



Syndax Pharmaceuticals, Inc.
35 Gatehouse Drive
Building D, Floor 3
Waltham, MA 02451

February 26, 2024

Notice of Data Breach

Office of the Attorney General
Attn: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202

Delivered by e-mail: idtheft@oag.state.md.us

Dear Attorney General Brown,

Pursuant to MD. Code Ann. Comm. Law 14-3504(h), this letter is to inform your office of the following Security Breach.

On January 17, 2024, a bad actor gained unauthorized access to the password protected Syndax system, likely through the use of a fraudulent website. While in the Syndax domain, it is believed that the bad actor accessed files containing passwords and financial statements such as W-2s and 1099s. There is no indication that the files were downloaded. Personal data involved in this incident includes first name, last name, and social security number. The security breach was discovered on January 29, 2024, and within twenty-four (24) hours (January 30, 2024) the bad actor's access was completely removed from the system.

While in the Syndax domain, a total of twenty-two (22) individuals' personal data was likely viewed. Of the affected individuals, one (1) is a Maryland resident. This resident will be notified following notification to this office; a sample copy of the notice to be sent to the resident is attached to this letter. Identity theft protection services are being offered to every affected individual for a span of twenty-four (24) months.

Since identification of this security breach, Syndax has taken and plans to take additional steps to prevent an incident in the future. Syndax has conducted an internal and external investigation of the incident, revoked all access to the bad actor, and implemented mobile device management. Syndax will implement hardened windows and network profiles, implement 24/7 infrastructure support, increase frequency of cybersecurity training, and update security policy documents.

If you have any questions, please contact us at 781-419-1400.

Sincerely,

A handwritten signature in black ink, appearing to read "Keith A. Goldan", with a long, sweeping horizontal line extending to the right.

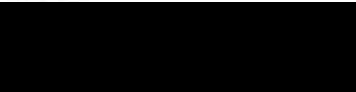
Keith A. Goldan
Chief Financial Officer
Syndax Pharmaceuticals, Inc.



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Dear [REDACTED],

This communication is to inform you of a data security incident that involved your personal information. The information below explains the incident, what actions we have taken in response to the incident, and what resources are available to you.

What Happened? On January 29, 2024, we discovered that an unauthorized third party accessed our internal systems and may have obtained access to some of your personal information, including access to a file containing your 2023 Information Return (IRS form 1099).

What Information Was Involved? The incident involved access to your name, address, and social security number. We have no evidence that the information has been used to commit fraud.

What Are We Doing? Promptly after learning of this issue, we initiated a formal investigation, engaged external cybersecurity experts, and took steps to identify impacted systems and information. We were able to successfully contain the threat on January 30, 2024. Our IT and Cyber Security teams are confident this threat has been sufficiently mitigated and we continue to assess our existing security posture.

What Can You Do? To help protect your identity, we are offering complimentary access to Experian IdentityWorksSM for 24 months.

If you believe there was fraudulent use of your information as a result of this incident and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent. If, after discussing your situation with an agent, it is determined that identity restoration support is needed then an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred from the date of the incident (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that Identity Restoration is available to you for 24 months from the date of this letter and does not require any action on your part at this time. The Terms and Conditions for this offer are located at www.ExperianIDWorks.com/restoration.

While identity restoration assistance is immediately available to you, we also encourage you to activate the fraud detection tools available through Experian IdentityWorks as a complimentary 24-month membership. This product provides you with superior identity detection and resolution of identity theft. To start monitoring your personal information, please follow the steps below:



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- Ensure that you **enroll by 05/31/2024** (Your code will not work after this date.)
- **Visit** the Experian IdentityWorks website to enroll: <https://www.experianidworks.com/3bcredit>
- Provide your **activation code**: NTVW6MS4R

If you have questions about the product, need assistance with Identity Restoration that arose as a result of this incident or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at 1-877-890-9332 by 05/31/2024. Be prepared to provide engagement number B116825 as proof of eligibility for the Identity Restoration services by Experian.

ADDITIONAL DETAILS REGARDING YOUR 24-MONTH EXPERIAN IDENTITYWORKS MEMBERSHIP

A credit card is not required for enrollment in Experian IdentityWorks. You can contact Experian immediately regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.*
- **Credit Monitoring:** Actively monitors Experian, Equifax and Transunion files for indicators of fraud.
- **Identity Restoration:** Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARE™:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **\$1 Million Identity Theft Insurance**:** Provides coverage for certain costs and unauthorized electronic fund transfers.

The state of Maryland's Personal Information Protection Act (PIPA), Md. Code Ann. Comm. Law 14-3504 also requires us to provide you with the following information.

To protect yourself from the possibility of identity theft, we recommend that you remain vigilant. Please find information below as to the contract information for the three major consumer reporting agencies, the Federal Trade Commission and the Maryland Office of the Attorney General (OAG), any of which you can contact to obtain information about preventing identity theft.

Equifax P.O. Box 740241 Atlanta, GA 30374 1-888-378-4329	Federal Trade Commission 600 Pennsylvania Ave NW, Washington, DC 20580 1-877-382-4357 https://www.ftc.gov/	Maryland Office of the Attorney General 200 Saint Paul St, Baltimore, MD 21202 1-888-743-0023 https://www.marylandattorneygeneral.gov/
Experian P.O. Box 9530 Allen, TX 75013 1-888-397-3742		
TransUnion P.O. Box 6790 Fullerton, CA 92834 1-800-916-8800		



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For More Information. We regret that this incident occurred and any concern it may cause you. If you have any questions, please contact us at 781-419-1400.

Sincerely,

A handwritten signature in black ink, appearing to read "Keith A. Goldan", written over a horizontal line.

Keith A. Goldan
Chief Financial Officer
Syndax Pharmaceuticals, Inc.

* Offline members will be eligible to call for additional reports quarterly after enrolling.

** The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.