<city>>, <<state_province>> <<postal_code>>
<<country>>

<<b2b_text_1 (Subject: Notice of Data [IncidentType])>>

Dear <<first_name>> <<middle_name>> <<last_name>> <<suffix>>,

5.11, Inc. is writing to inform you of a recent third-party data security incident experienced by one of 5.11's former benefits providers, Rightway Healthcare, that may have involved some of your personal information. Please read this letter carefully as it contains information regarding the incident and steps you can take to help protect your personal information.

What Happened? On November 4, 2023, Rightway Healthcare alerted 5.11 that it experienced a data security incident on September 21, 2023, which resulted in potential unauthorized access to or acquisition of Rightway Healthcare data, including a file containing 5.11 employee information. After becoming aware of this incident, 5.11 reviewed the affected file and took steps to provide notification to all current and former employees whose information was contained therein.

What Information Was Involved? The information potentially involved in this incident included your name and Social Security number.

What Are We Doing? As soon as we were made aware of this incident, we took the steps described above. We have requested that Rightway Healthcare delete 5.11 data to the extent permitted by law and 5.11 no longer uses the services of Rightway Healthcare. Rightway Healthcare has also told us that it has implemented measures to prevent a similar means of unauthorized access from reoccurring.

In addition, we have secured the services of Kroll to provide identity monitoring services at no cost to you for 12 months. Kroll is a global leader in risk mitigation and response, and the Kroll team has extensive experience helping people who have sustained an unintentional exposure of confidential data. Your services include Credit Monitoring, \$1 Million Identity Fraud Loss Reimbursement, Fraud Consultation, and Identity Theft Restoration.¹

Visit <https://enroll.krollmonitoring.com> to activate and take advantage of your identity monitoring services.

You have until <<b2b_text_6 (activation date)>> to activate your identity monitoring services.

Membership Number: <<Membership Number s_n>>

What You Can Do: Please review this letter carefully, along with the guidance included with this letter about additional steps you can take to help protect your information. You can also activate the Kroll identity monitoring services, which are offered to you at no cost, using the instructions above. Please note the deadline to activate in these complimentary services is <<b2b_text_6 (activation date)>>. Please do not discard this letter, as you will need the Membership Number provided above to access services.

¹ To receive credit monitoring services, you must be over the age of 18 and have established credit in the United States, have a Social Security number in your name, and have a U.S. residential address associated with your credit file.

For More Information: If you have questions about this letter or need assistance, please call Kroll at [1-800-XXX-XXXX](tel:1-800-XXX-XXXX). Kroll representatives are available Monday through Friday from 6:00 am – 3:30 pm Pacific Time. Kroll representatives have been fully versed on the incident and can answer questions or concerns you may have regarding how to help safeguard your personal information.

We take your trust in us and this matter very seriously. Please accept our sincere apologies for any worry or inconvenience this may cause.

Sincerely,

A handwritten signature in black ink that reads "Deborah Ajeska". The signature is written in a cursive, flowing style.

Deborah Ajeska
Chief Administrative Officer

5.11, Inc.
5.11 Global Innovation Center
3150 Bristol, 3rd Floor
Costa Mesa, CA 92626

STEPS YOU CAN TAKE TO HELP PROTECT YOUR INFORMATION

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidents of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (FTC).

Copy of Credit Report: You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <http://www.annualcreditreport.com/>, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You also can contact one of the following three national credit reporting agencies:

Equifax

P.O. Box 105851
Atlanta, GA 30348
1-800-525-6285
www.equifax.com

Experian

P.O. Box 9532
Allen, TX 75013
1-888-397-3742
www.experian.com

TransUnion

P.O. Box 1000
Chester, PA 19016
1-800-916-8800
www.transunion.com

Fraud Alert: You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at <http://www.annualcreditreport.com>.

Security Freeze: You have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

Federal Trade Commission

600 Pennsylvania Ave, NW
Washington, DC 20580
consumer.ftc.gov
1-877-438-4338

Maryland Attorney General

St. Paul Plaza
200 St. Paul Place
Baltimore, MD 21202
marylandattorneygeneral.gov
1-888-743-0023

New York Attorney General

Bureau of Internet and Technology
Resources
28 Liberty Street
New York, NY 10005
ag.ny.gov
1-212-416-8433 / 1-800-771-7755

North Carolina Attorney General

9001 Mail Service Center
Raleigh, NC 27699
ncdoj.gov
1-877-566-7226

Rhode Island Attorney General

150 South Main Street
Providence, RI 02903
<http://www.riag.ri.gov>
riag.ri.gov
1-401-274-4400

Washington D.C. Attorney General

400 S 6th Street, NW
Washington, DC 20001
oag.dc.gov
1-202-727-3400

You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA, and your rights pursuant to the FCRA, please visit <https://www.consumer.ftc.gov/articles/pdf-0096-fair-credit-reporting-act.pdf>.



TAKE ADVANTAGE OF YOUR IDENTITY MONITORING SERVICES

You have been provided with access to the following services from Kroll:

Single Bureau Credit Monitoring

You will receive alerts when there are changes to your credit data—for instance, when a new line of credit is applied for in your name. If you do not recognize the activity, you'll have the option to call a Kroll fraud specialist, who will be able to help you determine if it is an indicator of identity theft.

\$1 Million Identity Fraud Loss Reimbursement

Reimburses you for out-of-pocket expenses totaling up to \$1 million in covered legal costs and expenses for any one stolen identity event. All coverage is subject to the conditions and exclusions in the policy.

Fraud Consultation

You have unlimited access to consultation with a Kroll fraud specialist. Support includes showing you the most effective ways to protect your identity, explaining your rights and protections under the law, assistance with fraud alerts, and interpreting how personal information is accessed and used, including investigating suspicious activity that could be tied to an identity theft event.

Identity Theft Restoration

If you become a victim of identity theft, an experienced Kroll licensed investigator will work on your behalf to resolve related issues. You will have access to a dedicated investigator who understands your issues and can do most of the work for you. Your investigator will be able to dig deep to uncover the scope of the identity theft, and then work to resolve it.

Kroll's activation website is only compatible with the current version or one version earlier of Chrome, Firefox, Safari and Edge.

To receive credit services, you must be over the age of 18 and have established credit in the U.S., have a Social Security number in your name, and have a U.S. residential address associated with your credit file.