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April 2, 2024

By E-Mail

Office of the Attorney General of Maryland

Idtheft@oag.state.md.us

RE: Notice of Security Event Relating to Maryland Residents / FPD Company

Dear Attorney General:

We are writing on behalf of our client, FPD Company ("FPD" or the "Company"), to notify you of a security event. On February 22, 2024, FPD identified unauthorized activity on its systems. Upon detection, FPD promptly took steps to stop the activity and took certain systems offline. FPD began an investigation with assistance from a cybersecurity firm and a ransom note was found. FPD also notified law enforcement. FPD has contained the unauthorized activity and not identified any new unauthorized activity since February 22, 2024.

FPD recently determined that personal information was in the affected systems and was downloaded on February 21, 2024. FPD has been working to identify the specific information involved, to whom it belongs, and their contact information. Affected information may include the data provided for maintaining human resources files, including name, Social Security Number medical information, and health insurance information.

FPD is committed to safeguarding its systems and information. FPD has taken steps to deploy additional safeguards onto its systems, including reinforcing its security, authentication, and verification practices, reviewing its systems to enhance security monitoring and controls.

The information of approximately three Maryland residents was affected in the incident. FPD began notifying Maryland residents via U.S. postal mail on April 2, 2024. A sample notice is attached as Attachment A.

Maryland Attorney General

April 2, 2024

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If your office requires any further information in this matter, please contact me at +1 206-839-4300 or JSantiesteban@orrick.com.

Sincerely,

/s/ Joseph Santiesteban

Joseph Santiesteban

Partner

Orrick, Herrington, & Sutcliffe, LLP



Return Mail Processing
PO Box 589
Claysburg, PA 16625-0589

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SAMPLE A SAMPLE - L01 ADULT
APT ABC
123 ANY STREET
ANYTOWN, ST 12345-6789



April 2, 2024

Re: Notice of Data Breach

Sample A. Sample:

We are writing to inform you that some of your personal information was recently involved in a cybersecurity incident. Please read this notice carefully, as it provides up-to-date information on what happened and what we are doing, as well as information on how you can obtain complimentary credit monitoring.

What happened?

On February 22, 2024, FDP Company ("FPD") identified unusual activity on our systems resulting from unauthorized activity. Upon detection, we promptly took steps to stop the activity and took certain systems offline. We began an investigation with assistance from a cybersecurity firm and are in close contact with law enforcement. We have high confidence that our efforts have stopped the incident, and our cybersecurity experts have not identified any new unauthorized activity since February 22, 2024.

What personal information was involved?

During the incident, the unauthorized actor downloaded some company files. Once we identified the affected files, we began a process to determine whether any personal information was affected and to whom it relates.

We recently determined that some of your personal information was downloaded without authorization and includes: [IMPACTED DATA ELEMENTS]. [VTEXT-U:DRIVE: Personal information you may have stored on your corporate U:Drive folder(s) may also have been downloaded.]

What we are doing:

FPD is working with cybersecurity experts to deploy additional safeguards onto our systems, including reinforcing our security practices and actively reviewing our systems to enhance security monitoring and controls.

However, FPD is offering you a complimentary 24-month membership to Experian's® IdentityWorksSM. This product provides you with identity detection and resolution of identity theft. To activate your membership and start monitoring your personal information please follow the steps below:

- Ensure that you **enroll by**: June 30, 2024 (Your code will not work after this date.)
- **Visit** the Experian IdentityWorks website to enroll: <https://www.experianidworks.com/credit>
- Provide your **activation code**: **ABCDEFGHI**

Please see Attachment A for additional details regarding these services. **You must enroll by June 30, 2024 to receive these services.**

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What you can do:

It is always a good idea to remain vigilant against threats of identity theft or fraud and to regularly review and monitor your account statements and credit history for any signs of unauthorized transactions or activity. You can also enroll in the credit monitoring service being offered to you. Additional information about how to protect your identity and personal information is contained in Attachment B in this mailing.

