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426 W. Lancaster Avenue, Suite 200
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January 8, 2024

VIA E-MAIL

Office of the Attorney General
Attn: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202
E-mail: idtheft@oag.state.md.us

Re: Notice of Data Event

To Whom It May Concern:

We represent Attronica Computers, Inc. (“Attronica”) located at 11547 Nuckols Road, Suite A, Glen Allen, Virginia 23059, and are writing to notify your office of an incident that may affect the security of certain personal information relating to forty-eight (48) Maryland residents. This notice will be supplemented with any new significant facts learned subsequent to its submission. By providing this notice, Attronica does not waive any rights or defenses regarding the applicability of Maryland law, the applicability of the Maryland data event notification statute, or personal jurisdiction.

Nature of the Data Event

On October 13, 2023, Attronica became aware of suspicious activity in its environment. Attronica immediately took steps to secure its systems and launched an investigation, with the assistance of third-party forensic specialists, to determine the full nature and scope of the activity. The investigation determined that an unknown actor gained access to certain databases on October 13, 2023, and the investigation could not rule out potential access to certain data during that time. Attronica undertook a review of impacted files and determined that the files contained sensitive information. This review was complete on December 26, 2023. Once complete, Attronica worked diligently to confirm the information at issue and locate mailing addresses for the affected individuals.

The information that could have been subject to unauthorized access includes name, Social Security number, driver's license number, email and password, routing number, account number, and passport number.

Notice to Maryland Residents

On or about January 8, 2024, Attronica provided written notice of this incident to forty-eight (48) Maryland residents. Written notice is being provided in substantially the same form as the letter attached here as ***Exhibit A***.

Other Steps Taken and To Be Taken

Upon discovering the event, Attronica moved quickly to investigate and respond to the incident, assess the security of Attronica systems, and identify potentially affected individuals. Attronica is also working to implement additional safeguards and training to its employees. Attronica is providing access to credit monitoring services for twelve (12) months, through TransUnion, to individuals whose personal information was potentially affected by this incident, at no cost to these individuals.

Additionally, Attronica is providing impacted individuals with guidance on how to better protect against identity theft and fraud. Attronica is providing individuals with information on how to place a fraud alert and security freeze on one's credit file, the contact details for the national consumer reporting agencies, information on how to obtain a free credit report, a reminder to remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring free credit reports, and encouragement to contact the Federal Trade Commission, their state Attorney General, and law enforcement to report attempted or actual identity theft and fraud.

Attronica is providing written notice of this incident to relevant state regulators, as necessary

Contact Information

Should you have any questions regarding this notification or other aspects of the data security event, please contact us at (267) 930-4775.

Very truly yours,

A handwritten signature in black ink, appearing to read 'C DiIenno', with a stylized flourish at the end.

Christopher J. DiIenno of
MULLEN COUGHLIN LLC

CJD/bld
Enclosure

EXHIBIT A

Attronica Computers, Inc.
c/o Cyberscout
1 Keystone Ave, Suite 700
Cherry Hill, NJ 08003
DB08299



January 8, 2024

NOTICE OF DATA BREACH

Dear [REDACTED]:

Attronica Computers, Inc. ("Attronica") is writing to inform you of a data privacy incident that may have impacted some of your information. Although we have no indication of actual fraud or misuse of your information as a result of the incident, we are providing you with information about the incident, our response to it, and resources available to you to help protect your information, should you feel it appropriate to do so.

What Happened? On October 13, 2023, Attronica became aware of suspicious activity in our environment. We immediately took steps to secure our systems and launched an investigation, with the assistance of third-party forensic specialists, to determine the full nature and scope of the activity. The investigation determined that an unknown actor gained access to one of our systems on October 13, 2023, and the investigation could not rule out potential access to certain data during that time. Attronica undertook a review of potentially impacted files and determined that the files contained certain information related to you. This review was complete on December 26, 2023. Once complete, we worked to confirm the information at issue and locate mailing addresses for the affected individuals, including you.

What Information Was Involved? The information contained in the affected files includes: Social Security number, routing number, account number, and passport number.

What We Are Doing. The privacy and security of information in our possession is one of our highest priorities. We conducted a thorough investigation to determine the scope of the incident and worked quickly to secure our systems and information. Additionally, we have further enhanced our network security by implementing additional network monitoring.

As an added precaution, we are also offering you complimentary access to twelve (12) months of credit monitoring and identity theft restoration services, through TransUnion. You will need to enroll yourself in these services if you wish to do so, as we are not able to activate them on your behalf. Please review the instructions contained in the attached *Steps You Can Take to Help Protect Your Personal Information* for additional information on these services.

What You Can Do. We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your account statements and monitoring your free credit reports for suspicious activity and to detect errors. You may also review the information contained in the enclosed *Steps You Can Take to Help Protect Your Personal Information*. There you will also find more information on the credit monitoring and identity restoration services we are making available to you. While Attronica will cover the cost of these services, you will need to complete the activation process. Enrollment instructions are enclosed with this letter.

For More Information. We understand you may have questions about the incident that are not addressed in this letter. If you have additional questions, please call our dedicated assistance line at 1-800-405-6108. This toll-free line is available Monday – Friday from 8:00 am to 8:00 pm Eastern Time (excluding major U.S. Holidays). You may also write to Attronica at 11547 Nuckols Road, Suite A, Glen Allen, Virginia 23059.

We apologize for any inconvenience to you and remain dedicated to protecting the information in our care.

Sincerely,

Attronica Computers, Inc.
<https://www.attronica.net/>

STEPS YOU CAN TAKE TO HELP PROTECT YOUR PERSONAL INFORMATION

Enroll in Monitoring Services

To enroll in Credit Monitoring services at no charge, please log on to <https://secure.identityforce.com/benefit/attronica> and follow the instructions provided. When prompted please provide the following unique code to receive services: [REDACTED]

In order for you to receive the monitoring services described above, you must enroll within 90 days from the date of this letter. The enrollment requires an internet connection and e-mail account and may not be available to minors under the age of 18 years of age. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection to confirm your identity.

Monitor Your Accounts

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order a free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. Consumers may also directly contact the three major credit reporting bureaus listed below to request a free copy of their credit report.

Consumers have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If consumers are the victim of identity theft, they are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should consumers wish to place a fraud alert, please contact any of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer’s express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in a consumer’s name without consent. However, consumers should be aware that using a credit freeze to take control over who gets access to the personal and financial information in their credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application they make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, consumers cannot be charged to place or lift a credit freeze on their credit report. To request a credit freeze, individuals may need to provide some or all of the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver’s license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if they are a victim of identity theft.

Should consumers wish to place a credit freeze or fraud alert, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-report-services/	https://www.experian.com/help/	https://www.transunion.com/credit-help
1-888-298-0045	1-888-397-3742	1-800-916-8800
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion Credit Freeze, P.O. Box 160, Woodlyn, PA 19094

Additional Information

Consumers may further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps they can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or their state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. Consumers can obtain further information on how to file such a complaint by way of the contact information listed above. Consumers have the right to file a police report if they ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, consumers will likely need to provide some proof that they have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and the relevant state Attorney General. This notice has not been delayed by law enforcement.

For District of Columbia residents, the District of Columbia Attorney General may be contacted at: 400 6th Street, NW, Washington, D.C. 20001; (202) 442-9828; and oag.dc.gov.

For Maryland residents, the Maryland Attorney General may be contacted at: 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-410-576-6300 or 1-888-743-0023; and <https://www.marylandattorneygeneral.gov/>.

For North Carolina residents, the North Carolina Attorney General may be contacted at: 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and www.ncdoj.gov.