

First United Bank & Trust was informed of a breach at an attorney's office that provided loan closing services at the request of the customer. The data was limited to 19 former customers of our institution and all of their accounts were closed. The data impacted varied from data of birth, driver's license, or state identification along with the state, EINs and TINs, to account and routing number.

On December 4, 2023, the impacted law firm learned that an individual may have downloaded data from their computer network without permission. After identifying this matter, they promptly took steps to confirm the security of their systems and began an investigation. During their review of this matter, they learned that it was isolated in nature and did not involve compromising the security of their computer network. However, certain files on their system were copied between September 19 and 20, 2023. The law firm then undertook a comprehensive review of the files to determine the types of information and identify who may have been impacted to provide notice accordingly.

First United Bank & Trust took immediate action upon being notified by researching those persons/companies affected, determine if the accounts are still open, etc. and contact our legal firm and insurance company. A letter was prepared and sent to those impacted on April 18. A copy of the letter is attached.

Please contact Jason Rush, COO if you have any questions.

Jason Rush
jrush@mybank.com
301-533-2276

April 18, 2024

Customer Name

Address

City, State Zip

Dear Customer Name,

We are reaching out to notify you about a cybersecurity incident that took place at Shapiro Sher Guinot & Sandler, P.A., a law firm service provider that assists with our banking operations. We have been notified that some of your information could have been involved in this incident, and we wanted to err on the side of caution and notify you about it. As you know, at First United Bank & Trust, safeguarding your personal data is of utmost importance to us.

What Happened: On December 4, 2023, the impacted law firm learned that an individual may have downloaded data from their computer network without permission. After identifying this matter, they promptly took steps to confirm the security of their systems and began an investigation. During their review of this matter, they learned that it was isolated in nature and did not involve compromising the security of their computer network. However, certain files on their system were copied between September 19 and 20, 2023. The law firm then undertook a comprehensive review of the files to determine the types of information and identify who may have been impacted to provide notice accordingly. Please note, however, they cannot confirm that the contents of files containing individuals' information were viewed without permission or otherwise misused.

Why Did Shapiro Sher Guinot & Sandler Have My Information? The law firm may have your information because your information may have been provided in connection with services sought by or rendered to First United. Please note that professional rules applicable to the law firm limit the information that can be shared about its clients. The types of information that the law firm may have had include name, address, taxpayer identification number, account number, and routing number.

What We Are Doing. Out of an abundance of caution, we are notifying our customers who may have been impacted by this incident.

What You Can Do. We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your account statements and monitoring your free credit reports for suspicious activity and to detect errors over the next twenty-four (24) months. You may also review the "Steps You Can Take To Protect Personal Information" provided by the law firm that is enclosed with this letter.

For More Information. If you have questions about this matter, please contact Shapiro, Sher, Guinot & Sandler at 410-539-7611. You may also write to Shapiro, Sher, Guinot & Sandler, P.A., Attn: Compliance, 250 West Pratt Street, Suite 2000, Baltimore, Maryland 21201.

We regret any concern or inconvenience that this incident at the noted service provider may have caused you.

Carissa L. Rodeheaver, CPA
Chairman of the Board, President & CEO

Joyce A. Flinn
VP, Information Security & Disaster Recovery Officer
First United Bank & Trust

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