For more information:

If you have questions, you can call the dedicated call center toll free at 833-918-8818, Monday through Friday 8:00 a.m. to 8:00 p.m. CT (excluding major U.S. holidays).

Sincerely,

John Michalko
General Manager

Encs. Attachment A
Attachment B



Attachment A – ADDITIONAL DETAILS REGARDING YOUR 24-MONTH EXPERIAN IDENTITYWORKS MEMBERSHIP

If you have questions about the product, need assistance with Identity Restoration that arose as a result of this incident or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at 833-918-8818 by June 30, 2024. **Be prepared to provide engagement number B118085 as proof of eligibility for the Identity Restoration services by Experian.**

A credit card is not required for enrollment in Experian IdentityWorks. You can contact Experian immediately regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.*
- **Credit Monitoring:** Actively monitors Experian file for indicators of fraud.
- **Identity Restoration:** Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARE™:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **\$1 Million Identity Theft Insurance**:** Provides coverage for certain costs and unauthorized electronic fund transfers.

* Offline members will be eligible to call for additional reports quarterly after enrolling.

** The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.





Attachment B – More Information about Identity Protection

INFORMATION ON OBTAINING A FREE CREDIT REPORT

U.S. residents are entitled under U.S. law to one free credit report annually from each of the three major credit bureaus. To order your free credit reports, visit www.annualcreditreport.com or call toll-free (877) 322-8228.

INFORMATION ON IMPLEMENTING A FRAUD ALERT OR SECURITY FREEZE

You can contact the three major credit bureaus at the addresses below to place a fraud alert on your credit report. A fraud alert indicates to anyone requesting your credit file that you suspect you are a possible victim of fraud. A fraud alert does not affect your ability to get a loan or credit. Instead, it alerts a business that your personal information might have been compromised and requires that business to verify your identity before issuing you credit. Although this may cause some short delay if you are the one applying for the credit, it might protect against someone else obtaining credit in your name.

A security freeze prohibits a credit reporting agency from releasing any information from a consumer's credit report without written authorization. However, please be aware that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit, mortgages, employment, housing, or other services. A credit reporting agency may not charge you to place, temporarily lift, or permanently remove a security freeze.

To place a fraud alert or security freeze on your credit report, you must contact the three credit bureaus below:

Equifax	Experian	TransUnion
Consumer Fraud Division	Credit Fraud Center	TransUnion LLC
P.O. Box 740256	P.O. Box 9554	P.O. Box 2000
Atlanta, GA 30374	Allen, TX 75013	Chester, PA 19022-2000
(888) 766-0008	(888) 397-3742	(800) 680-7289
www.equifax.com	www.experian.com	www.transunion.com

To request a security freeze, you will need to provide the following information:

1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security Number;
3. Date of birth;
4. If you have moved in the past five (5) years, the addresses where you have lived over those prior five years;
5. Proof of current address such as a current utility bill or telephone bill; and
6. A legible photocopy of a government-issued identification card (state driver's license or ID card, military identification, etc.).

You may also contact the U.S. Federal Trade Commission ("FTC") for further information on fraud alerts, security freezes, and how to protect yourself from identity theft. The FTC can be contacted at 400 7th St. SW, Washington, DC 20024; telephone +1 (877) 382-4357; or www.consumer.gov/idtheft.



ADDITIONAL RESOURCES

Your state attorney general may also have advice on preventing identity theft, and you should report instances of known or suspected identity theft to law enforcement, your state attorney general, or the FTC.

Maryland Residents: The Attorney General can be contacted at Office of Attorney General, 200 St. Paul Place, Baltimore, Maryland 21202; +1 (888) 743-0023; or www.marylandattorneygeneral.gov.

For California and West Virginia residents: You may obtain one or more (depending on the state) additional copies of your credit report, free of charge. You must contact each of the credit bureaus directly to obtain such additional report(s).



