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**VIA ELECTRONIC MAIL**

February 22, 2024

Office of the Attorney General  
Attn: Security Breach Notification  
200 St. Paul Place  
Baltimore, MD 21202  
E-mail: [Idtheft@oag.state.md.us](mailto:Idtheft@oag.state.md.us)

**RE: NOTICE OF DATA SECURITY INCIDENT**

To Whom It May Concern:

I am writing on behalf of my client Doyle Dupont LLC, T/A The Dupont Circle Hotel ("Doyle"), located at 1500 New Hampshire Avenue NW, Washington DC, 20036 to notify you of a recent incident that may have affected the security of two (2) Maryland residents' driver's license numbers.

On February 7, 2024, Doyle became aware of a data security incident that it understands at this point arose due to a phishing attack. Doyle is working with its IT security team to understand the full extent of the security incident. While there is no specific evidence to suggest that personal data was in fact accessed or taken, it was determined that a company mailbox was accessed that contained the following personal information of the two (2) Maryland residents: name, e-mail address and driver's license.

Doyle is conducting a thorough investigation into the matter and working closely with its IT security partners. To mitigate any potential adverse effects of the incident, the following actions have been taken:

- The company mailbox was temporarily disabled and reviewed, and all passwords were reset;
- Data analysis is being conducted and log data are being reviewed;
- Re-training of staff will be conducted (including as part of Doyle's ongoing cybersecurity training and awareness measures);
- Doyle has implemented a new payment system (removing the need to receive credit card details and identity verification documents)

Doyle will be mailing a notice to the individuals in Maryland in the next few days in substantially the same form as the enclosed letter.

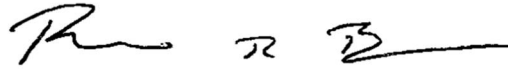
GREENBERG TRAURIG, LLP ■ ATTORNEYS AT LAW ■ [WWW.GTLAW.COM](http://WWW.GTLAW.COM)  
77 West Wacker Drive, Suite 3100, Chicago, Illinois 60601 ■ Tel: 312.456.8400 ■ Fax 312.456.8435

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If you have any concerns or questions regarding this incident, please do not hesitate to contact me using information provided above.

Very truly yours,

GREENBERG TRAURIG, LLP

A handwritten signature in black ink, appearing to read 'Reena Bajowala', with a stylized flourish at the end.

Reena Bajowala, Shareholder

Subject: Notification of Data Security Incident

February , 2024

Dear NAME,

We wish to inform you that on February 7, 2024, we became aware of a data security incident which may have impacted your personal data.

We are working with our IT security team to understand the full extent of the security incident but what we understand is that it arose due to a phishing attack.

We are contacting you out of an abundance of caution because your personal data may have been impacted by the security incident. Our investigation is ongoing and there is no specific evidence to suggest that personal data were in fact accessed or taken. It has been determined that some of your personal data was in a company mailbox that was accessed, such as: your name, e-mail address and driver's license. Again, we have no indication that your personal data was accessed or taken.

We want to assure you that we are conducting a thorough investigation into the matter and are working closely with our IT security team. To mitigate any potential adverse effects of the incident, the following actions have been taken or are advised to you:

- The company mailbox was temporarily disabled and reviewed, and all passwords were reset.
- Data analysis is being conducted and log data are being reviewed;
- Re-training of staff will be conducted (including as part of our ongoing cybersecurity training and awareness measures);
- We have implemented a new payment system (removing the need to receive credit card details and identity verification documents)
- We encourage you to consider cancelling your credit card and requesting a new card to be issued to you by your financial institution;
- We encourage you to maintain vigilance for any suspicious activity on your bank account, in particular, over your bank transactions;
- We encourage you to take other steps which you consider appropriate;

We recommend that you change your passwords to your bank account and any other account containing passport details / credit card details as a precaution.

We regret any inconvenience or concern this security incident may cause. Protecting your personal data is of the utmost importance to us.

If you have any concerns or questions regarding this incident, please do not hesitate to contact us at [data\\_protection@doylecollection.com](mailto:data_protection@doylecollection.com) or by telephone at +1 202 483 6000.

