



October 2, 2023

To the Maryland Office of the Attorney General:

We are sending this letter to you to inform you that Bethany Christian Services ("Bethany") discovered an incident involving protected information about Maryland residents. On or about 04/05/2023, Bethany discovered that a third party impermissibly accessed Bethany's secure email server through a targeted attack. Investigation into this incident was completed on 09/07/2023. However, it was not able to be confirmed that any information was actually accessed, and we have no evidence that any of your information has been misused. Because we cannot confidently state that the information was not accessed, we are sending this notification. The information that may have been accessed included health information for 53 individuals, plus Social Security Numbers for 4 children and 2 adults.

We confirmed this was an isolated incident and our IT team responded promptly to de-activate access to the server. Please be assured that we take privacy and security of protected health information very seriously. We regularly train our staff regarding client confidentiality and our several relevant security and privacy policies and procedures, and we store and maintain electronic protected health information in accordance with HIPAA regulations. We will continue to evaluate our current policies and procedures to prevent a similar issue from occurring in the future.

We are committed to keeping client information confidential, and we have taken steps to prevent this type of incident from happening again in the future.

Please do not hesitate to contact us with any questions about this incident or to request additional information at jbeimers@bethany.org or 616-295-4458

Sincerely,

Janelle Beimers
Director of Performance and Quality Improvement
Privacy & Compliance Officer

Bethany