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December 28, 2023

Via Email Idtheft@oag.state.md.us

Office of the Attorney General
Attn: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202

Re: Privacy Data Breach

Dear Sir or Madam:

Pullman & Comley, LLC is counsel to Rothstein Tauber, Inc. ("RTi"), a market research company, with a principal address at 383 Main Avenue, Suite 805, Norwalk, CT 06851.

RTi uses the payroll services provider Paycor, Inc. ("Paycor"). On May 31, 2023, Paycor suffered a data breach through its vendor, Progress Software and its MOVEit Transfer software. The MOVEit software is used by Paycor to send and receive data. On November 30, 2023, Paycor notified RTi of the current and former individual employees who were affected by this breach.

Based on Paycor's analysis, RTi believes that sensitive employee personal information, including Social Security numbers, may have been accessible. Approximately, 60 employees may have been affected by this incident, one of whom is a Maryland resident.

RTi has been assured by Paycor that this hack was a result of a "zero day" exploit of Progress Software and that it and Progress Software have robust security safeguards. As a market research company entrusted with handling client data, RTi maintains numerous safeguards to prevent breaches, including regular patching and using firewalls. RTi's information security program is ISO 27001 certified. In light of this data breach, RTi is reviewing its information security policies, most notably those related to vendor security.

RTi deeply regrets that this incident occurred. Simultaneous with this notification, RTi will be providing a breach notification letter to each employee in the form provided below. As you will note, RTi has offered the affected individuals with credit monitoring/identity theft services for 24 months.

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Please email me at randerson@pullcom.com or call me at (203) 330-2271 if you have any questions.

Sincerely,

A handwritten signature in blue ink, appearing to read "Russell Anderson", with a stylized flourish at the end.

Russell Anderson

FORM OF EMPLOYEE BREACH NOTIFICATION

Dear [Employee Name],

On November 30, 2023, RTi was notified by its payroll provider Paycor that it experienced a data breach through its third-party provider, Progress Software. Paycor believes this breach compromised your personal information, potentially including your Social Security number.

On May 31, 2023, Progress Software announced that it had discovered a previously unknown “zero-day” cyber vulnerability in its MOVEit Transfer software. MOVEit Transfer is used globally by organizations, including Paycor, to send and receive data.

You can read more about the MOVEit Transfer cyberattack in this recent [Verge article](#), or in this earlier [post from Experian](#). More than 2,000 companies and governments were impacted, potentially affecting more than 60 million people globally.

Because of the risk, RTi is offering you two years of individual identity theft protection (including credit monitoring) through [Aura](#). To accept, please contact me prior to February 29, 2023.

We recommend that you keep mindful of signs that your information may have been misused, which could include receiving unusual mailings or other communications. If you believe someone may have improperly used your financial information, you should contact the toll-free numbers of the three major nationwide consumer reporting companies and place an initial fraud alert on your credit report (Equifax - 800-525-6285; Experian - 888-397-3742; TransUnion - 800-680-7289).

If you believe you are the victim of identity theft or have reason to believe your personal information has been misused, you should contact your local police as well as the Federal Trade Commission and/or the Attorney General’s office in your home state. You may also contact these agencies for information on how to prevent or minimize the risks of identity theft.

- For the FTC - Federal Trade Commission at Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20580; www.ftc.gov/bcp/edu/microsites/idtheft/; 1-877-IDTHEFT (438-4338).
- For Connecticut residents - Connecticut Office of the Attorney General, 165 Capitol Avenue, Hartford, CT 06106; www.ct.gov/ag/; 1-860-808-5318.
- For Maryland residents - Maryland Office of the Attorney General, Consumer Protection Division, 200 St. Paul Place, Baltimore, MD 21202; www.oag.state.md.us; 1-888-743-0023.
- For New Jersey Residents – New Jersey Cybersecurity & Communications Integration Cell, 2 Schwarzkopf Dr, Eging Townshoip, NJ 08628; <https://www.cyber.nj.gov/breach/>; 1-833-4-NJCCIC.
- For New York residents - Office of the Attorney General, The Capitol, Albany, NY 12224-0341; <https://ag.ny.gov/>; 1-800-771-7755.
- For North Carolina residents - North Carolina Office of the Attorney General, Consumer Protection Division, 9001 Mail Service Center, Raleigh, NC 27699-9001; www.ncdoj.gov; 1-877-566-7226.
- For Ohio residents – Ohio Office of the Attorney General, 30 E. Broad St., 14th Floor, Columbus, OH 43215; <https://www.ohioattorneygeneral.gov/>; 1-800-282-0515.

- For South Carolina residents – South Carolina Department of Consumer Affairs, 293 Greystone Blvd., Suite 400, Columbia, SC 29210; <https://consumer.sc.gov/>; 1-800-922-1594.

Please email me at or call me at 203-653-4240 if you have any questions.

Sincerely,

Donna Bonoff