Thank you for your understanding.

Regards,

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Mark Payne  
General Manager

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### ***IMPORTANT ADDITIONAL INFORMATION***

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#### ***For residents of Maryland:***

You can obtain information from the Maryland Office of the Attorney General and the Federal Trade Commission about fraud alerts, security freezes, and steps you can take toward preventing identity theft:

#### **Maryland Office of Attorney General**

200 St. Paul Pl  
Baltimore, MD 21202  
1-888-743-0023

<https://www.marylandattorneygeneral.gov/>

#### **Federal Trade Commission,**

Consumer Response Center  
600 Pennsylvania Ave, NW Washington, DC  
20580

1-877-IDTHEFT (438-4338)

[www.identitytheft.gov](http://www.identitytheft.gov)

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**For residents of all states:** You may obtain a copy of your credit report, free of charge, whether or not you suspect any unauthorized activity on your account. You may obtain a free copy of your credit report from each of the three nationwide credit reporting agencies. To order your free credit report, please visit [www.annualcreditreport.com](http://www.annualcreditreport.com), or call toll-free at 1-877-322-8228. You can also order your annual free credit report by mailing a completed Annual Credit Report Request Form (available at [www.consumer.ftc.gov/articles/0155-free-credit-reports](http://www.consumer.ftc.gov/articles/0155-free-credit-reports)) to: Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA, 30348-5281.

**Fraud Alerts:** You can place fraud alerts with the three credit bureaus by phone and online with Equifax ([https://assets.equifax.com/assets/personal/Fraud\\_Alert\\_Request\\_Form.pdf](https://assets.equifax.com/assets/personal/Fraud_Alert_Request_Form.pdf)), Experian ([www.experian.com/fraud/center.html](http://www.experian.com/fraud/center.html)) or Transunion ([www.transunion.com/fraud-victim-resource/place-fraud-alert](http://www.transunion.com/fraud-victim-resource/place-fraud-alert)). A fraud alert tells creditors to follow certain procedures, including contacting you, before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you, but also may delay you when you seek to obtain credit. Initial fraud alerts last for one year. Victims of identity theft can also get an extended fraud alert for seven years. The phone numbers for all three credit bureaus are at the bottom of this page.

**Monitoring:** You should always remain vigilant for incidents of fraud and identity theft by reviewing payment card account statements and monitoring your credit reports for suspicious or unusual activity and immediately report any suspicious activity or incidents of identity theft.

**Security Freeze:** You also have the right to place a security freeze on your credit report. A security freeze is intended to prevent credit, loans, and services from being approved in your name without your consent. To place a security freeze on your credit report, you need to make a request to each consumer reporting agency by visiting their websites below or by mail. In order to place the security freeze for yourself, your spouse, or a minor under the age of 16, you will need to provide your name, address for the past two years, date of birth, Social Security number, proof of identity and proof of address as requested by the credit reporting company. After receiving your freeze request, each credit reporting company will send you a confirmation letter containing a unique PIN (personal identification number) or password, which will be required to lift the freeze, which you can do either temporarily or permanently. It is free to place, lift, or remove a security freeze.

| <b>Equifax Security Freeze</b>                                                                                                                                                                                    | <b>Experian Security Freeze</b>                                                                                                                                | <b>TransUnion Security Freeze</b>                                                                                                             |
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| P.O. Box 105788<br>Atlanta, GA 30348-5788<br><a href="http://www.equifax.com/personal/credit-report-services/credit-freeze/">www.equifax.com/personal/credit-report-services/credit-freeze/</a><br>1-866-478-0027 | P.O. Box 9554<br>Allen, TX 75013-9544<br><a href="http://www.experian.com/freeze/center.html">http://www.experian.com/freeze/center.html</a><br>1-888-397-3742 | P.O. Box 160<br>Woodlyn, PA 19094<br><a href="http://www.transunion.com/credit-freeze">www.transunion.com/credit-freeze</a><br>1-800-916-8800 |