

March 13, 2024

VIA ELECTRONIC MAIL

Attorney General Anthony G. Brown
Office of the Attorney General
Attn: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202
E-mail: Idtheft@oag.state.md.us

RE: Notice of Data Security Incident

To Attorney General Brown:

We represent the Rudman Winchell Law Firm (“Rudman Winchell”) in connection with a recent data security incident described below. Rudman Winchell is notifying affected individuals of the incident. The purpose of this letter is to provide formal notice to your office pursuant to Md. Code Ann., Comm. Law § 14-3504.

I. Nature of the Security Incident

On February 3, 2023, Rudman Winchell experienced an incident disrupting computer network operations. Upon discovery, Rudman Winchell took immediate steps to secure the environment. In addition, Rudman Winchell retained an independent computer forensic investigator to conduct an investigation to determine what happened. The forensic investigation revealed that an unauthorized actor gained access to the Rudman Winchell network, and that some personal information may have been acquired without authorization in connection with the incident. Rudman Winchell thereafter undertook a comprehensive review to determine what information may have been impacted, the individuals to whom the information pertained, the addresses for those individuals, and worked diligently to provide notice to affected individuals.

II. Number of Maryland Residents Notified

Rudman Winchell’s investigation determined that the information affected for Maryland residents may have included names, health insurance information, driver’s license or state identification card numbers, and/or Social Security numbers. Rudman Winchell notified thirty-two (32) Maryland residents of this incident by sending notification letters via first class U.S. mail on March 13, 2023. A sample copy of that notification letter is enclosed.

III. Actions Taken in Response to the Incident

As soon as Rudman Winchell discovered this incident, it launched an investigation, took immediate steps to enhance the security of its network, and worked to determine whether any personal information was accessed or acquired without authorization. Rudman Winchell then worked diligently to determine what personal information may have been affected, the individuals to whom the information pertained, and the addresses for those individuals to provide appropriate notification. Rudman Winchell has additionally notified the FBI of the incident, and will cooperate with any resulting investigation.

Attorney General Anthony G. Brown
March 13, 2024

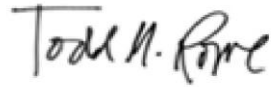
Constangy, Brooks, Smith & Prophete, LLP

As part of the notice, Rudman Winchell is offering Maryland residents whose Social Security numbers may have been affected twelve (12) months of credit monitoring and Cyberscan monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed identity theft recovery services.

IV. Contact Information

If you have any questions or need additional information, please do not hesitate to contact me at 773.558.2363 or trowe@constangy.com.

Sincerely,

A handwritten signature in black ink that reads "Todd N. Rowe". The signature is written in a cursive, slightly slanted style.

Todd Rowe
CONSTANGY, BROOKS, SMITH & PROPHETE, LLP

Encl. Sample Consumer Notice Letter

RUDMAN • WINCHELL

Return Mail Processing Center

PO Box 480149

Niles, IL 60714

<<FirstName>> <<LastName>>

<<Address1>> <<Address2>>

<<City>>, <<State>> <<Zip>>

Enrollment Code: <<XXXXXXXX>>

To Enroll, Scan the QR Code Below:



Or Visit:

<https://app.idx.us/account-creation/protect>

March 13, 2024

Subject: Notice of Data <<IncidentType>>

Dear <<FirstName>> <<LastName>>,

The Rudman Winchell Law Firm (“Rudman Winchell”) is writing to inform you of a data security incident that involved your personal information. Rudman Winchell is a law firm serving clients from its offices in Bangor and Ellsworth, Maine<<, ClientStatement>>. We take the privacy and security of all personal information within our possession very seriously. Therefore, we are writing to inform you about the incident and provide you with information about steps you can take to help protect your personal information.

What Happened? On February 3, 2023, Rudman Winchell learned of unusual activity involving certain systems in our network. Upon discovering this activity, we immediately took steps to secure our network and engaged an independent team of cybersecurity experts to assist with the investigation. This investigation revealed that an unauthorized actor gained access to our network, and that some personal information was acquired without authorization in connection with the incident. Based on the findings of the investigation, we undertook a comprehensive review to determine what information may have been impacted, the individuals to whom the information pertained, and the addresses for those individuals. This process was completed on March 7, 2024, following which we worked diligently to provide you this notice.

What Information Was Involved? The information affected may have included your <<Data Elements>>.

What We Are Doing. As soon as we discovered the incident, we took the measures described above. We have also implemented additional safeguards to help ensure the security of our network environment and to reduce the risk of a similar incident occurring in the future.

In addition, while we are unaware of any evidence that your personal information has been misused, we are also offering identity protection services through IDX, a ZeroFox Company, a data breach and recovery services expert. IDX identity protection services include: <<12 months/24 months>> of credit and CyberScan monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed id theft recovery services.

What You Can Do. You can follow the recommendations included with this letter to help protect your personal information. We also encourage you to enroll in the free identity protection services by calling 1-888-688-2042, going to <https://app.idx.us/account-creation/protect>, or scanning the QR image and using the Enrollment Code provided above. IDX representatives are available Monday through Friday from 9:00 am to 9:00 pm Eastern Time. Please note the deadline to enroll is June 13, 2024.

Rudman Winchell takes the privacy and security of individual information very seriously. Please accept our sincere apologies for any worry or inconvenience this may have caused you.

Sincerely,

A handwritten signature in black ink, reading "Timothy A. Pease". The signature is fluid and cursive, with a long horizontal stroke at the end.

Timothy Pease, Managing Partner
Rudman Winchell
The Graham Building
84 Harlow Street
Bangor, Maine 04402

Steps You Can Take to Protect Your Personal Information

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (FTC).

Copy of Credit Report: You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <http://www.annualcreditreport.com/>, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You also can contact one of the following three national credit reporting agencies:

Equifax

P.O. Box 105788
Atlanta, GA 30348
1-888-378-4329
www.equifax.com

Experian

P.O. Box 9532
Allen, TX 75013
1-800-831-5614
www.experian.com

TransUnion

P.O. Box 1000
Chester, PA 19016
1-800-916-8800
www.transunion.com

Fraud Alert: You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at <http://www.annualcreditreport.com>.

Security Freeze: You have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

Federal Trade Commission

600 Pennsylvania Ave, NW
Washington, DC 20580
consumer.ftc.gov
1-877-438-4338

Maryland Attorney General

St. Paul Plaza
200 St. Paul Place
Baltimore, MD 21202
marylandattorneygeneral.gov
1-888-743-0023

New York Attorney General

Bureau of Internet and Technology
Resources
28 Liberty Street
New York, NY 10005
ag.ny.gov
1-212-416-8433 / 1-800-771-7755

North Carolina Attorney General

9001 Mail Service Center
Raleigh, NC 27699
ncdoj.gov
1-877-566-7226

Rhode Island Attorney General

150 South Main Street
Providence, RI 02903
<http://www.riag.ri.gov>
riag.ri.gov
1-401-274-4400

Washington D.C. Attorney General

400 S 6th Street, NW
Washington, DC 20001
oag.dc.gov
1-202-727-3400

You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA, and your rights pursuant to the FCRA, please visit <https://www.consumer.ftc.gov/sites/default/files/articles/pdf/pdf-0096-fair-credit-reporting-act.pdf>.

